

## Mission Statement

West Valley Community Services, Inc. (WVCS) is a private non-profit, charitable community based agency. WVCS has been providing direct assistance and referral services to the less fortunate members of our community for over 40 years. Founded in 1973 by three public health nurses, the Cupertino Roundup became incorporated as Cupertino Community Services (CCS) in 1976. In February 2008 CCS then changed the agency's name to West Valley Community Services to better reflect the areas served; Cupertino, West San Jose, Saratoga, Monte Sereno, Los Gatos, and the surrounding mountain region.

## About Us

The mission of West Valley Community Services (WVCS) is to encourage the sharing of community resources to provide basic human needs in a caring and dignified environment; and to provide opportunities for volunteers to participate in WVCS' activities.

### *Service Areas by Zip Code:*

- Cupertino: 95014
- Saratoga: 95070
- West San Jose: 95129, 95130
- Los Gatos And Monte Sereno: 95030, 95032, 95033, 95044

Please call (408) 255-8033 to make an appointment and receive more information about eligibility, our programs, and services.

## How to get help

West Valley Community Services (WVCS) programs and services are offered comprehensively under one roof and are free of charge to all eligible clients. We also provide helpful information and referral to our clients in collaboration with other human service agencies in the community. Our services can be broken down into three categories:

*Health:* Food, & Nutrition Services  
*Home:* Shelter & Housing Assistance  
*Heart:* Family Support & Emergency Assistance

WVCS serves clients living in the following cities (which are subject to change): Cupertino, Los Gatos, Monte Sereno, Saratoga, West San Jose and the surrounding mountain regions.

Call (408) 255-8033 for more information or to make an appointment.



HEALTH • HOME • HEART  
West Valley Community Services

*People Helping People.....*

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Fax: (408) 366-6090

[www.wvcommunityservices.org](http://www.wvcommunityservices.org)

Follow us on Facebook!  
[Facebook.com/wvcommunityservices](https://www.facebook.com/wvcommunityservices)



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## Programs and Services Information



*Serving the Communities of  
Cupertino, Los Gatos,  
Monte Sereno, Saratoga,  
West San Jose and the  
surrounding mountain regions.*



## Health

*Providing Food & Nutrition Services*

### ***Food Pantry***

Qualified families and individuals can visit the pantry weekly for fresh food and staples such as rice, beans, canned, and dried goods.

### ***Community Access to Resources & Education (CARE)***

Provides access to valuable health and nutrition resources during times of need.

### ***Financial Workshops & Education***

Free financial workshops on setting a budget, establishing spending and saving priorities, avoiding predatory lenders and making sound financial decisions for the future. Free tax assistance during the tax season.



## Home

*Providing Shelter & Housing Assistance*

### ***Haven to Home***

A program working with homeless clients towards housing stability. Provides access to resources such as food, transportation, toiletries, and other items.

### ***Transitional Housing Program***

Case managed, very low income housing for working homeless men, and working or school-bound homeless women with one child under age 6.

### ***Vista Village Apartments***

A 24-unit complex of 1 and 2 bedroom apartments for very low-income qualified candidates.

### ***Below Market Rate Housing***

Below Market Rate (BMR) program for the City of Cupertino administered by WVCS.

*Rentals:* Low income qualified candidates, including seniors, can apply for placement on the waiting list of BMR apartments in Cupertino.

*Sales:* Median income qualified candidates currently living or working in Cupertino to purchase good quality housing at below market rates.



## Heart

*Providing Family Support & Emergency Assistance*

### ***Case Management & Referrals***

Case managers assist individuals and families to develop personal budgets, saving plans and other stabilization plans. Referrals to access other local resources not available at WVCS.

### ***Emergency Financial Assistance***

One-time financial assistance due to an unexpected financial setback for housing and utilities.

### ***Special Programs***

Seasonal based activities and programs designed to help families and individuals experience the small joys of life.

*Special Programs* include: Back-to-School Programs, Cupertino Parks & Recreation fee waivers, children and youth summer camps, seasonal food baskets, and Holiday gifts through Adopt-A-Family.



### ***Eligibility Requirements:***

- Live in WVCS service area
- Income verification
- Verify number of people in household
- Current CA driver license or ID
- Additional documents per program requirement

### **Office Hours**

#### ***Cupertino***

Monday - Friday  
8:00 am - 5:00 pm

Closed from 12:00 pm - 1:00 pm

Tuesdays & Thursday

8:00 am - 8:00pm

### **Food Pantry Hours**

#### ***Cupertino***

Monday – Friday

10:00am - 11:15am & 1:00pm - 4:15pm

Tuesday & Thursday open until 7:15pm

Our offices and the Food Pantry are closed on Saturday, Sunday, and Holidays