



# 2022 COMMUNITY SURVEY

GIS Mapping

Prepared By  
ETC INSTITUTE  
OLATHE, KANSAS

Presented To The  
TOWN OF LOS GATOS,  
CALIFORNIA

APRIL 2022

ATTACHMENT 2



# GIS Mapping

## Overview

The GIS (Geographic Information System) maps on the following pages show the mean ratings for satisfaction and rating questions that were on the 2022 Town of Los Gatos Community Survey. Boundaries are shown by Census Block Group.

When reading the maps, please use the following color scheme as a guide:

### Positive Ratings

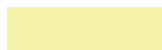


Darker blue shades generally indicate high satisfaction with a service, high ratings, high levels of support, or high ratings of agreement. Ratings of, "very satisfied," "excellent," "very supportive," or "strongly agree."



Lighter blue shades generally indicate satisfaction with a service, good ratings, support, or agreement. Ratings of, "satisfied," "good," "somewhat supportive," or "agree."

### Neutral Ratings



Off-white shades indicate neutral ratings. Generally indicating that residents thought the quality-of-service delivery is adequate.

### Negative Ratings



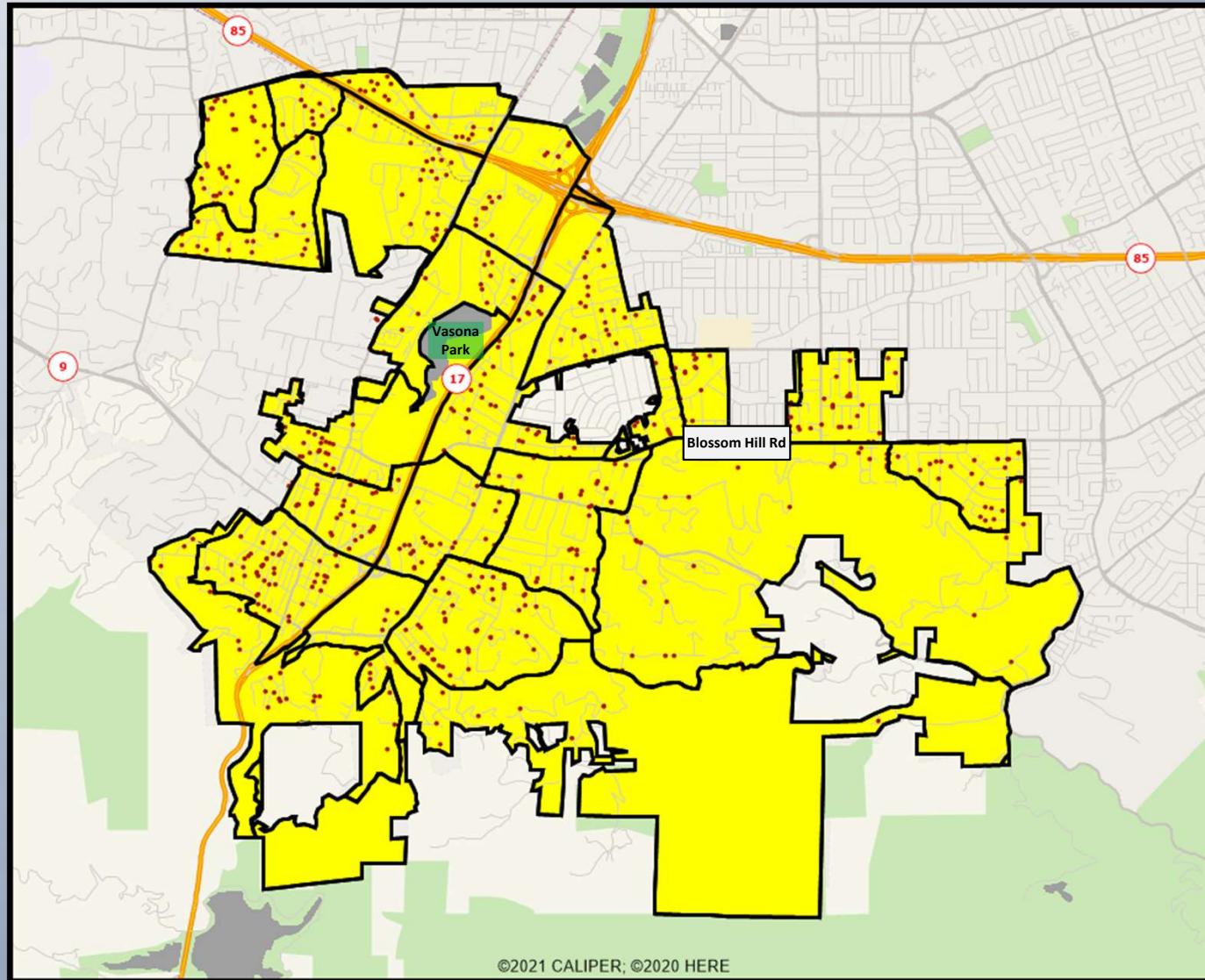
Orange shades generally indicate slight dissatisfaction with a service, below average ratings, not supportive, or disagreement. Ratings of "dissatisfied," "below average," "not supportive," or "disagree."



Red shades generally indicate dissatisfaction with a service, poor ratings, not at all supportive, or disagreement. Ratings of "very dissatisfied," "poor," "not at all supportive," or "strongly disagree."

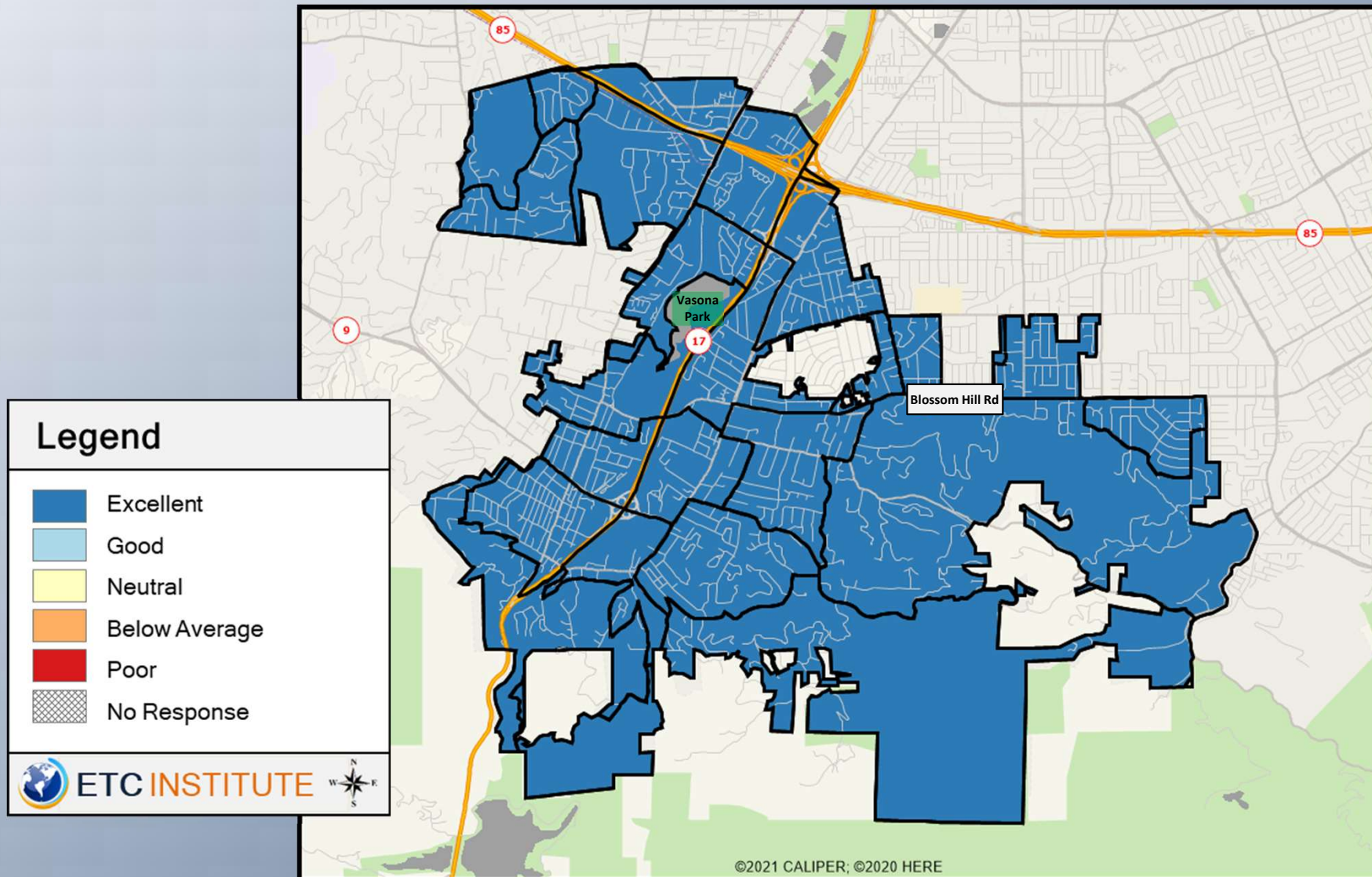
# Locations of Respondents

## (Boundaries by Census Block Group)



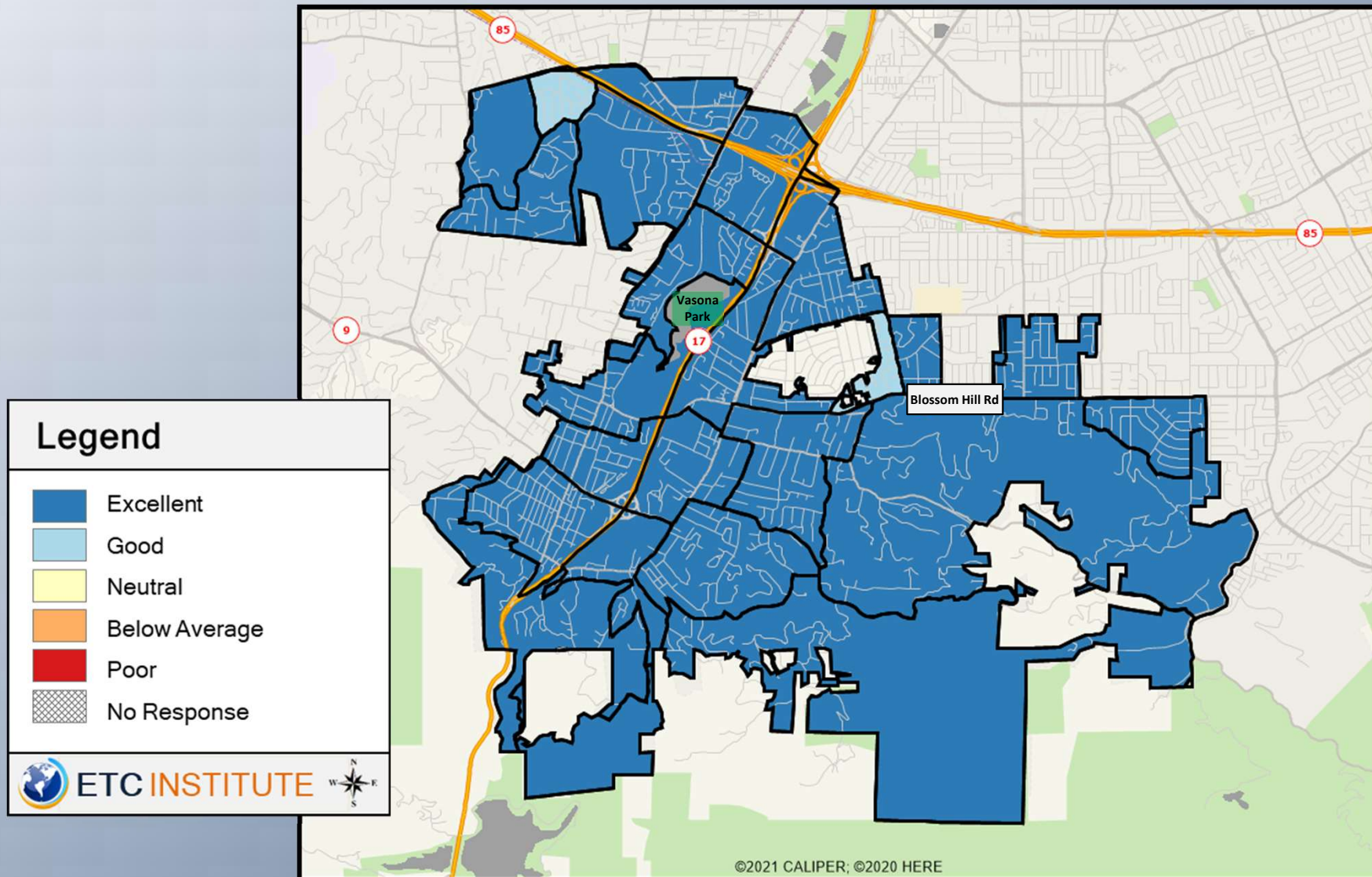


# Q1-1. The Town as a place to live

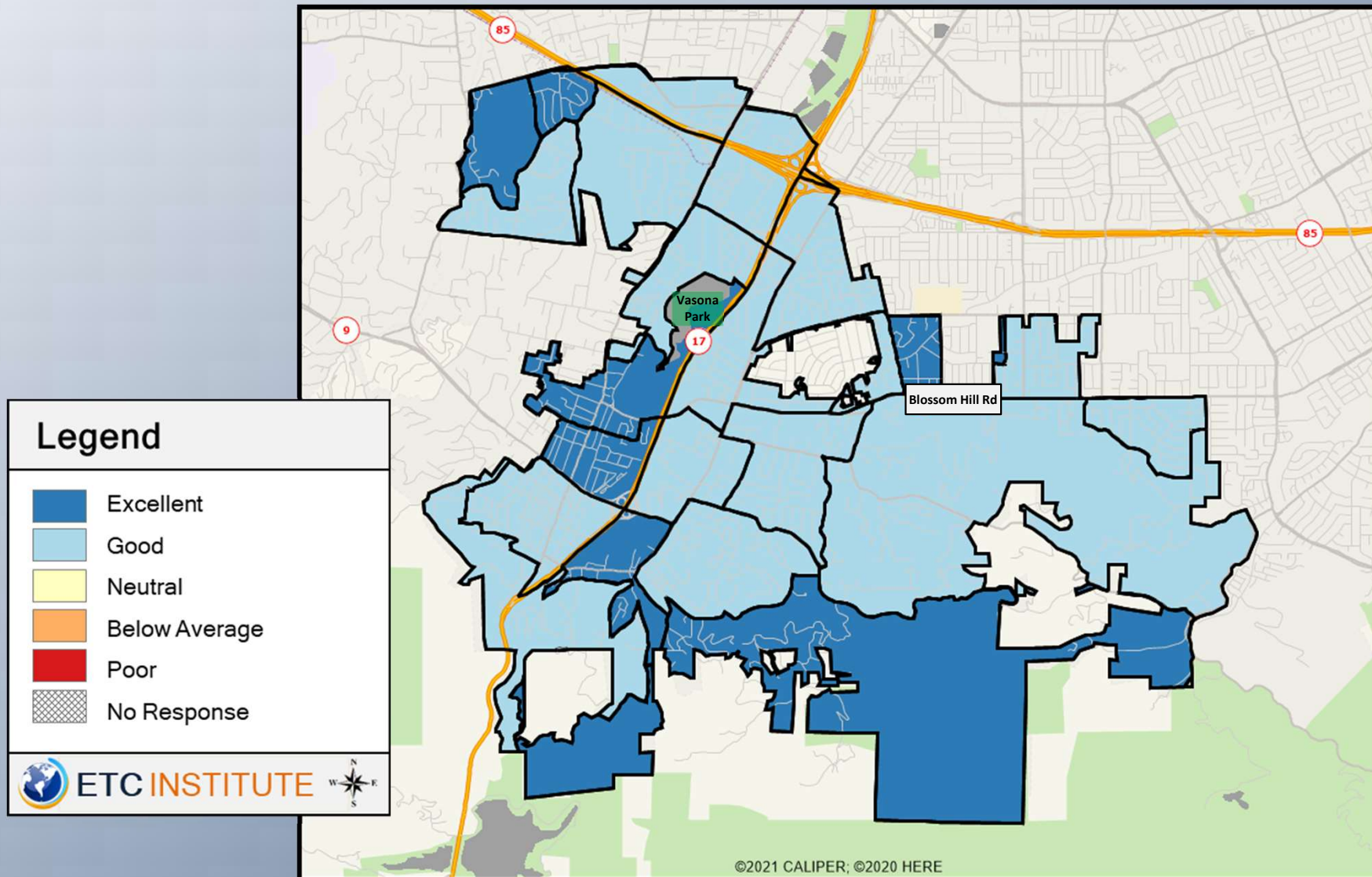




# Q1-2. The Town as a place to raise children

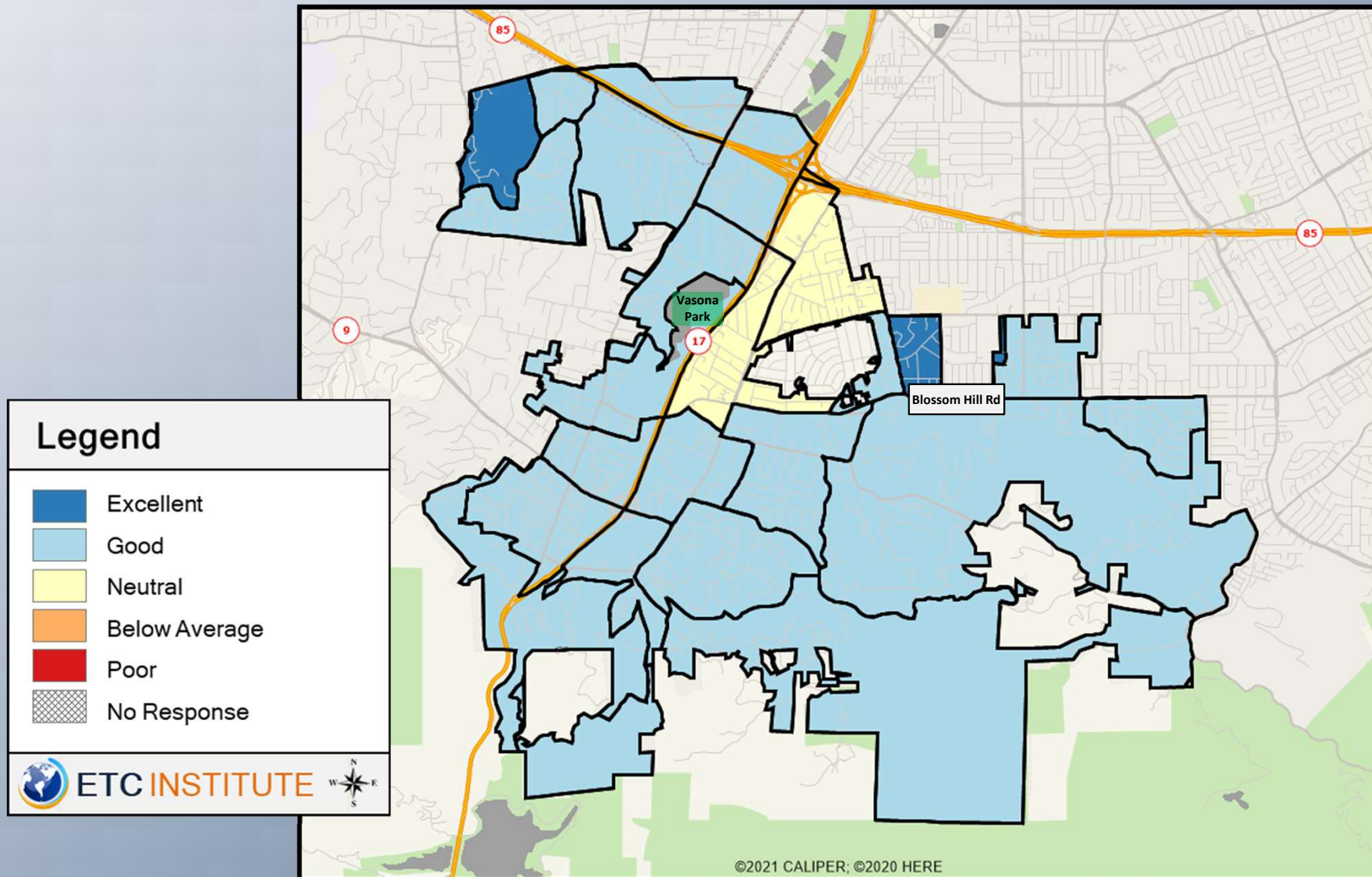


# Q1-3. The Town as a place to work



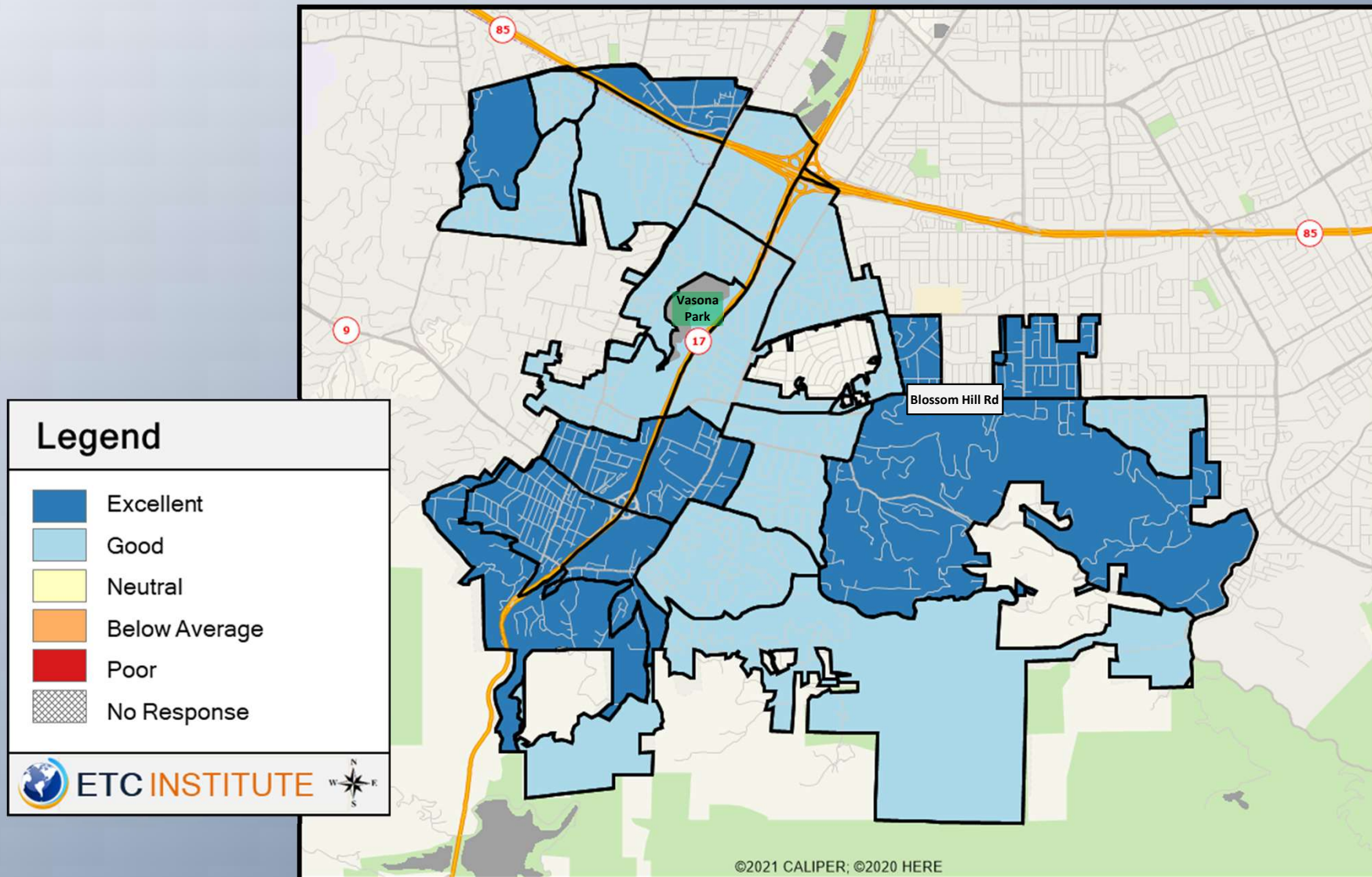


# Q1-4. The Town as a place to retire

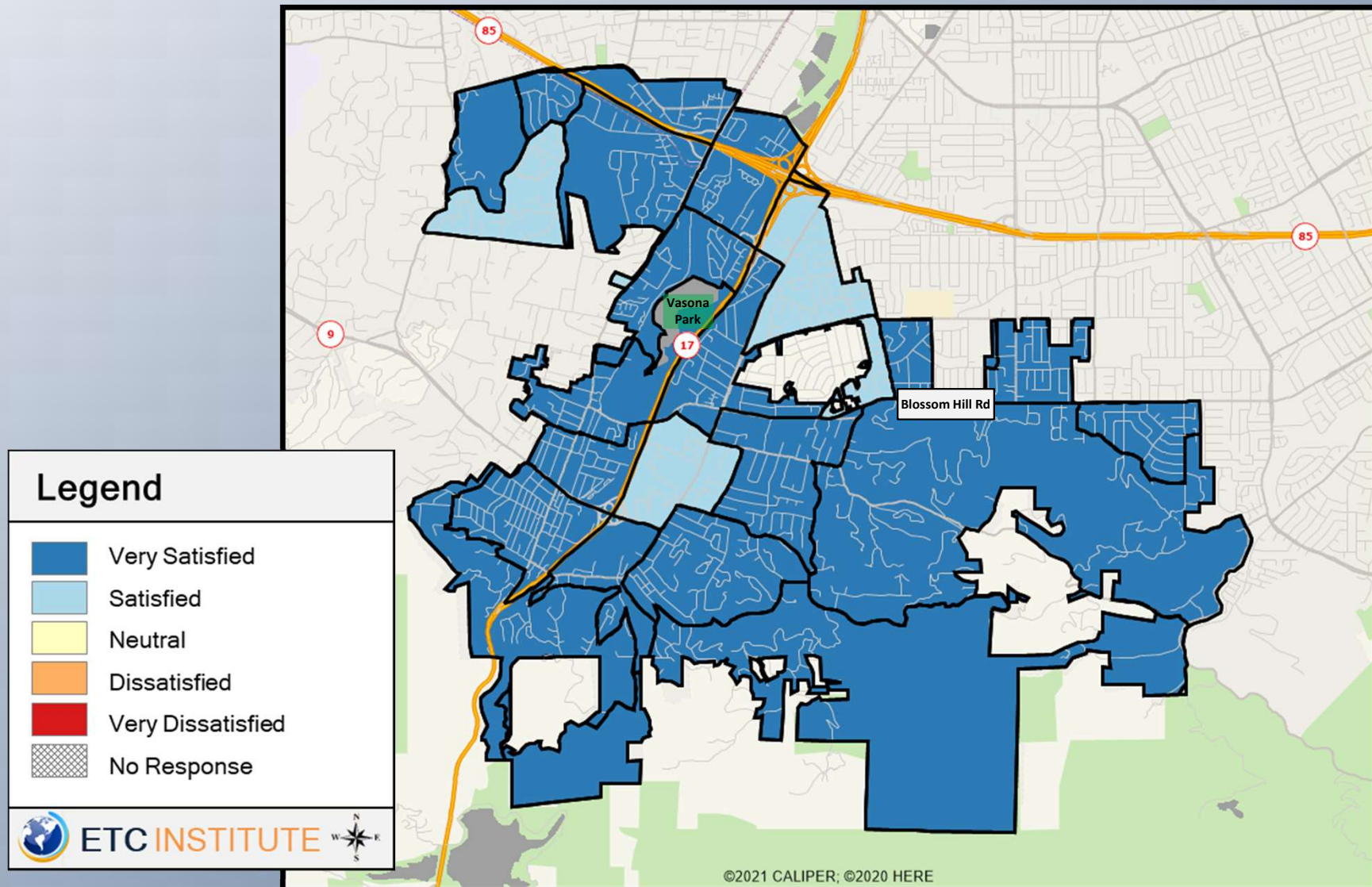




# Q1-5. The Town as a place where I feel welcome

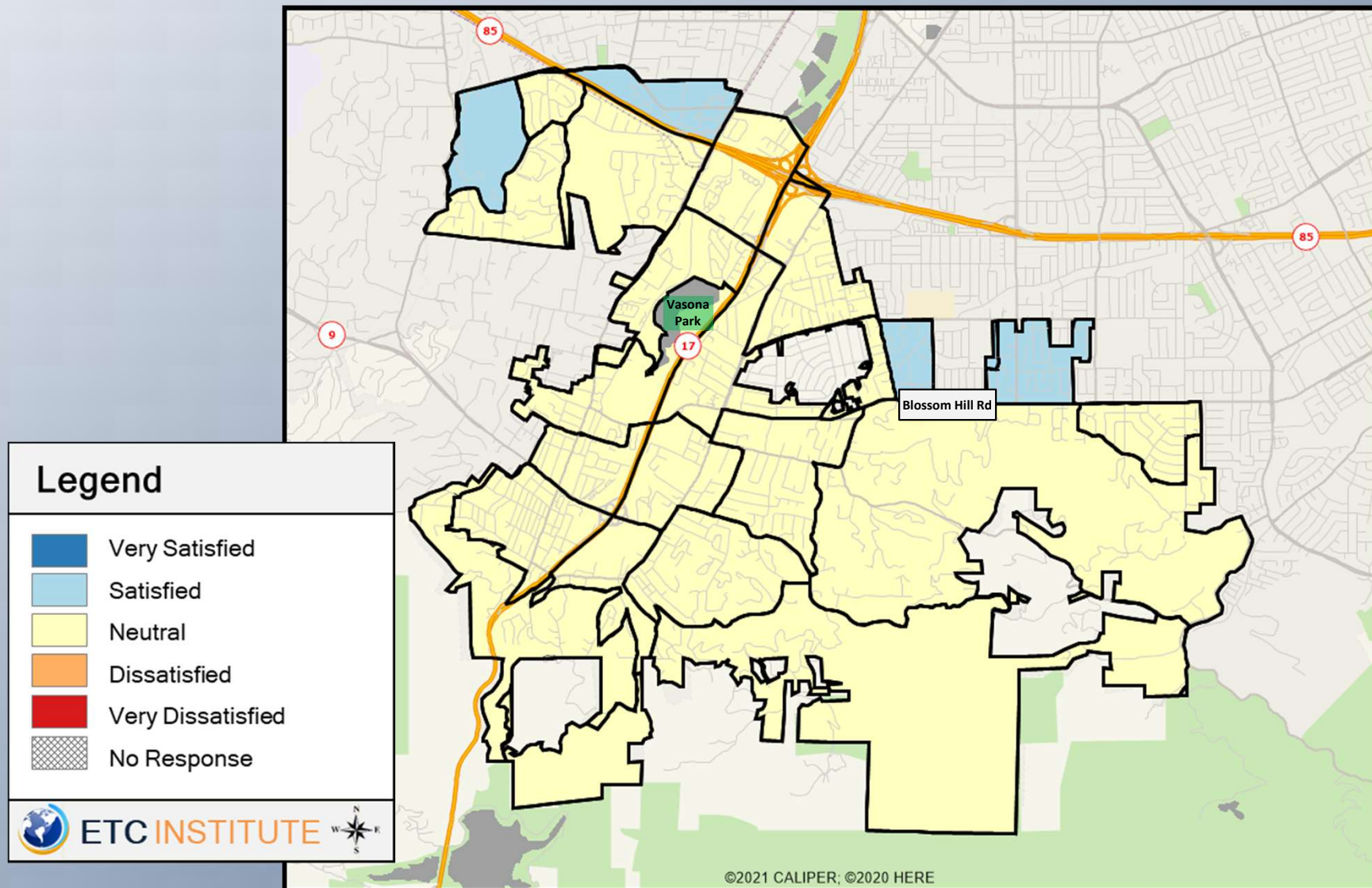


# Q2-1. Level of satisfaction with Town parks and recreation facilities



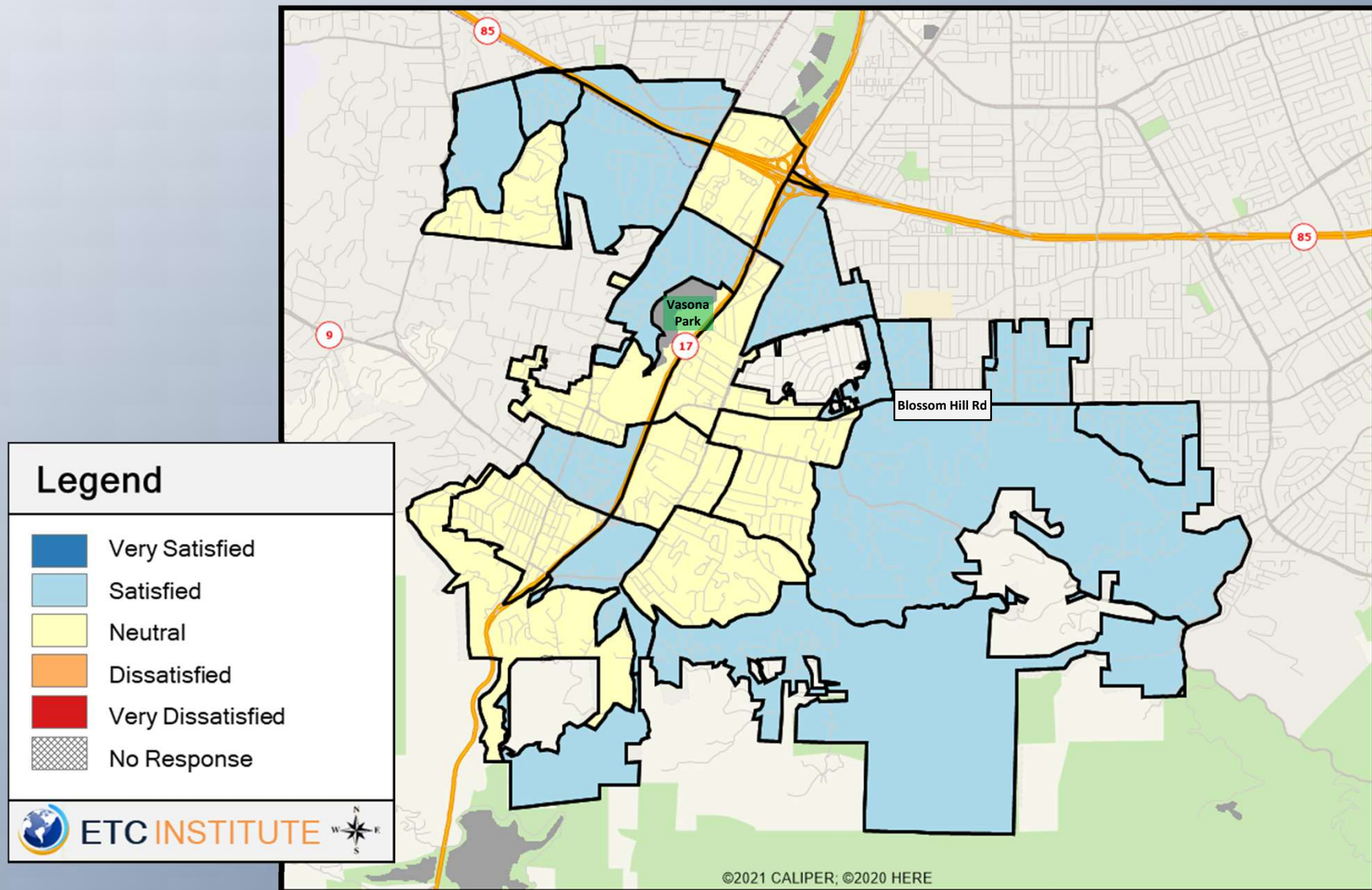


## Q2-2. Level of satisfaction with Town Planning, Buildings, and Development services (e.g., issuing permits)

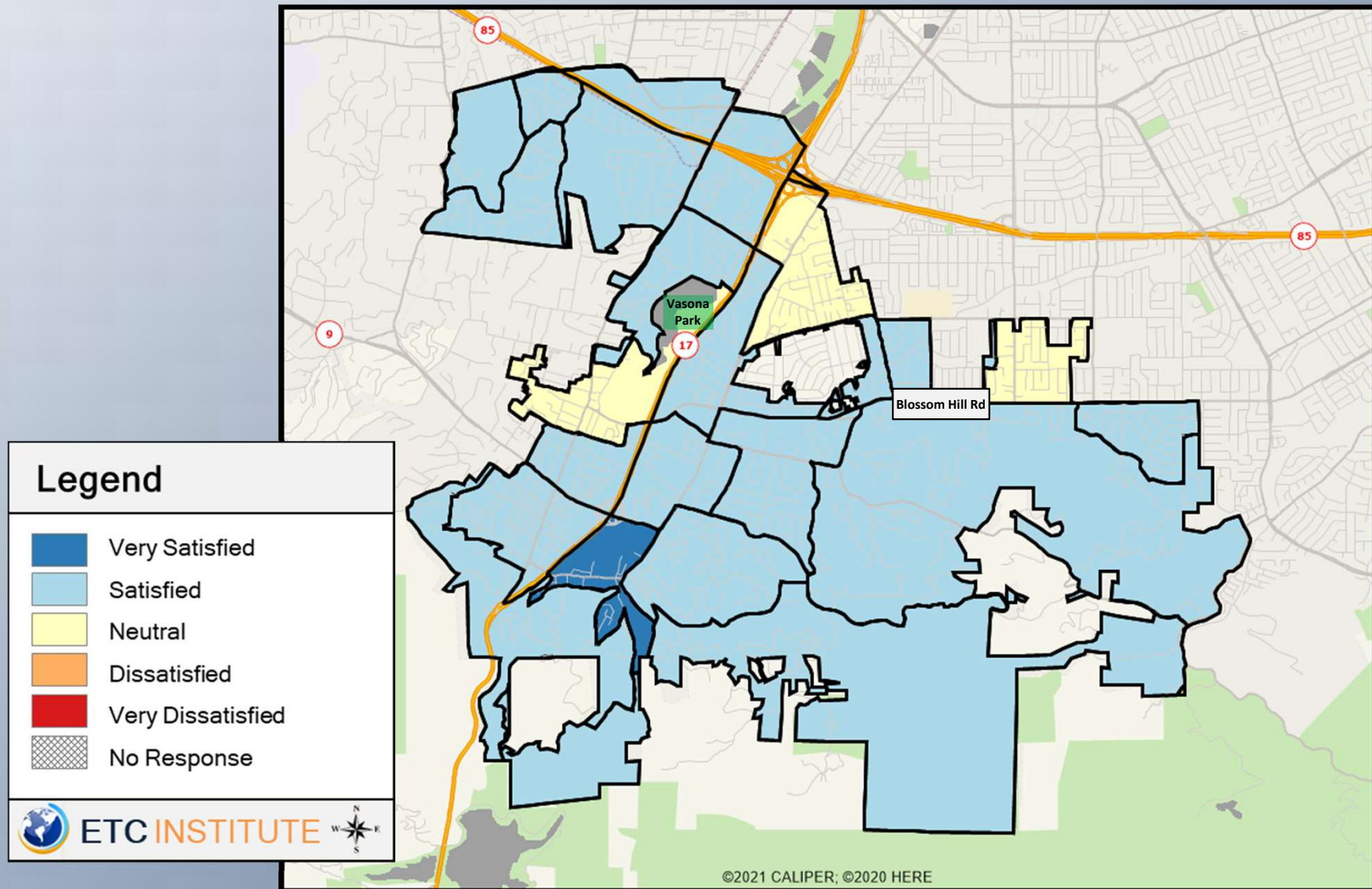




# Q2-3. Level of satisfaction with Town overall effectiveness of Town communication with the public

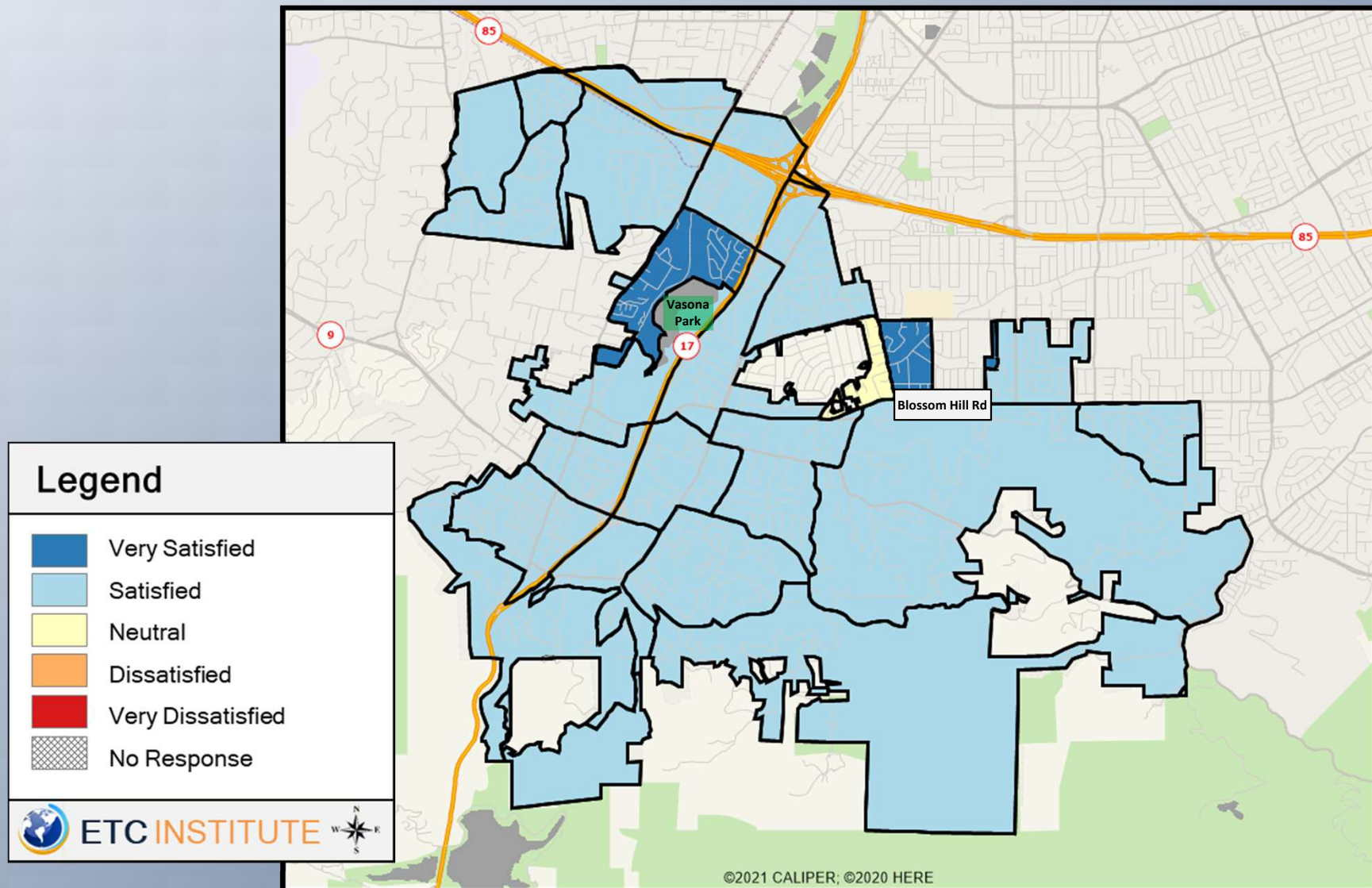


# Q2-4. Level of satisfaction with Town overall maintenance of Town streets, sidewalks, and infrastructure



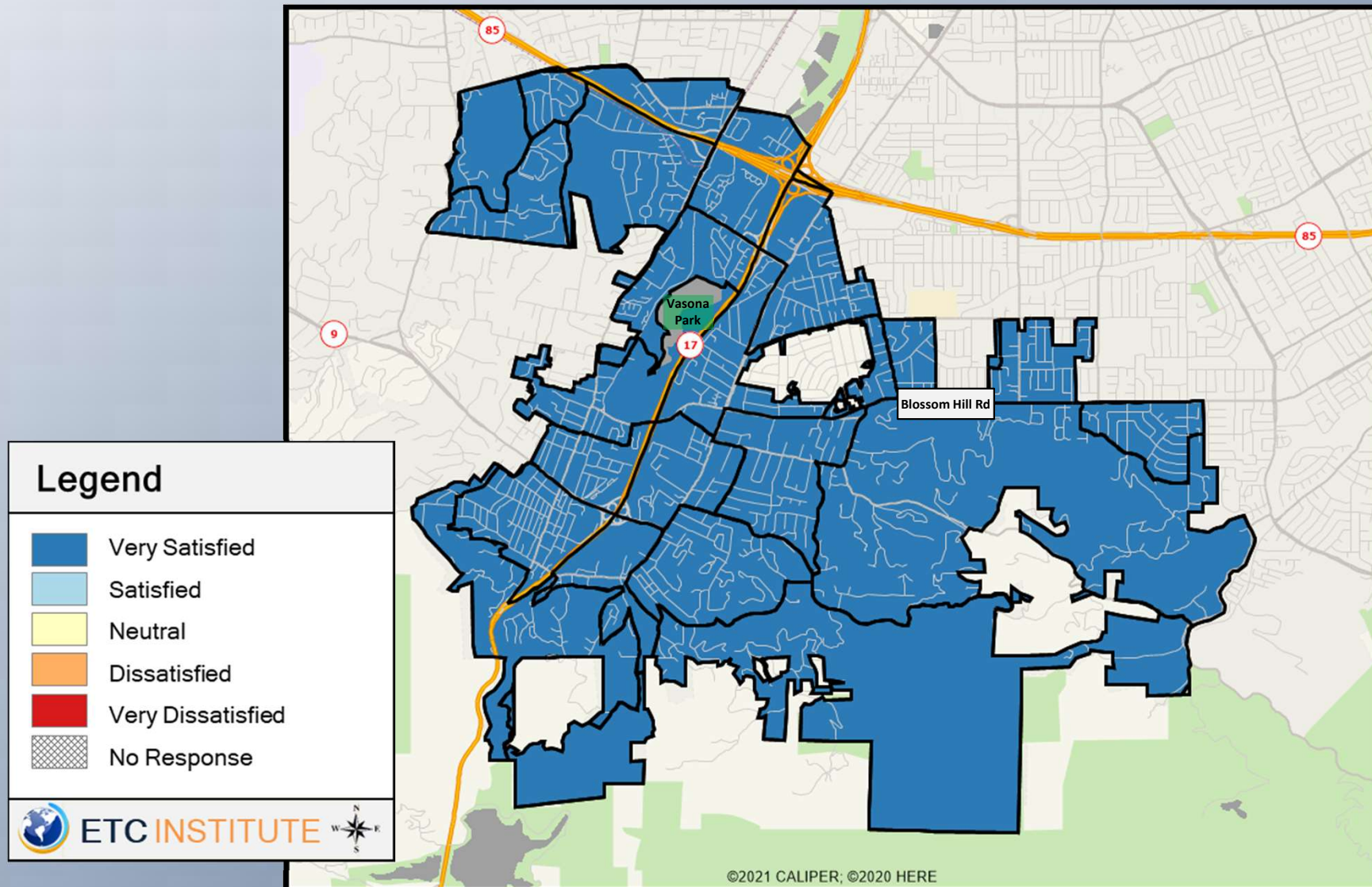


# Q2-5. Level of satisfaction with the overall quality of customer service you receive from Town employees

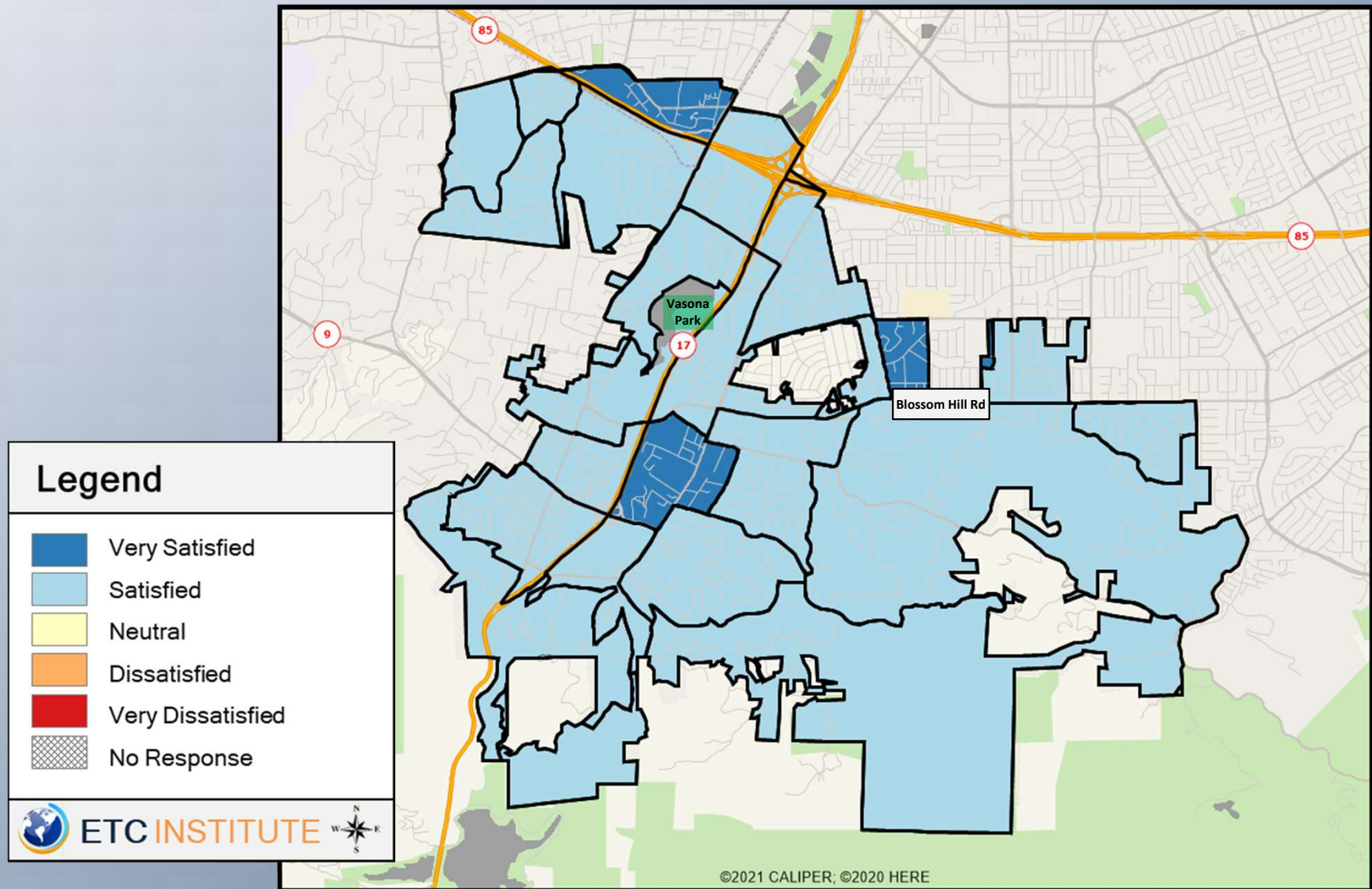




# Q2-6. Level of satisfaction with the overall quality of Town library services

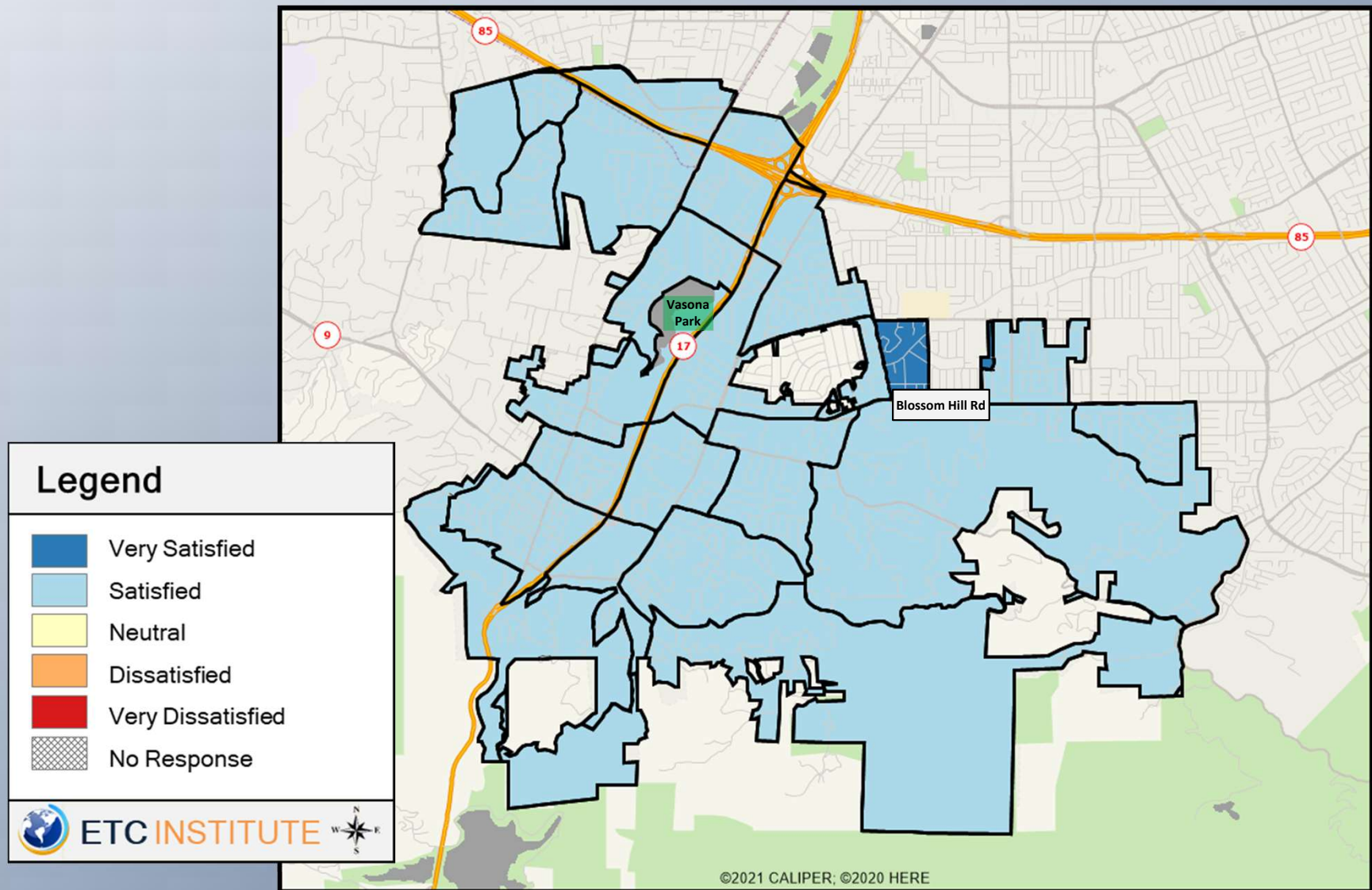


# Q2-7. Level of satisfaction with the overall quality of Town police services



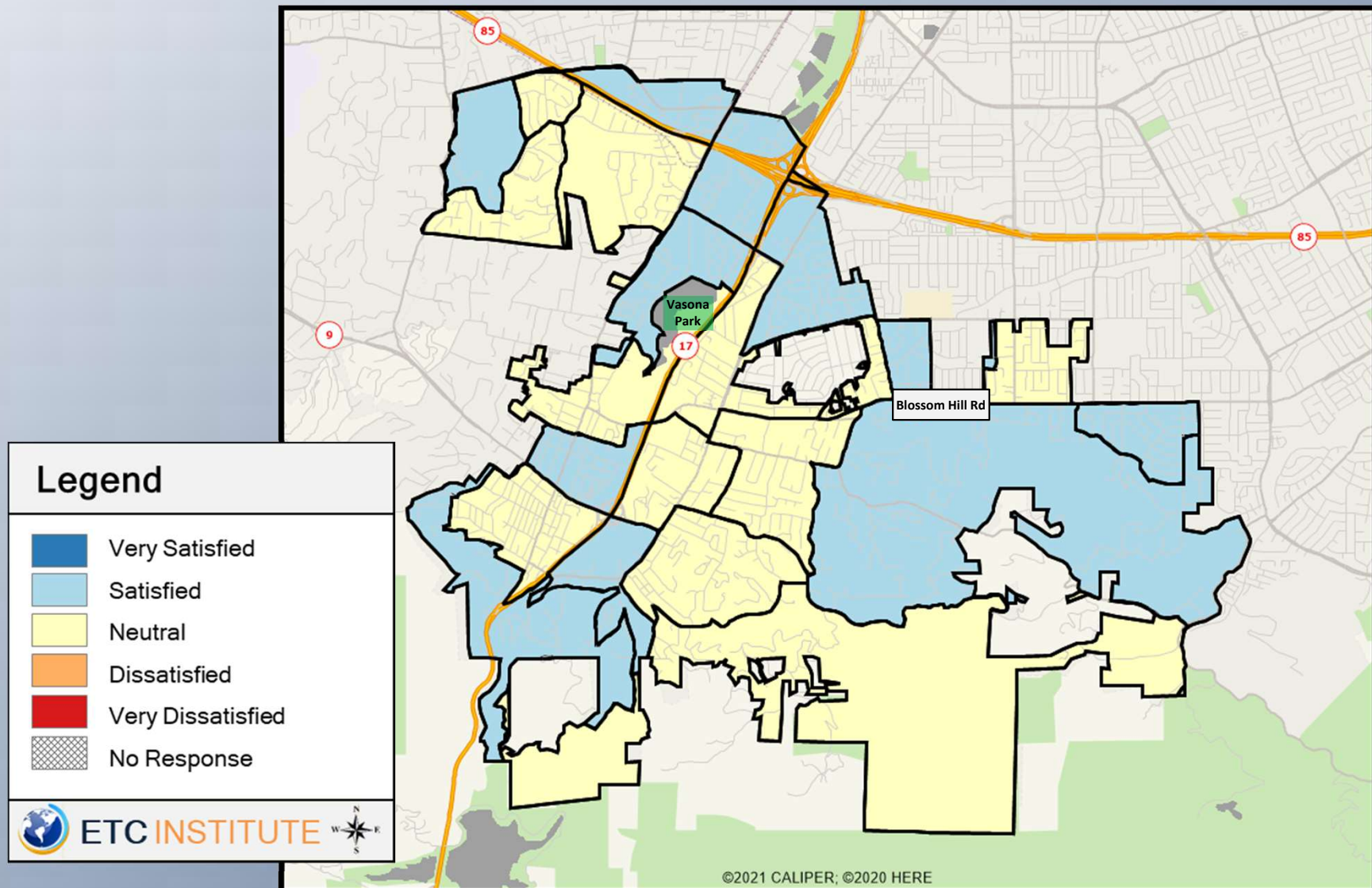


# Q4-1. Level of satisfaction with the overall quality of services provided by the Town

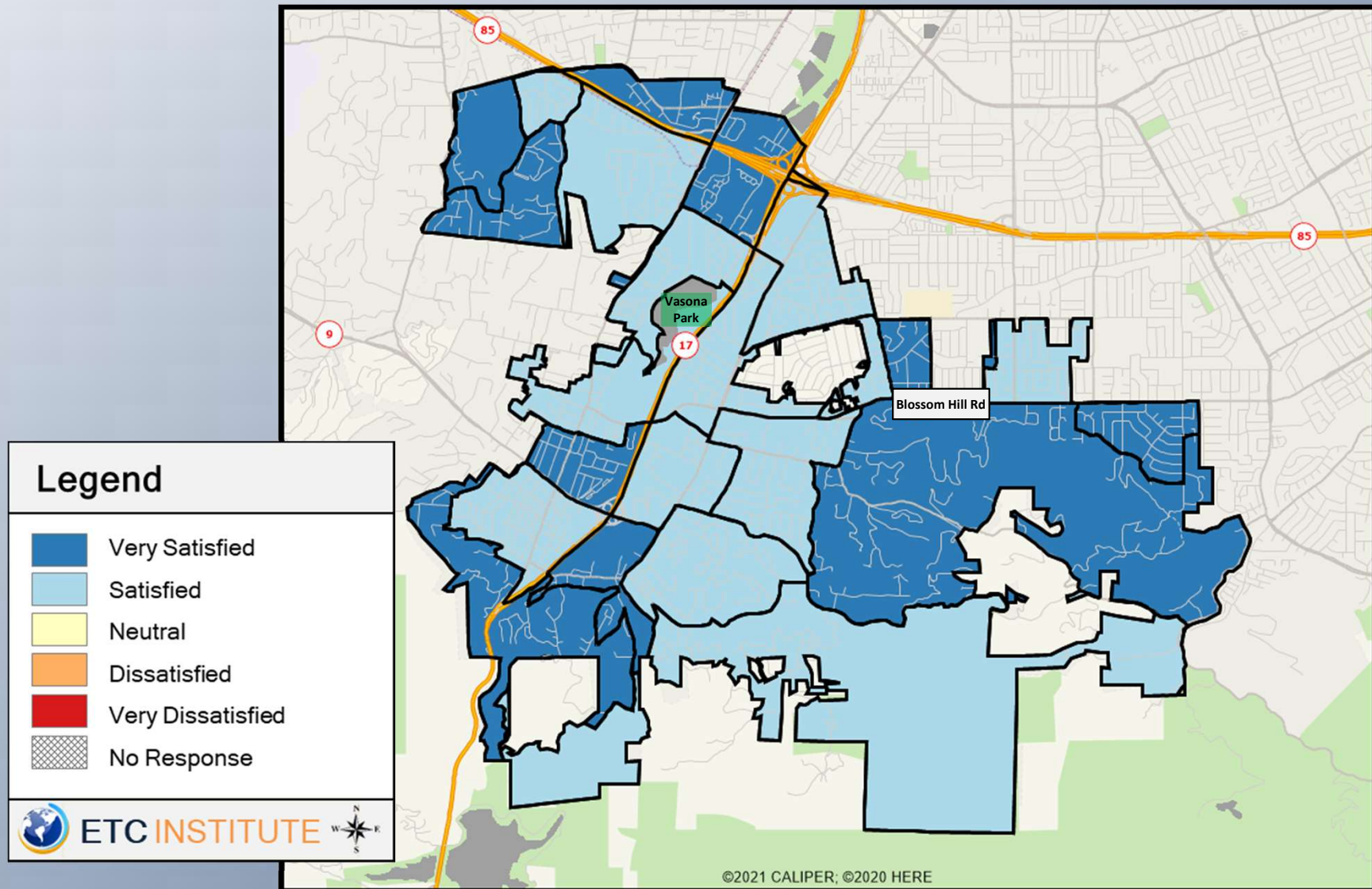




# Q4-2. Level of satisfaction with the overall value you receive for your Town tax dollars and fees

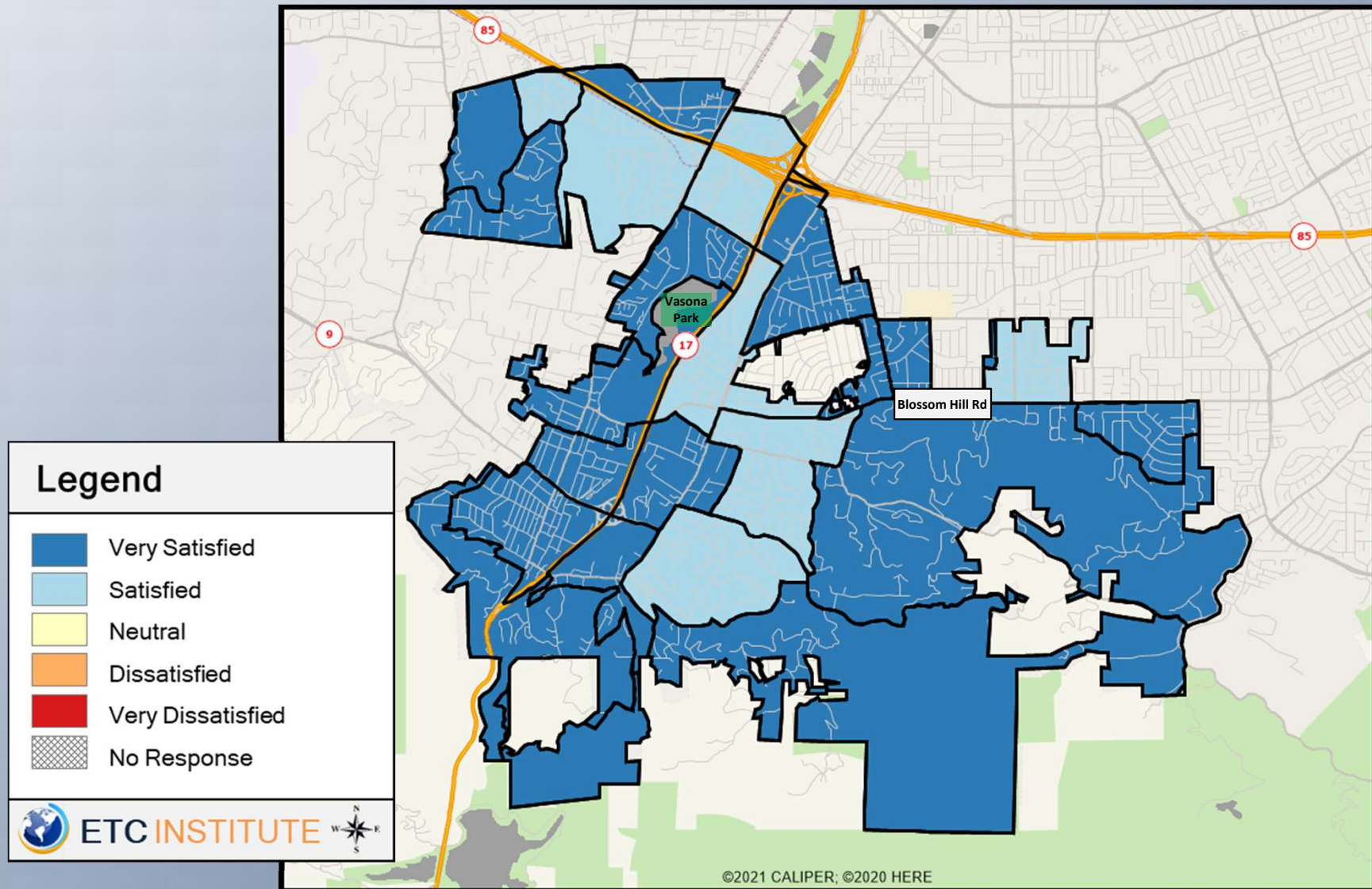


# Q4-3. Level of satisfaction with the overall image of the Town

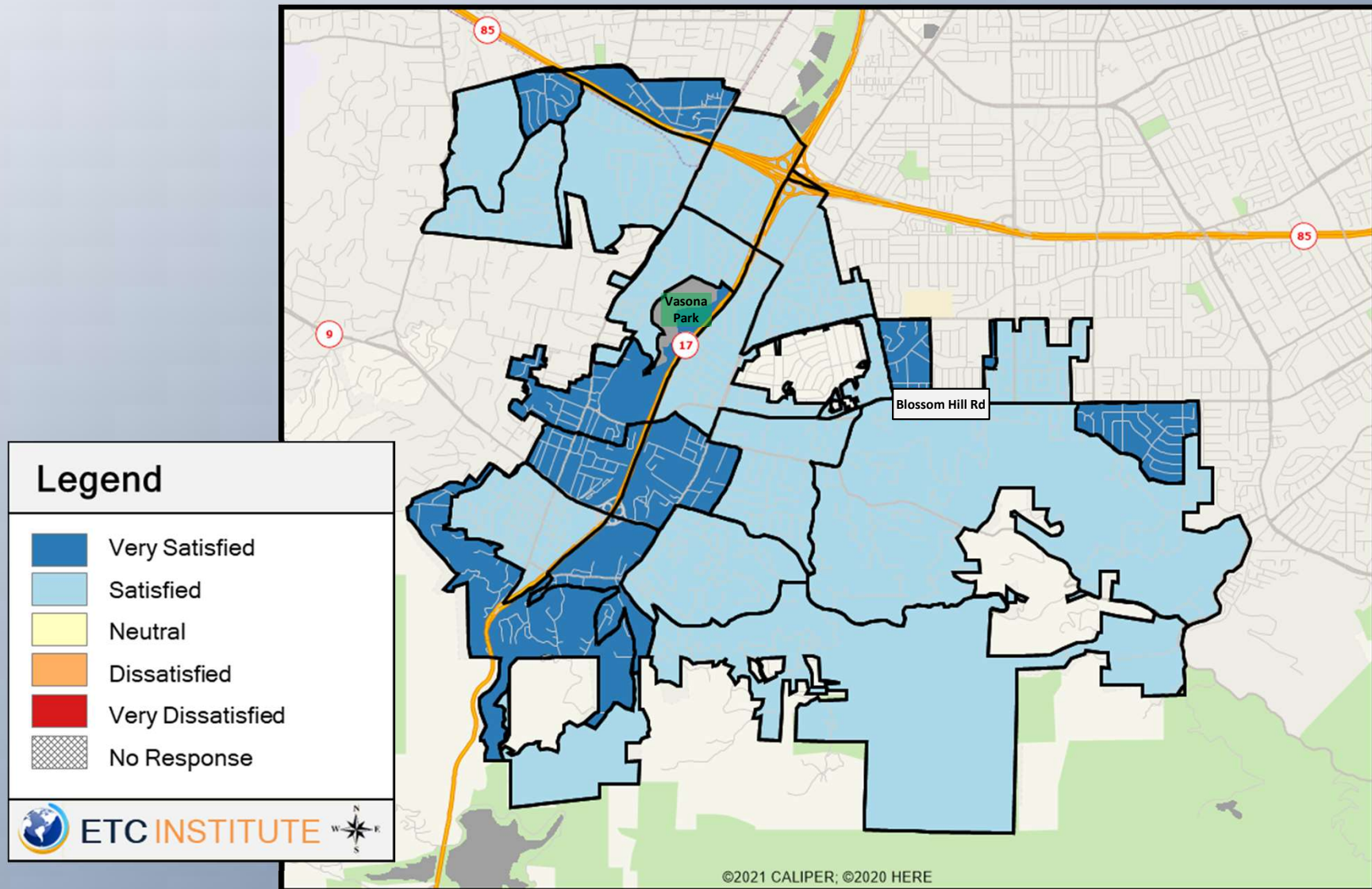




# Q4-4. Level of satisfaction with the overall quality of life in the Town

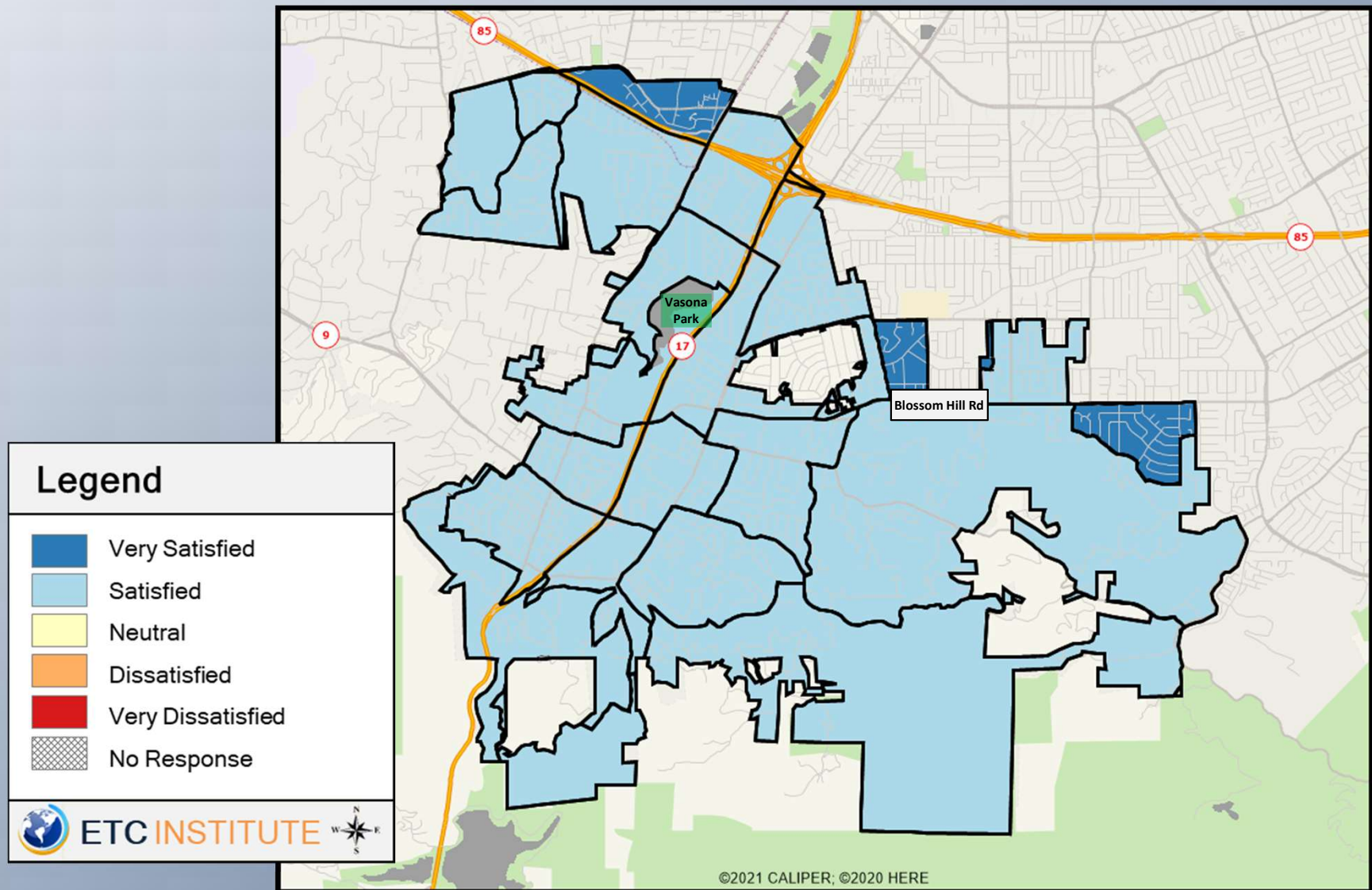


# Q4-5. Level of satisfaction with the overall feeling of safety in the Town

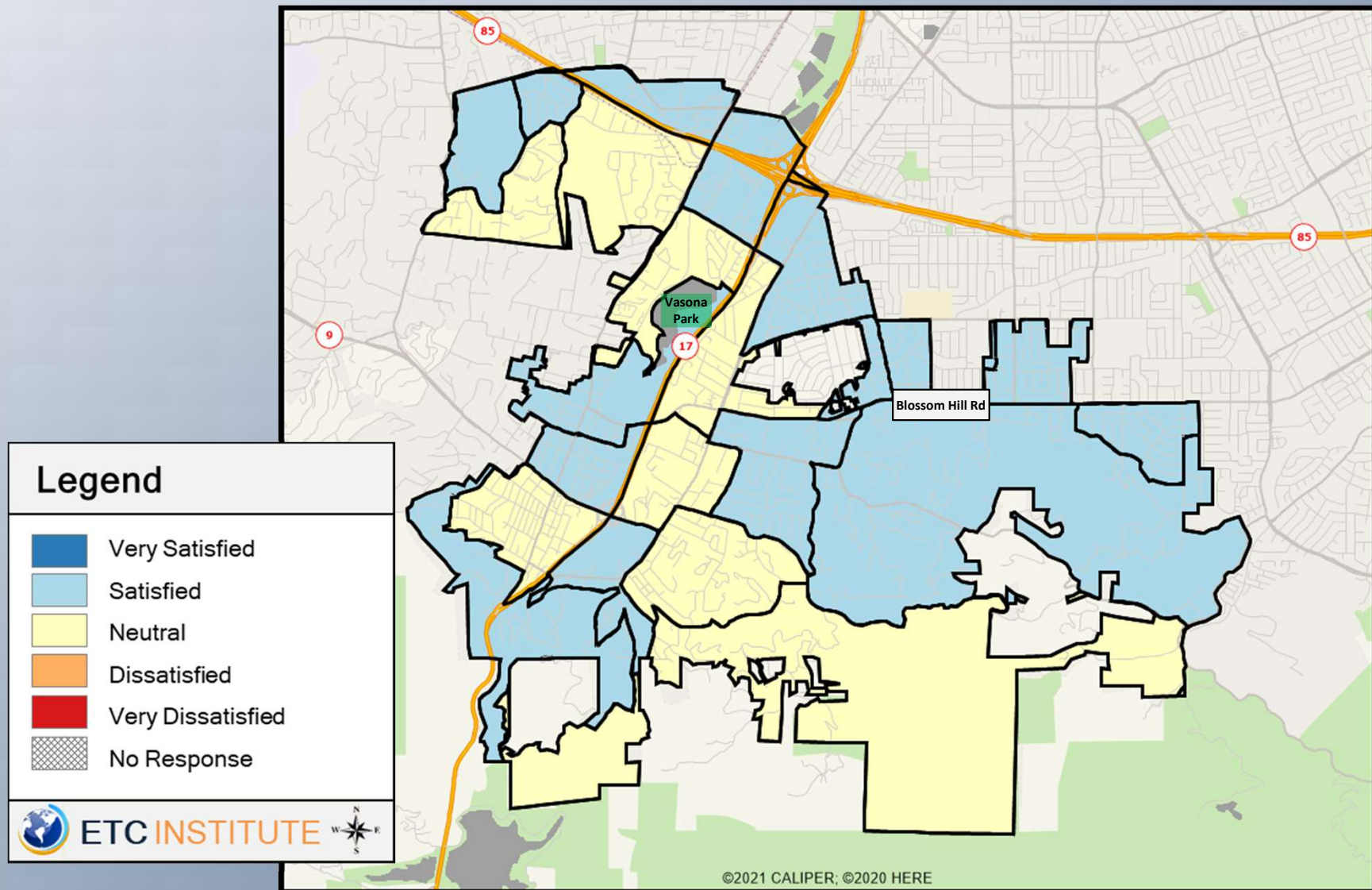




# Q5-1. Level of satisfaction with the effectiveness of local police protection

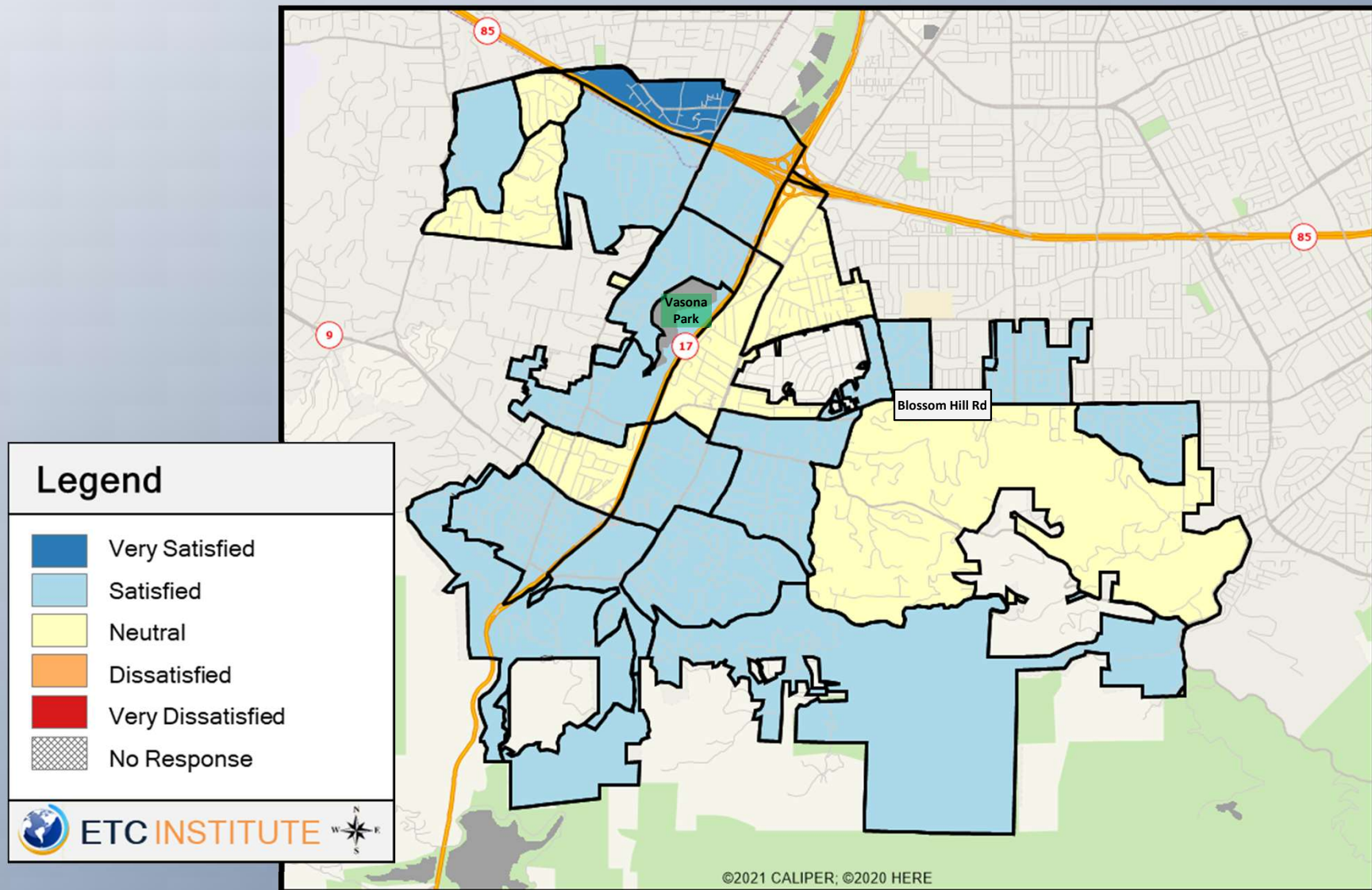


## Q5-2. Level of satisfaction with local police efforts to collaborate with the public to address concerns

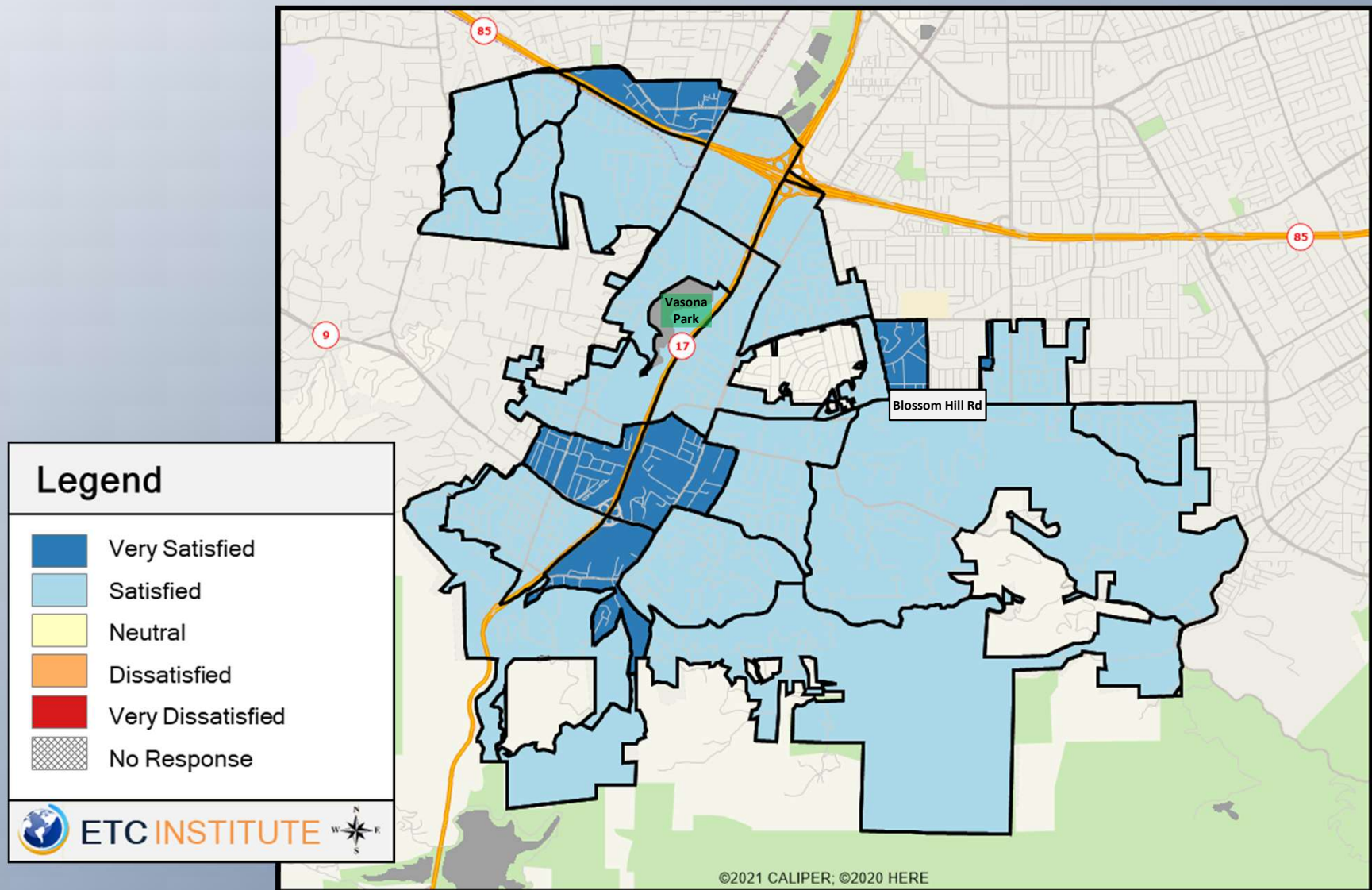




# Q5-3. Level of satisfaction with the enforcement of local traffic laws

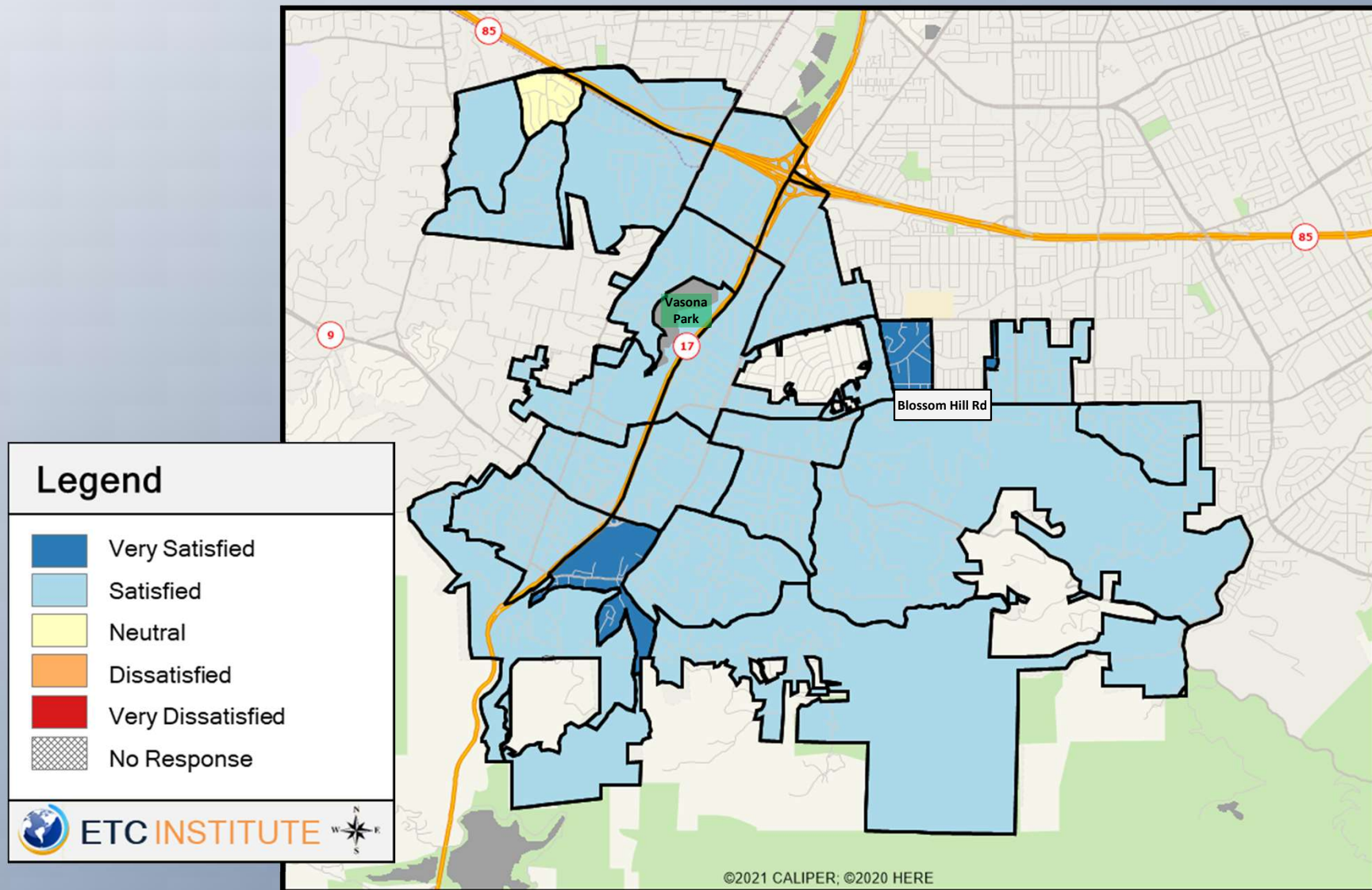


# Q5-4. Level of satisfaction with how quickly police respond to emergencies

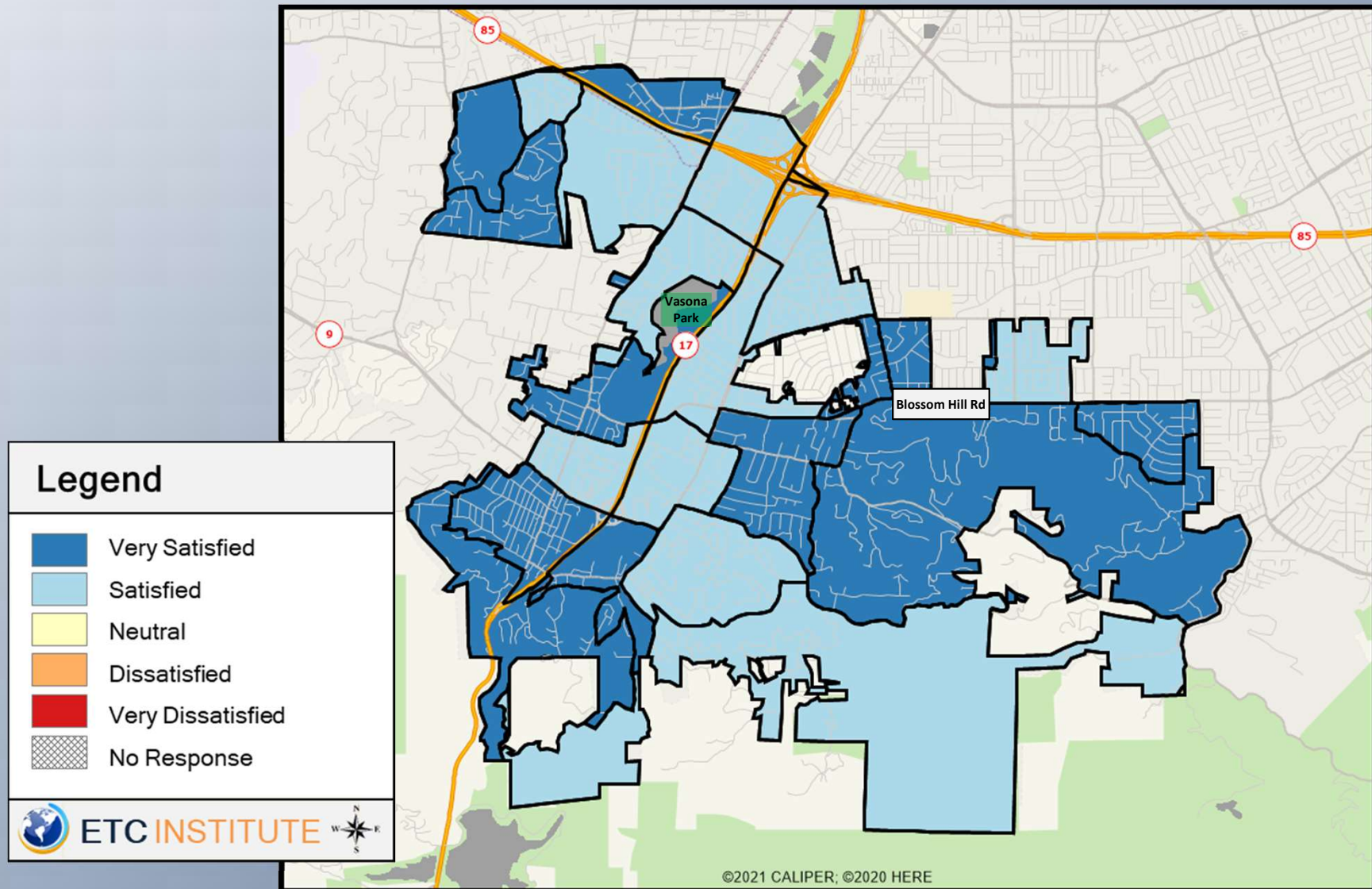




# Q5-5. Level of satisfaction with the overall performance of police in your neighborhood

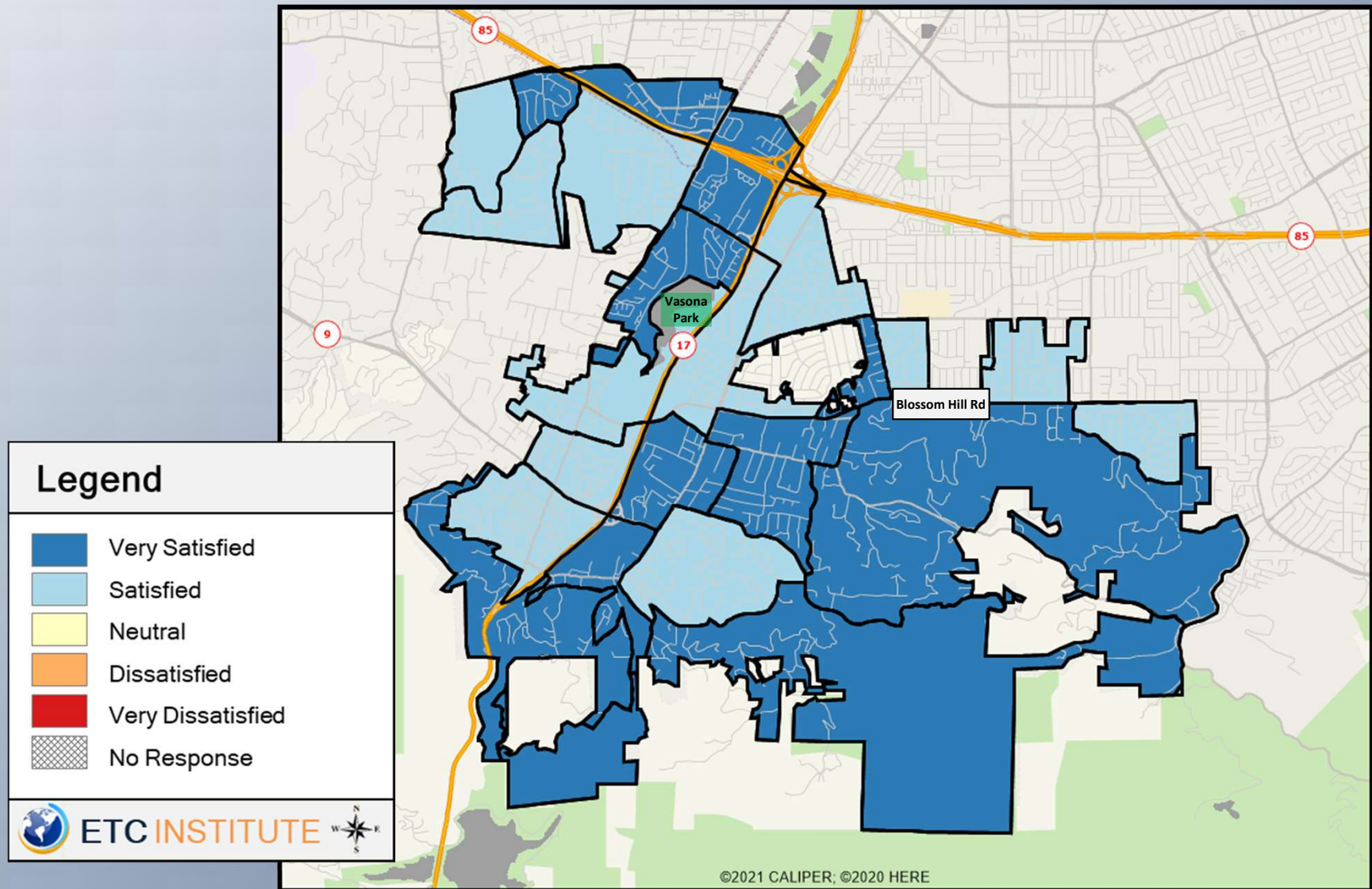


# Q5-6. Level of satisfaction with the professionalism of Police Officers

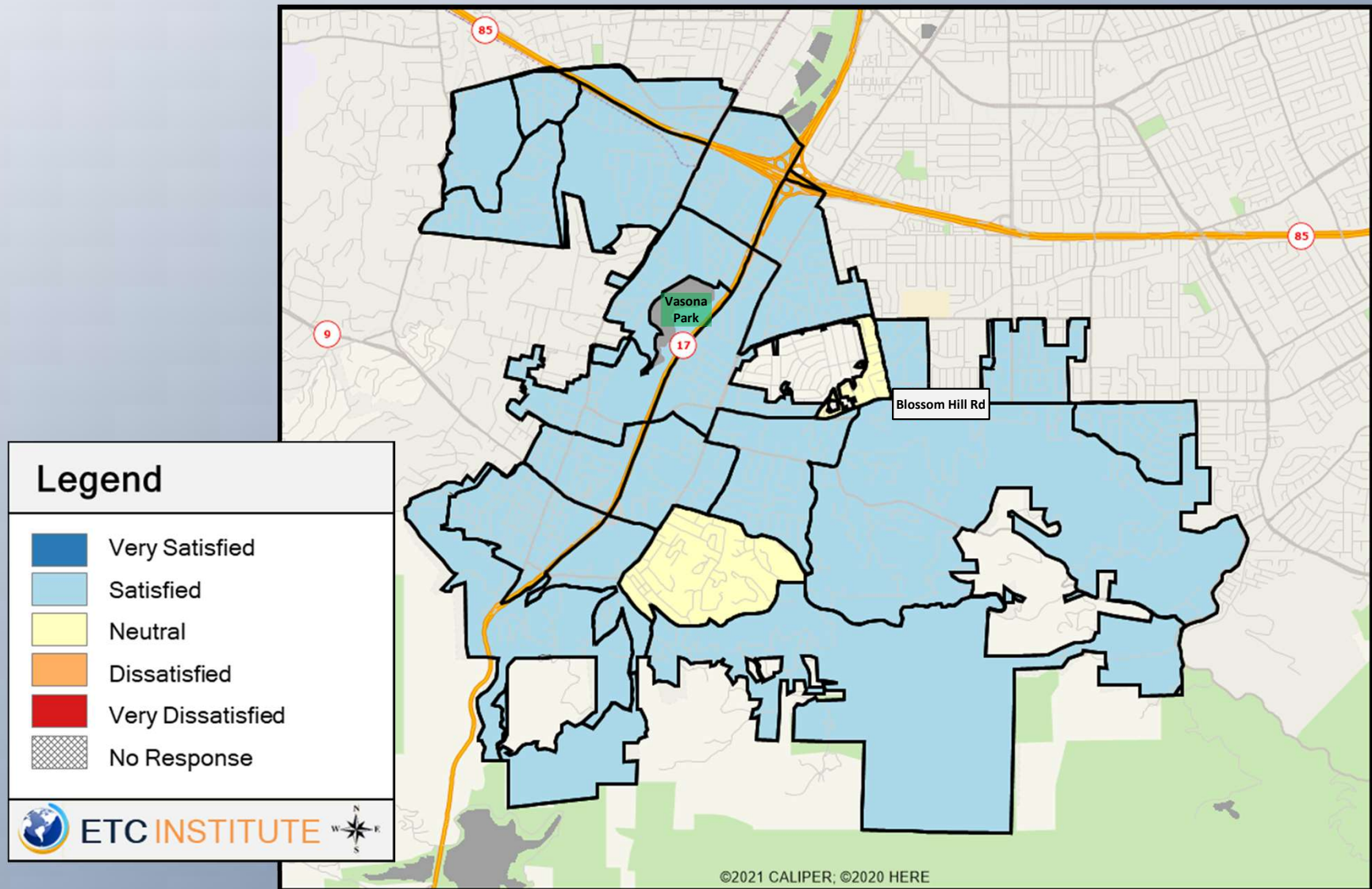




# Q5-7. Level of satisfaction with the quality of dispatch/911 services

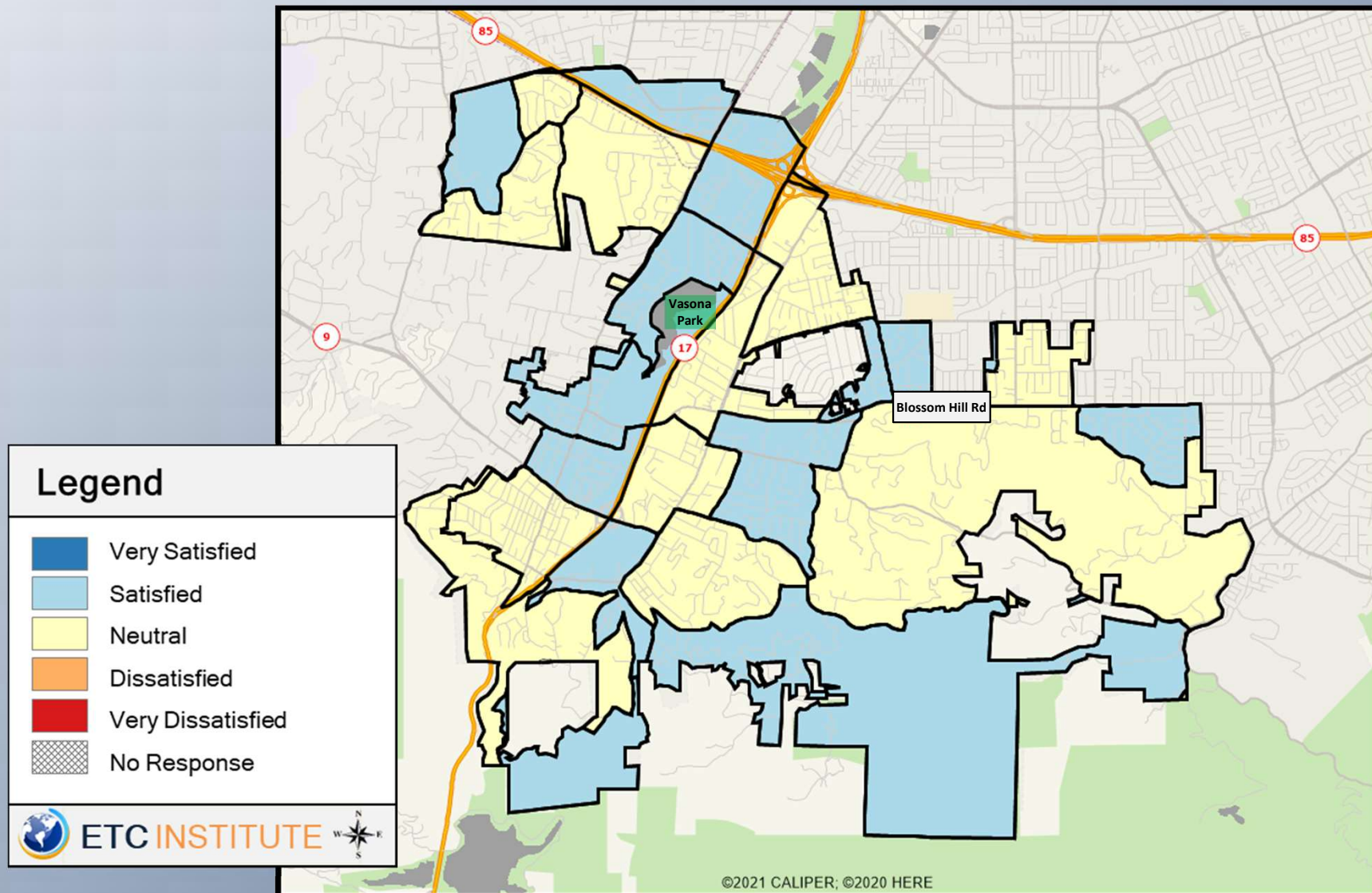


# Q5-8. Level of satisfaction with the Town's overall efforts to prevent crime

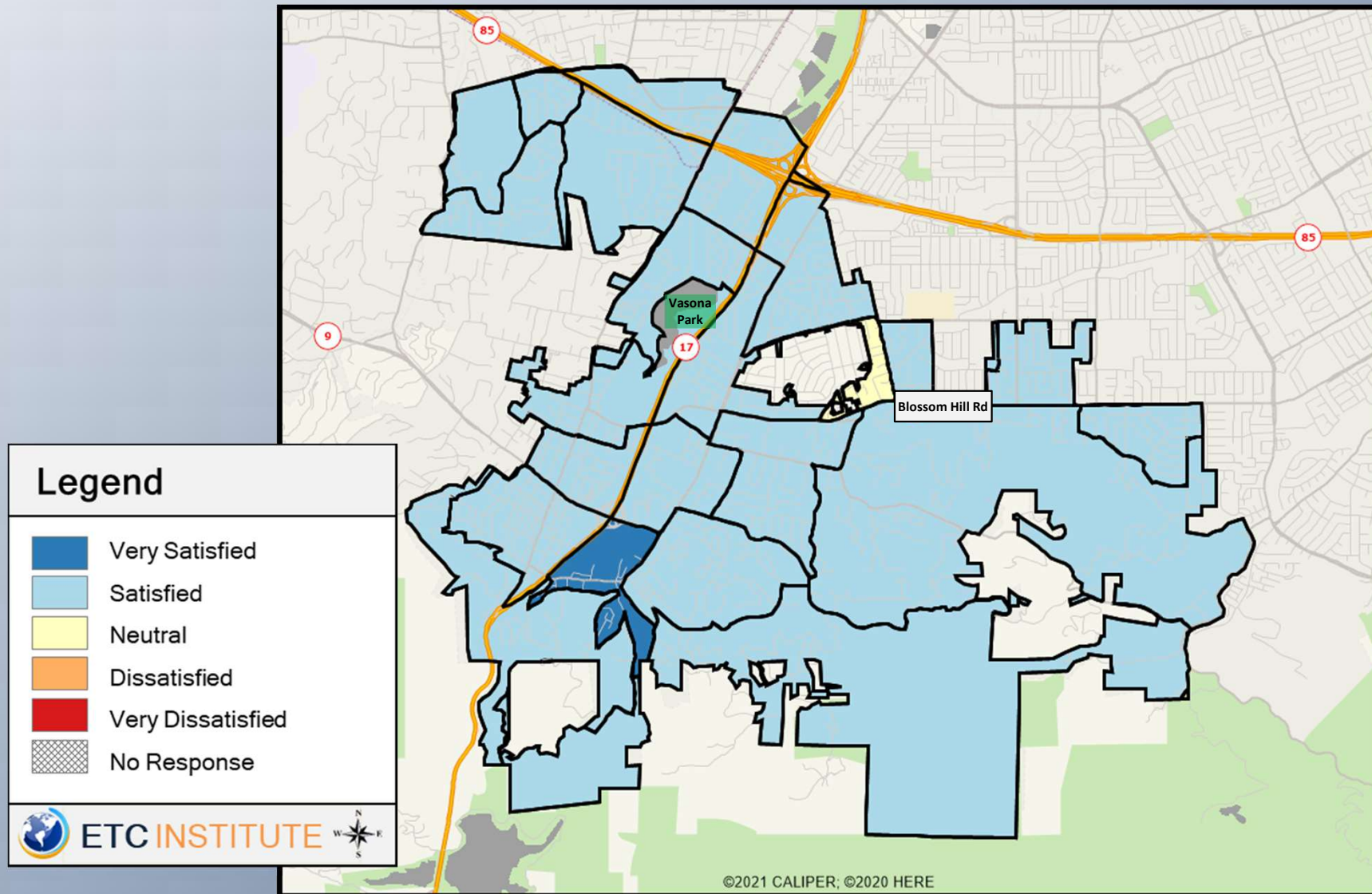




# Q5-9. Level of satisfaction with the visibility of police personnel in neighborhoods

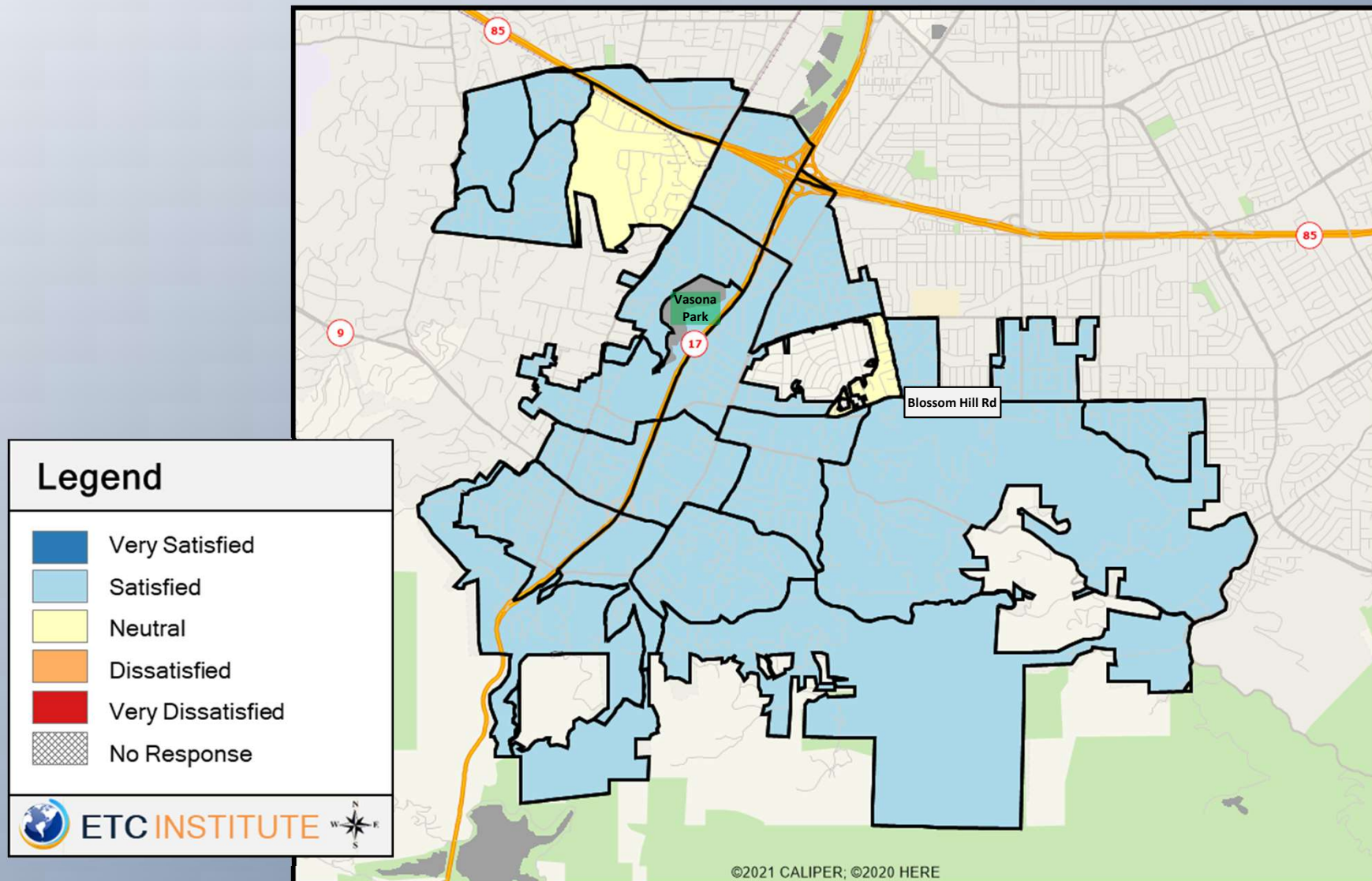


# Q7-1. Level of satisfaction with the maintenance of major Town streets

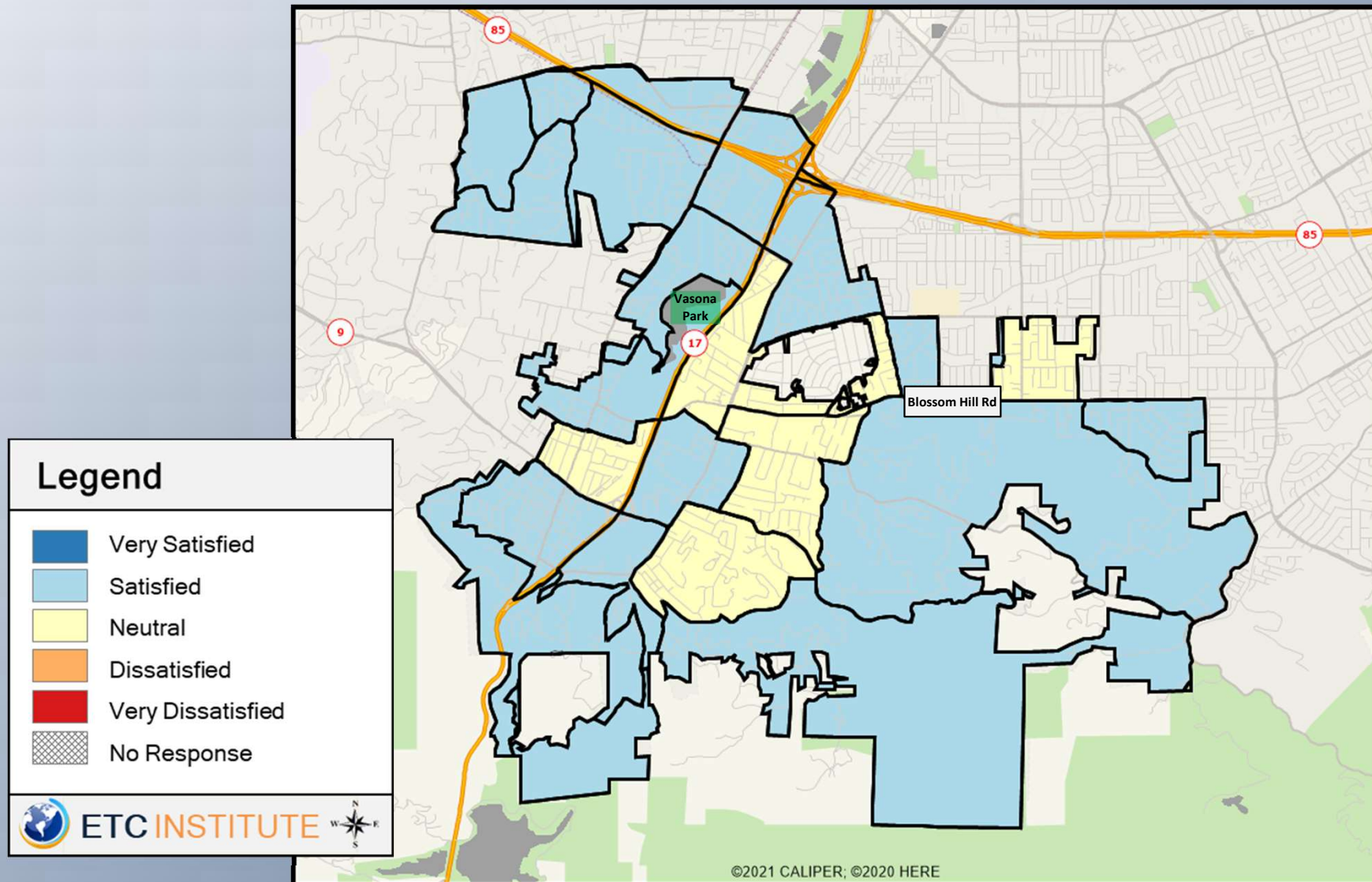




# Q7-2. Level of satisfaction with the maintenance of streets in your neighborhood

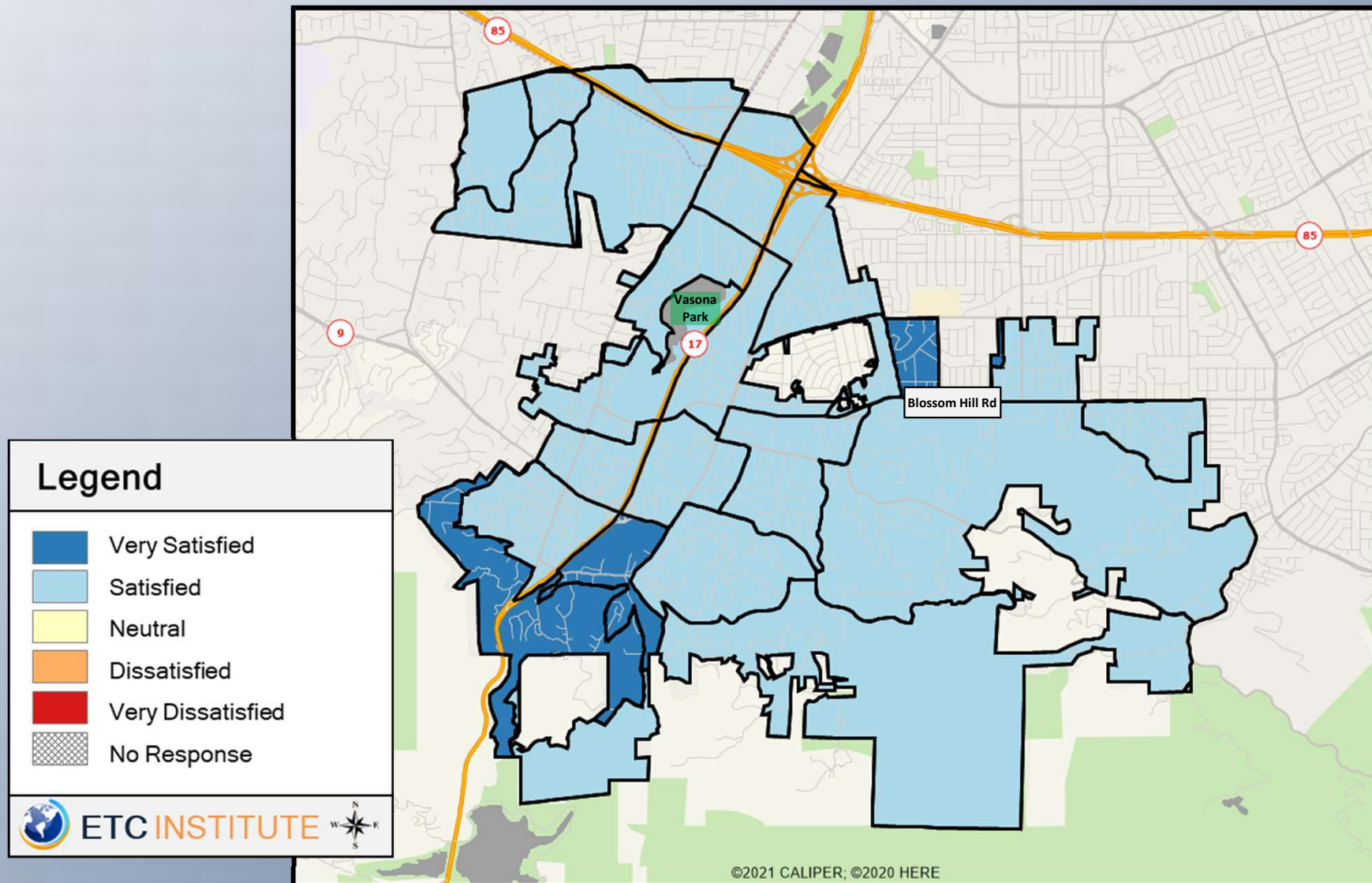


# Q7-3. Level of satisfaction with the condition of sidewalks in the Town

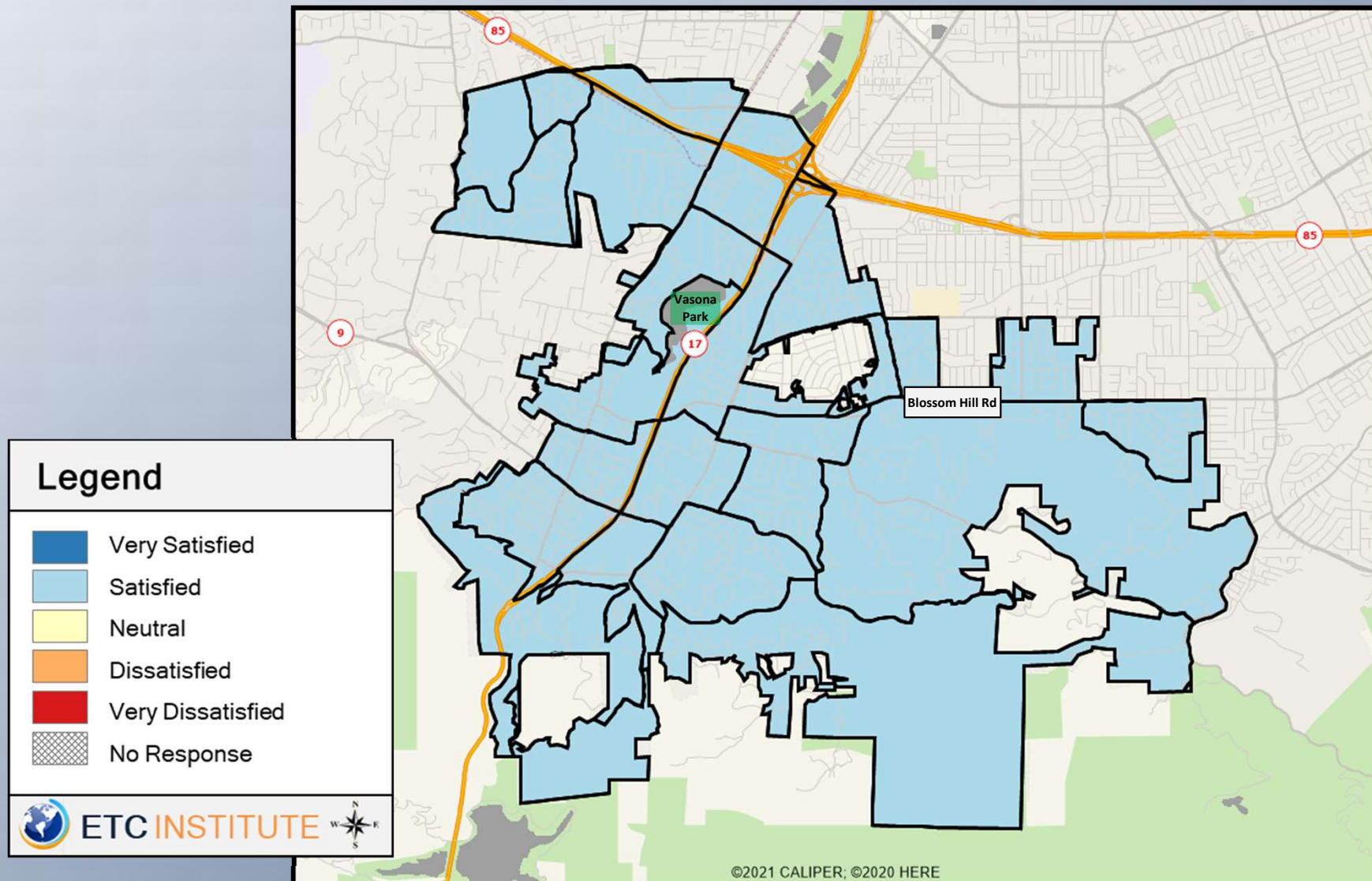




# Q7-4. Level of satisfaction with the maintenance of street signs and traffic signals

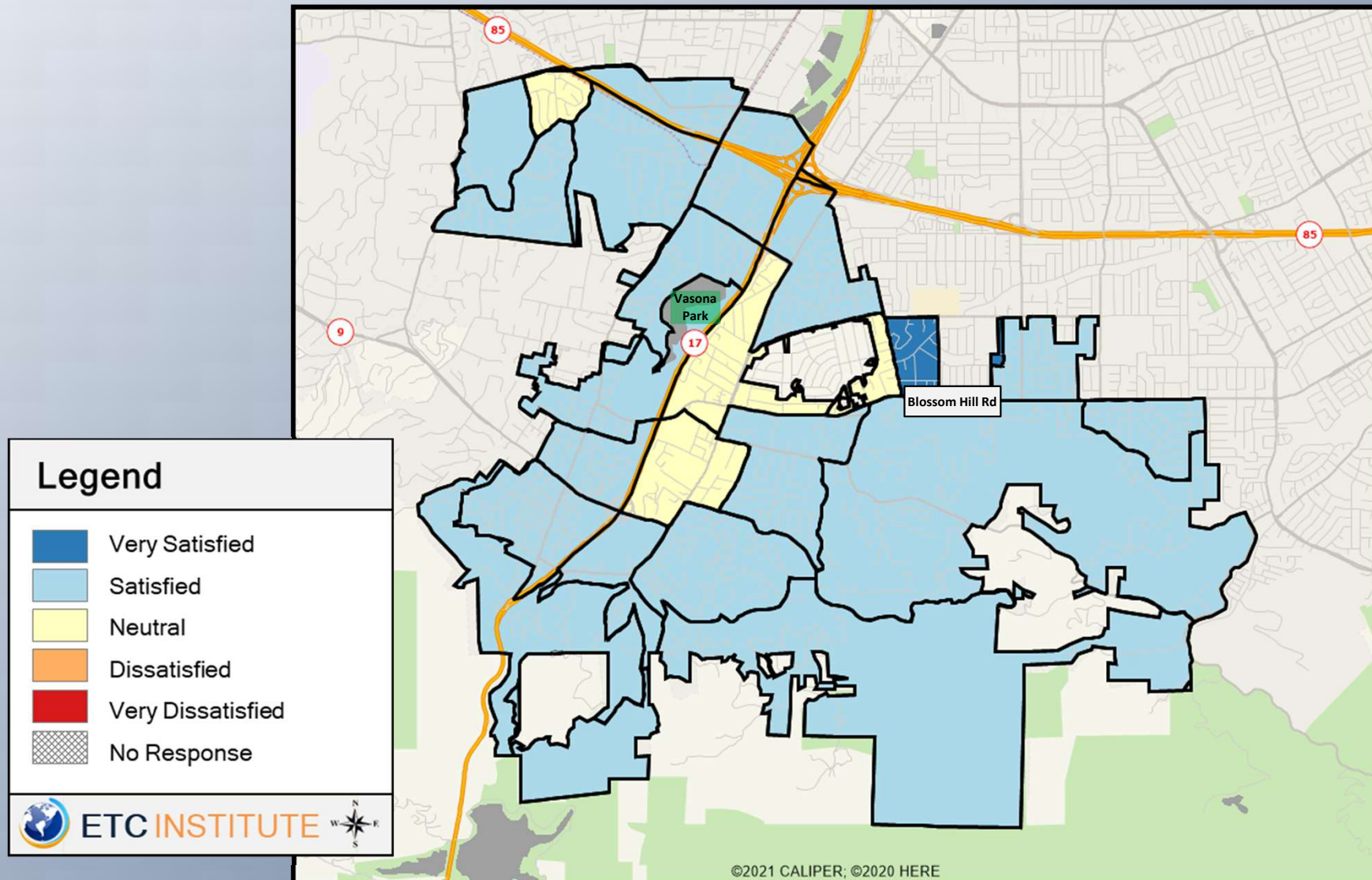


# Q7-5. Level of satisfaction with the adequacy of Town street lighting

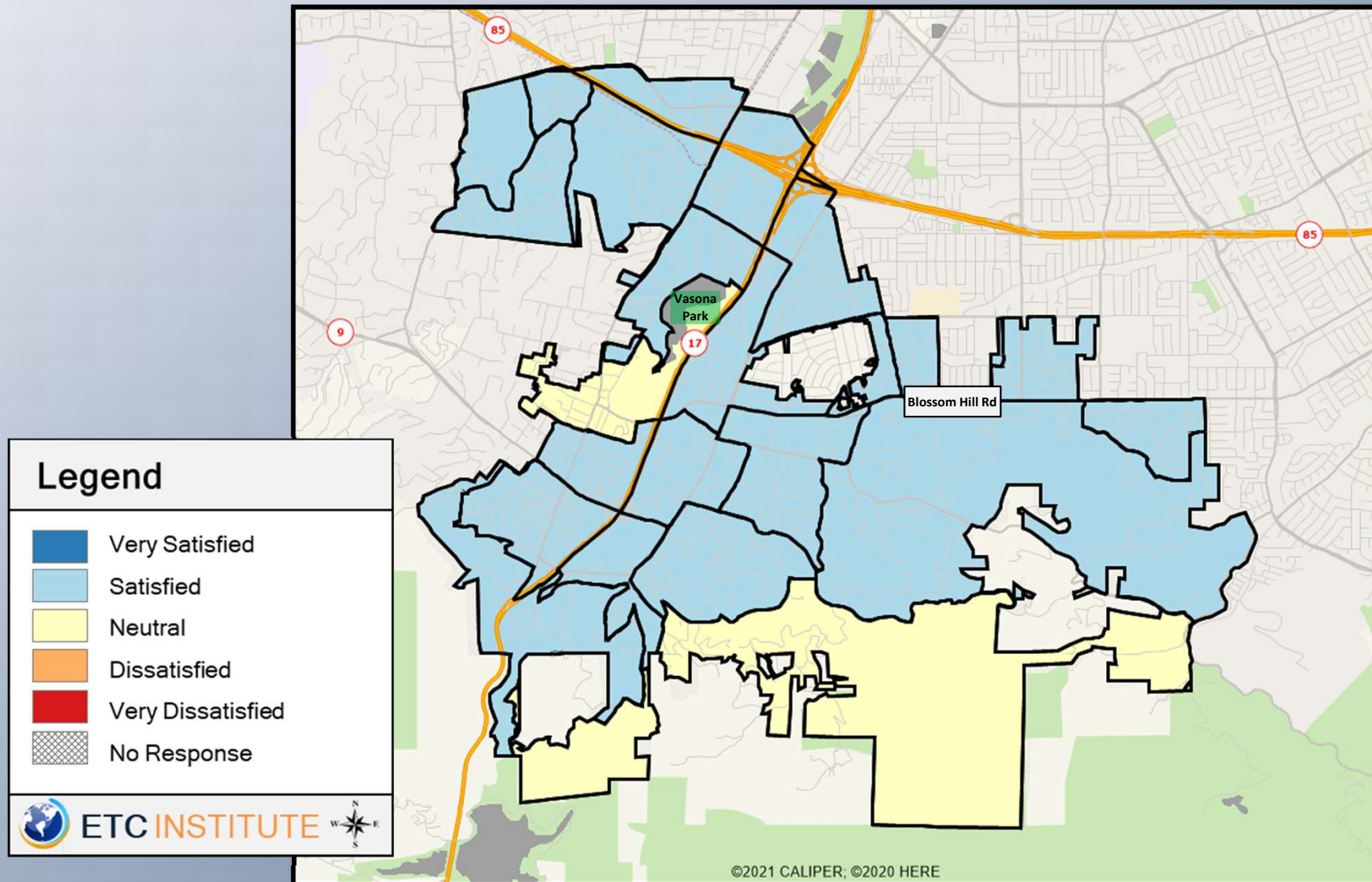




# Q7-6. Level of satisfaction with the accessibility of streets, sidewalks, and buildings for people with disabilities

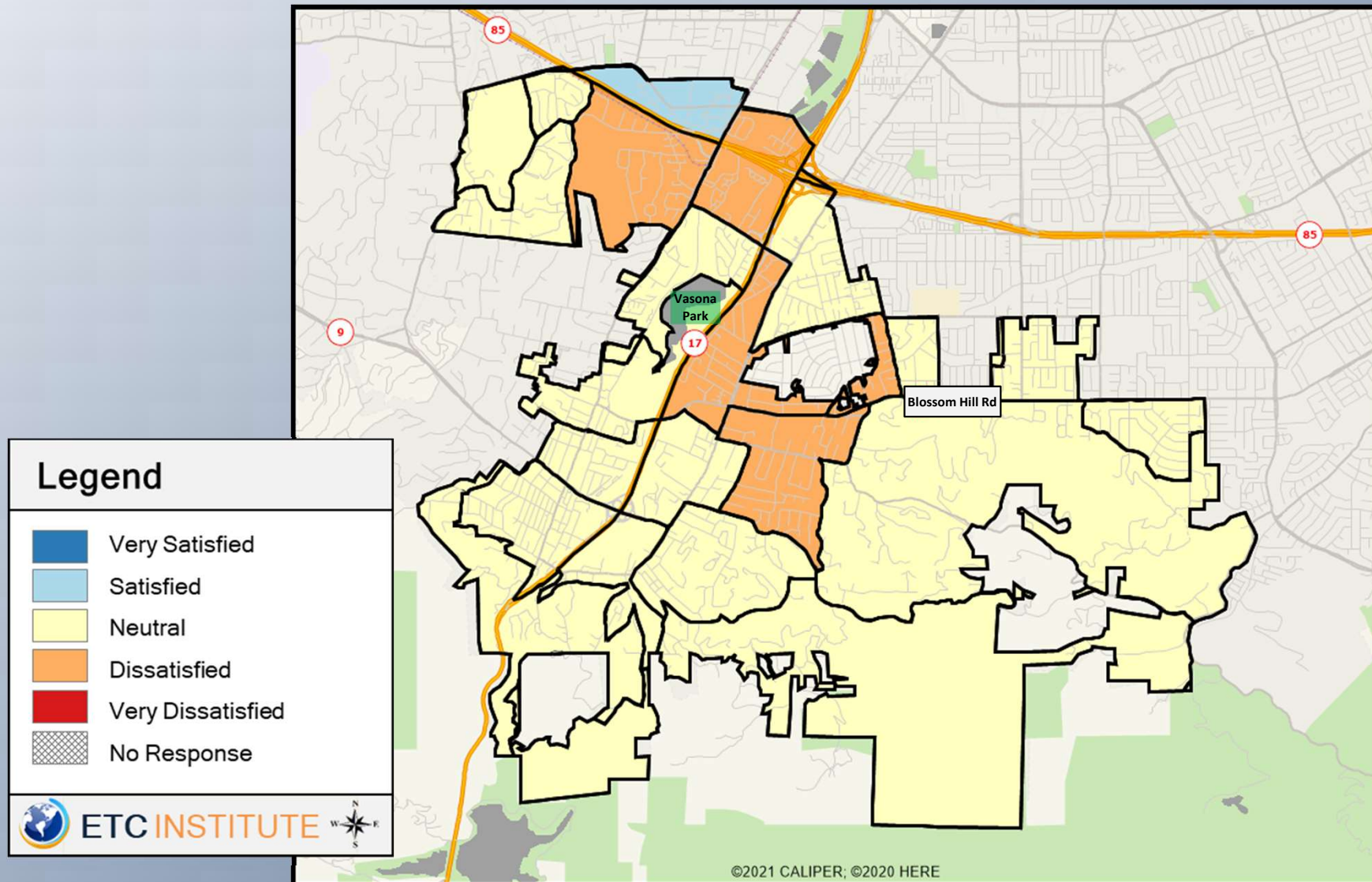


# Q7-7. Level of satisfaction with the quality of on-street bicycle infrastructure (bike lanes/wayfinding signs)

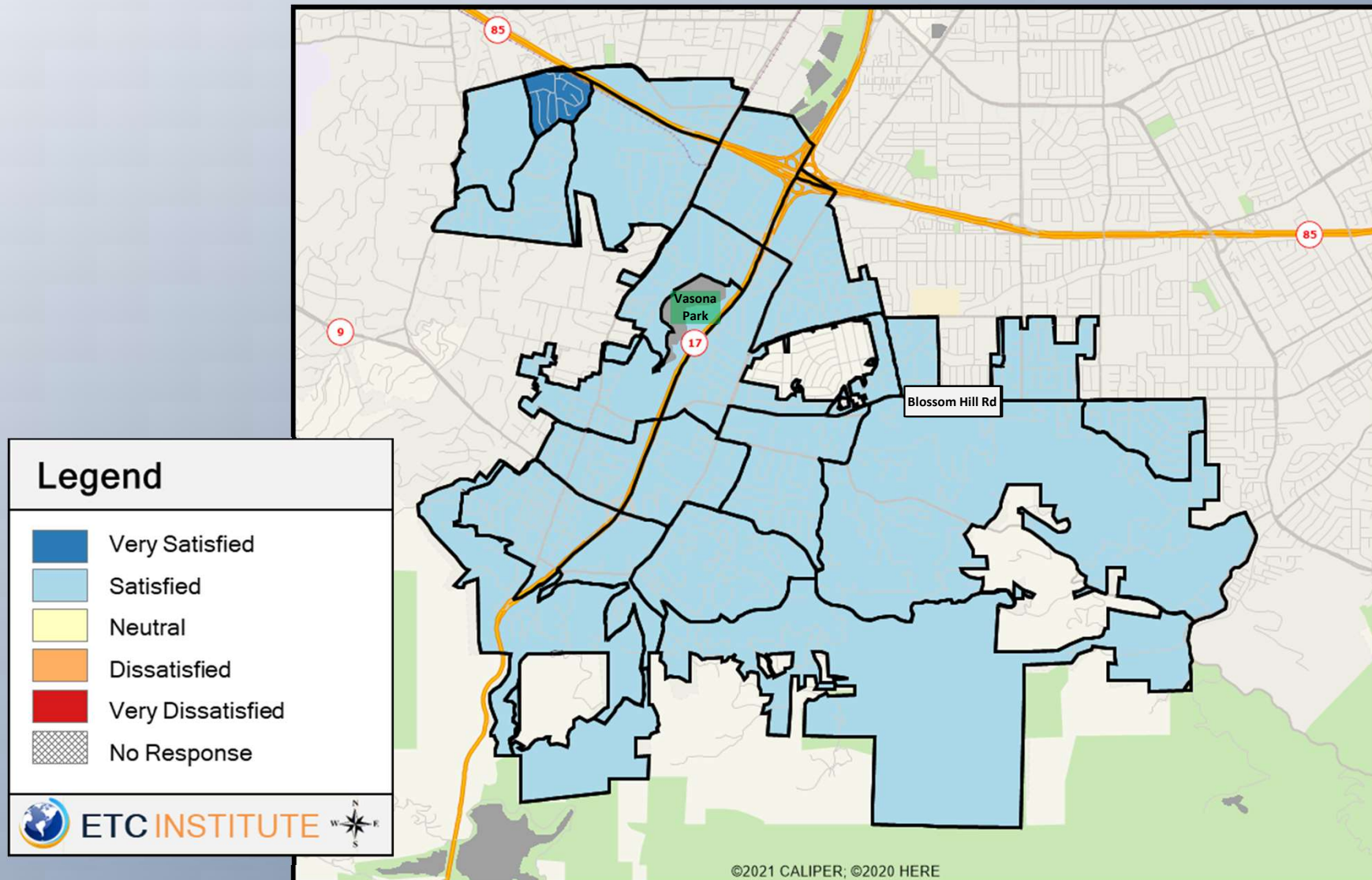




# Q7-8. Level of satisfaction with the flow of traffic on Town streets

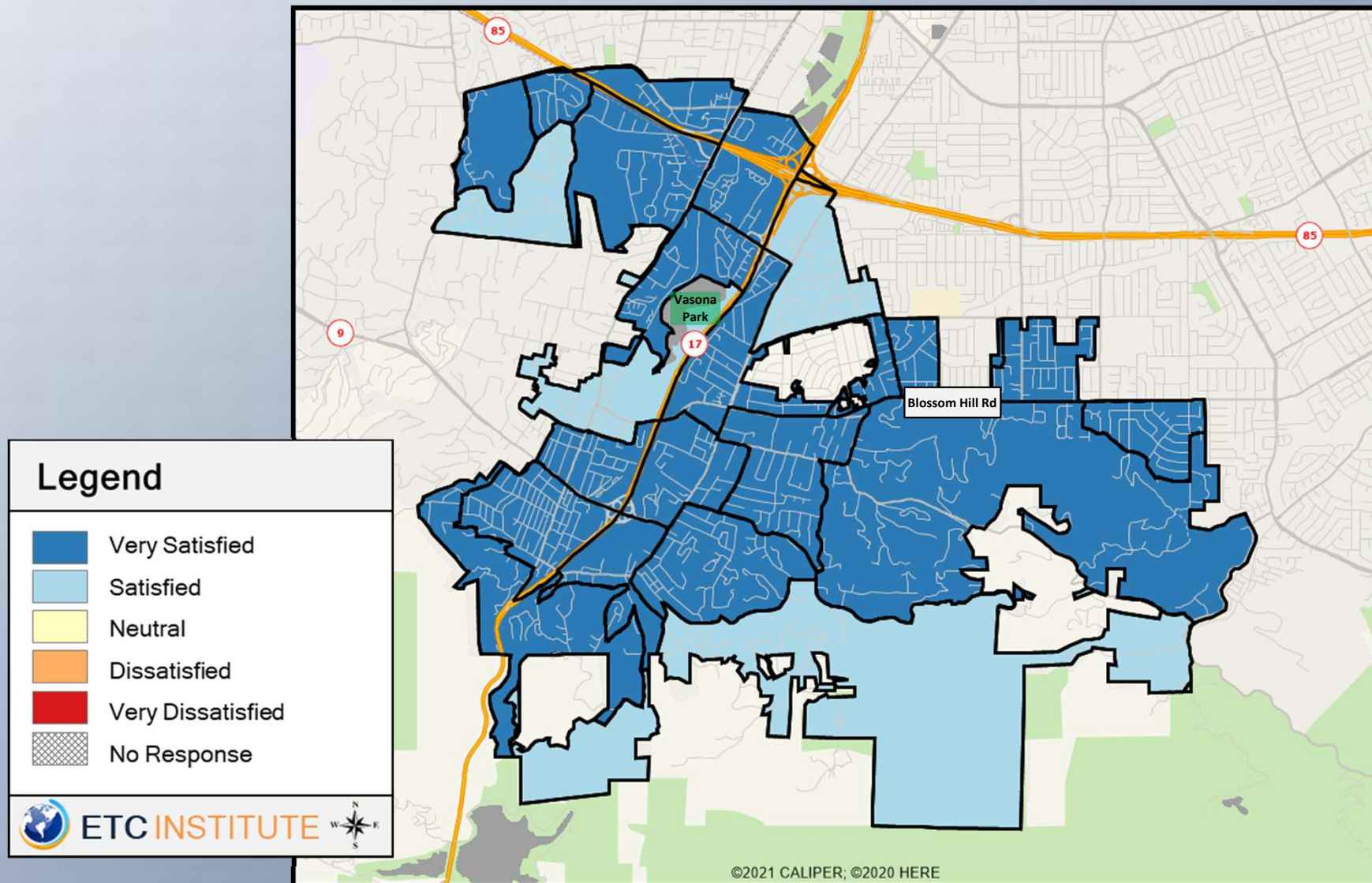


# Q7-9. Level of satisfaction with the overall cleanliness of Town streets and other public areas

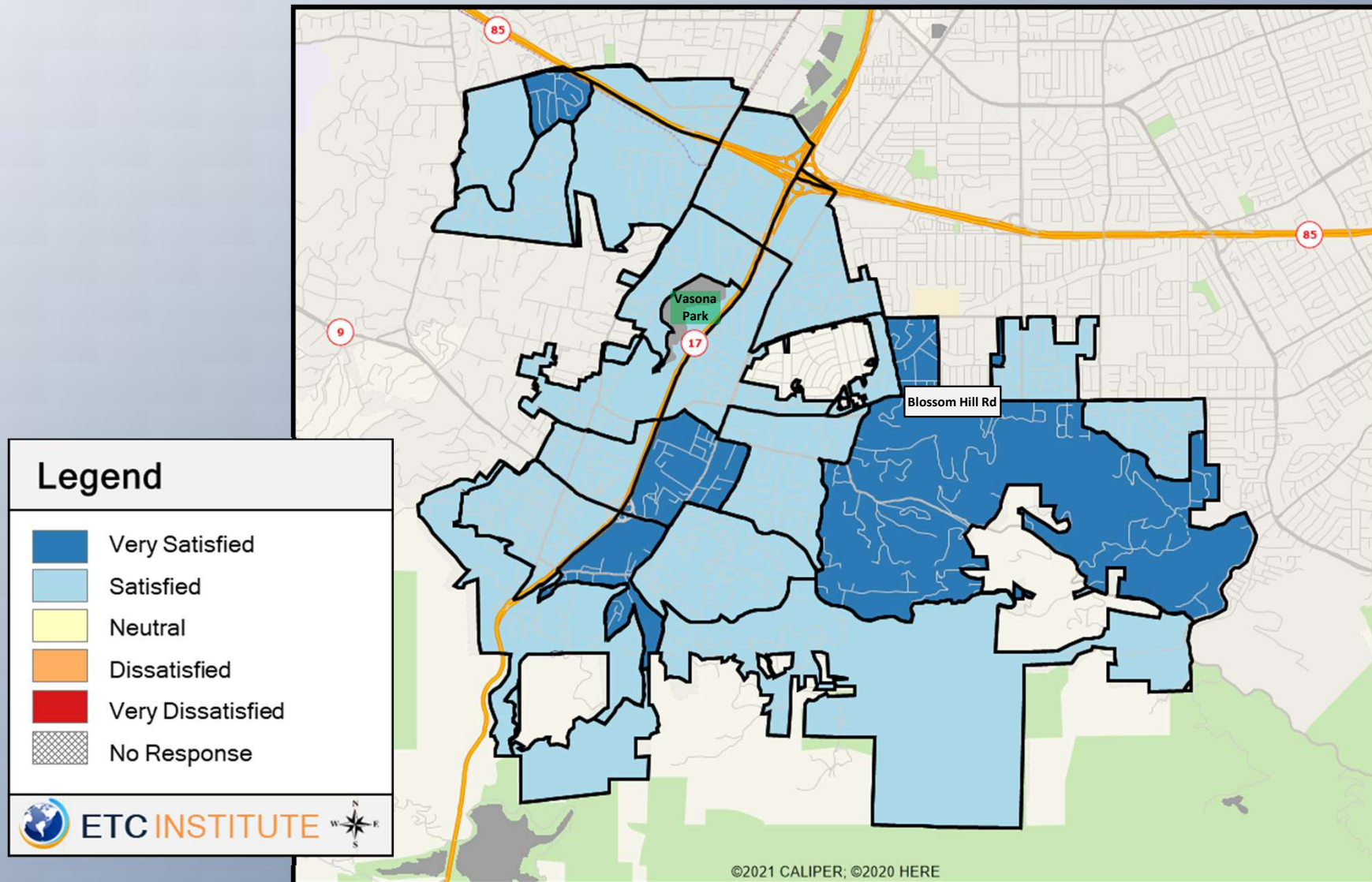




# Q9-1. Level of satisfaction with the maintenance of Town parks

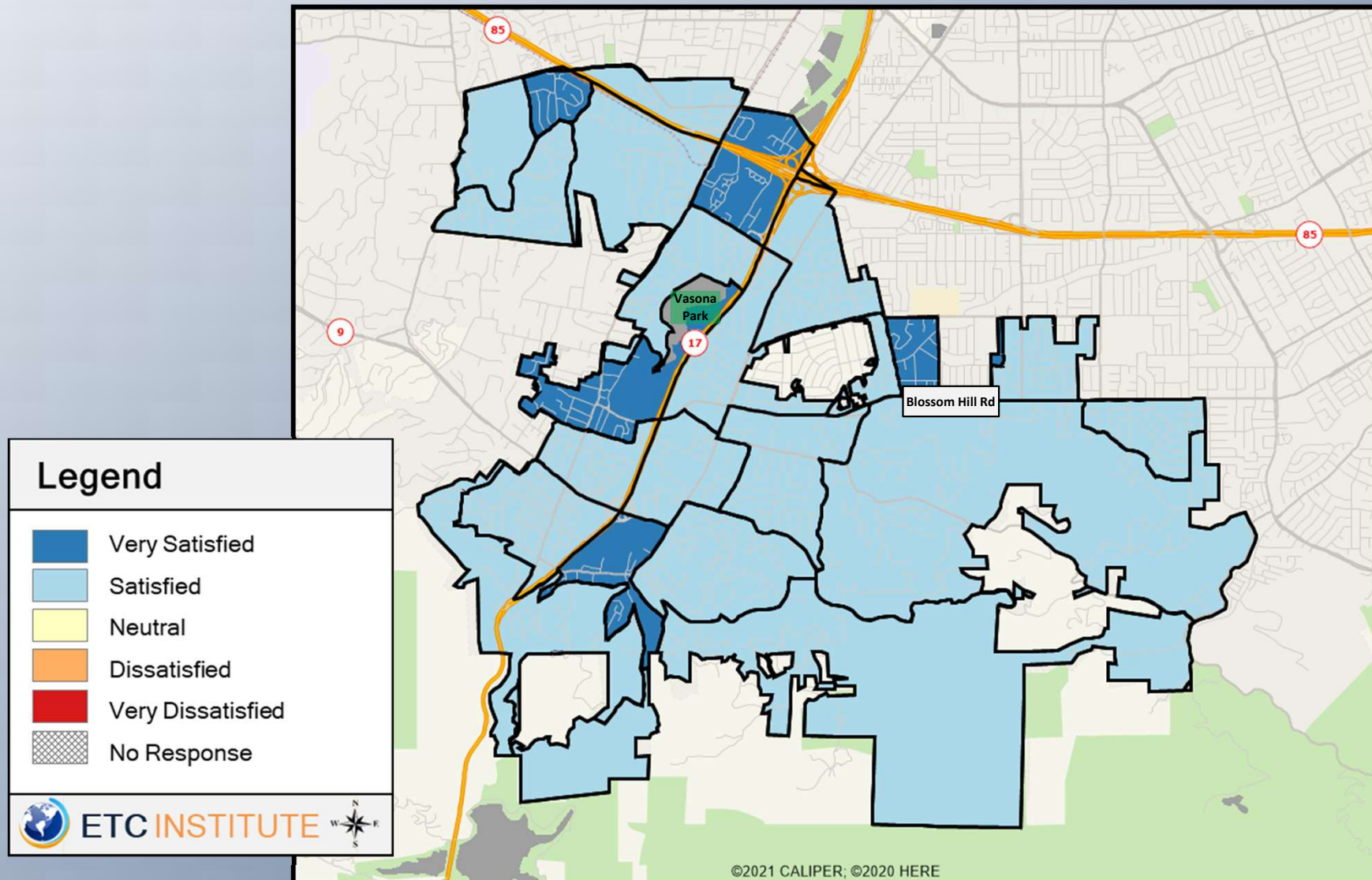


## Q9-2. Level of satisfaction with the quality of other recreation facilities - tennis/pickleball courts

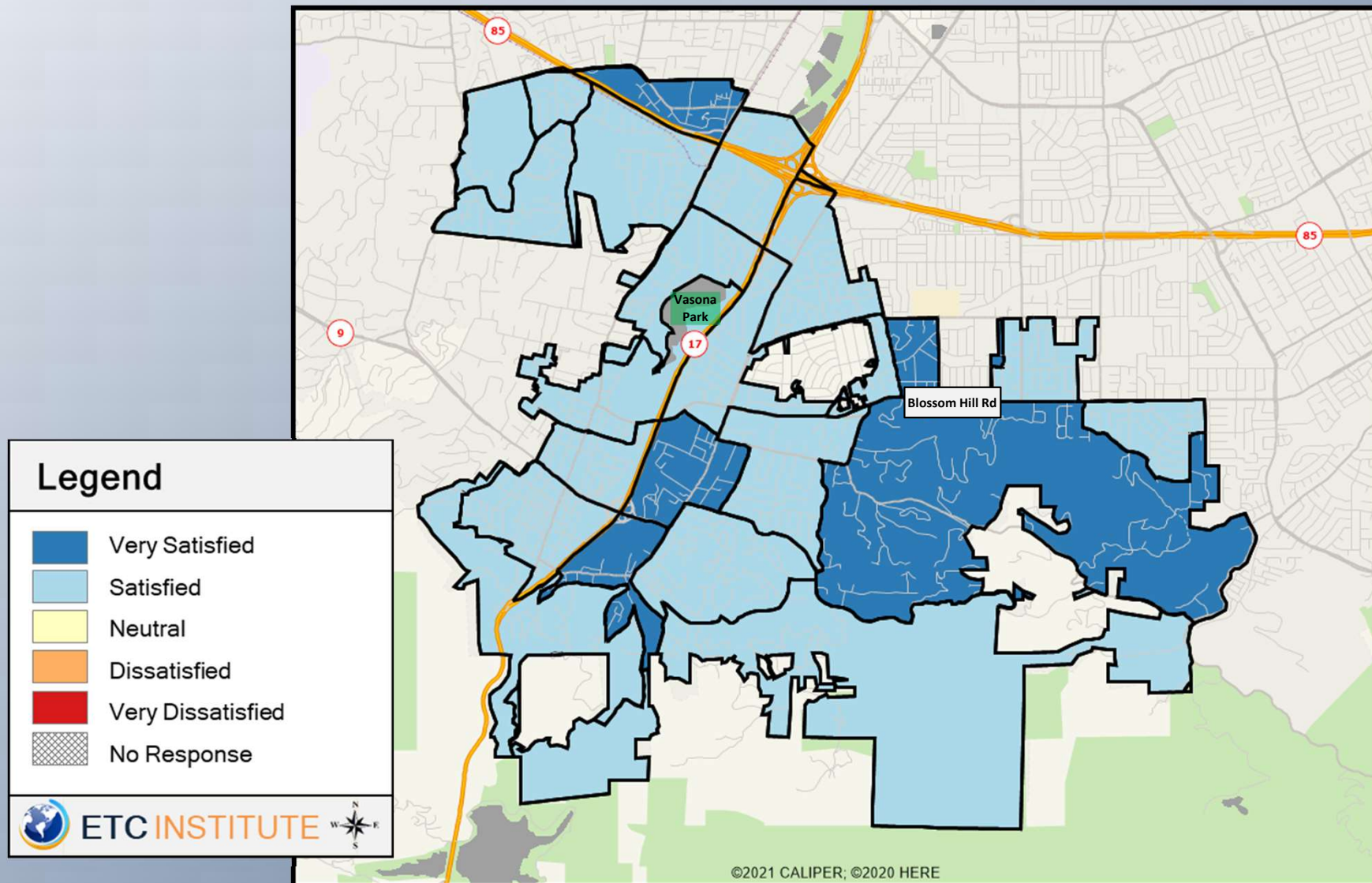




# Q9-3. Level of satisfaction with the quality of customer service from Parks employees

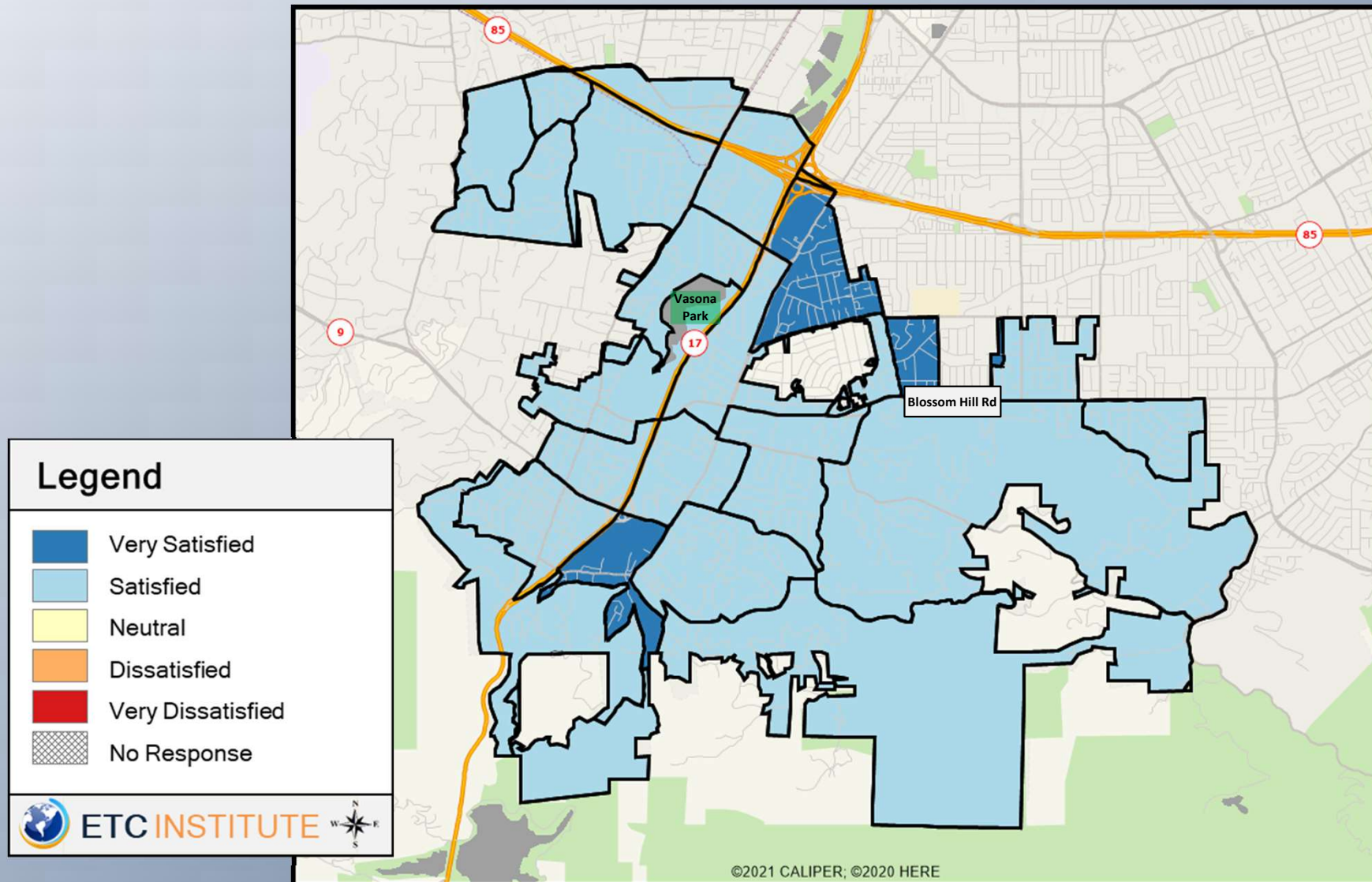


## Q9-4. Level of satisfaction with the quality of facilities such as picnic areas and playgrounds in Town parks

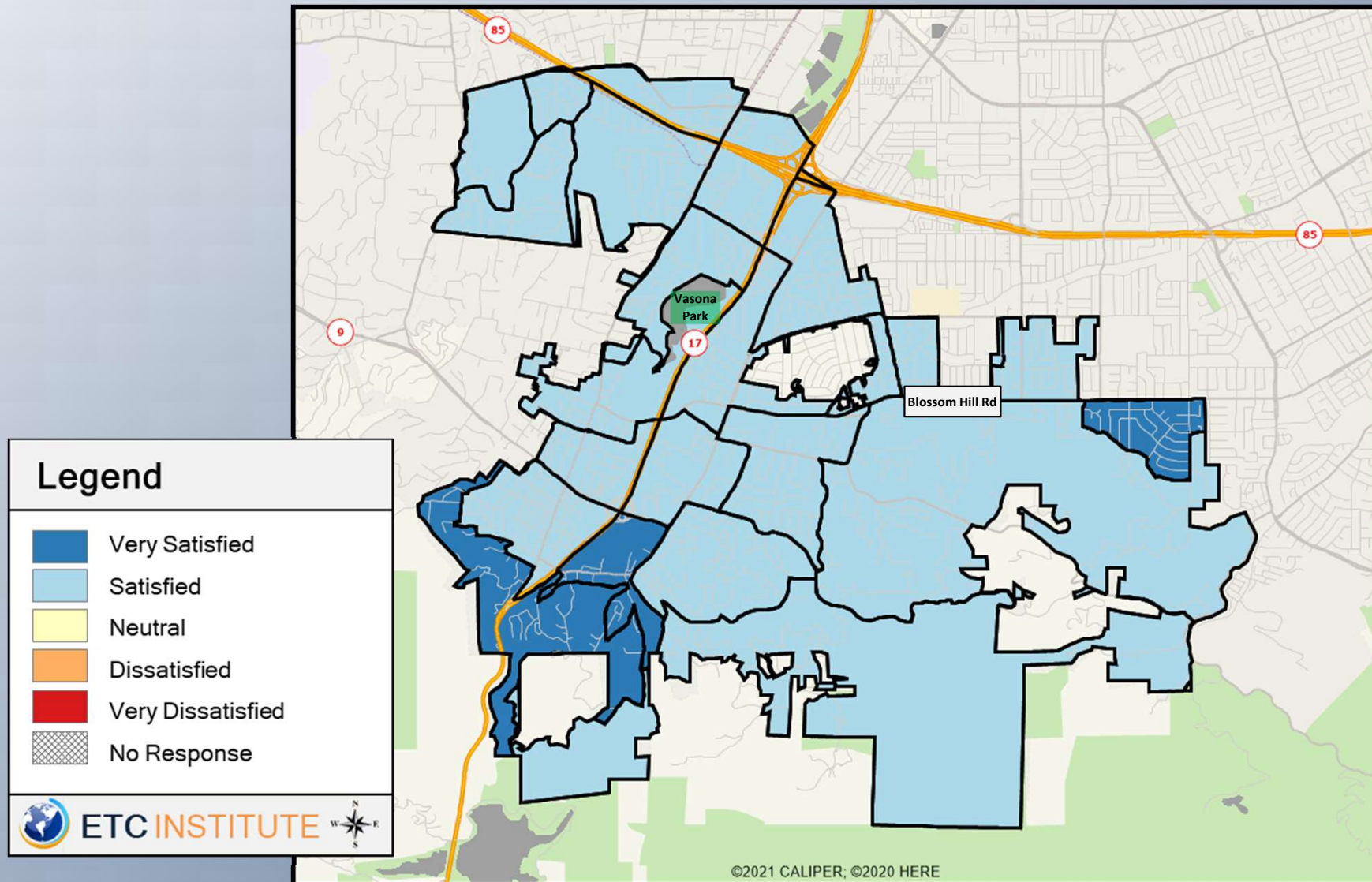




# Q9-5. Level of satisfaction with the quality of Town outdoor athletic fields (e.g., baseball and soccer)

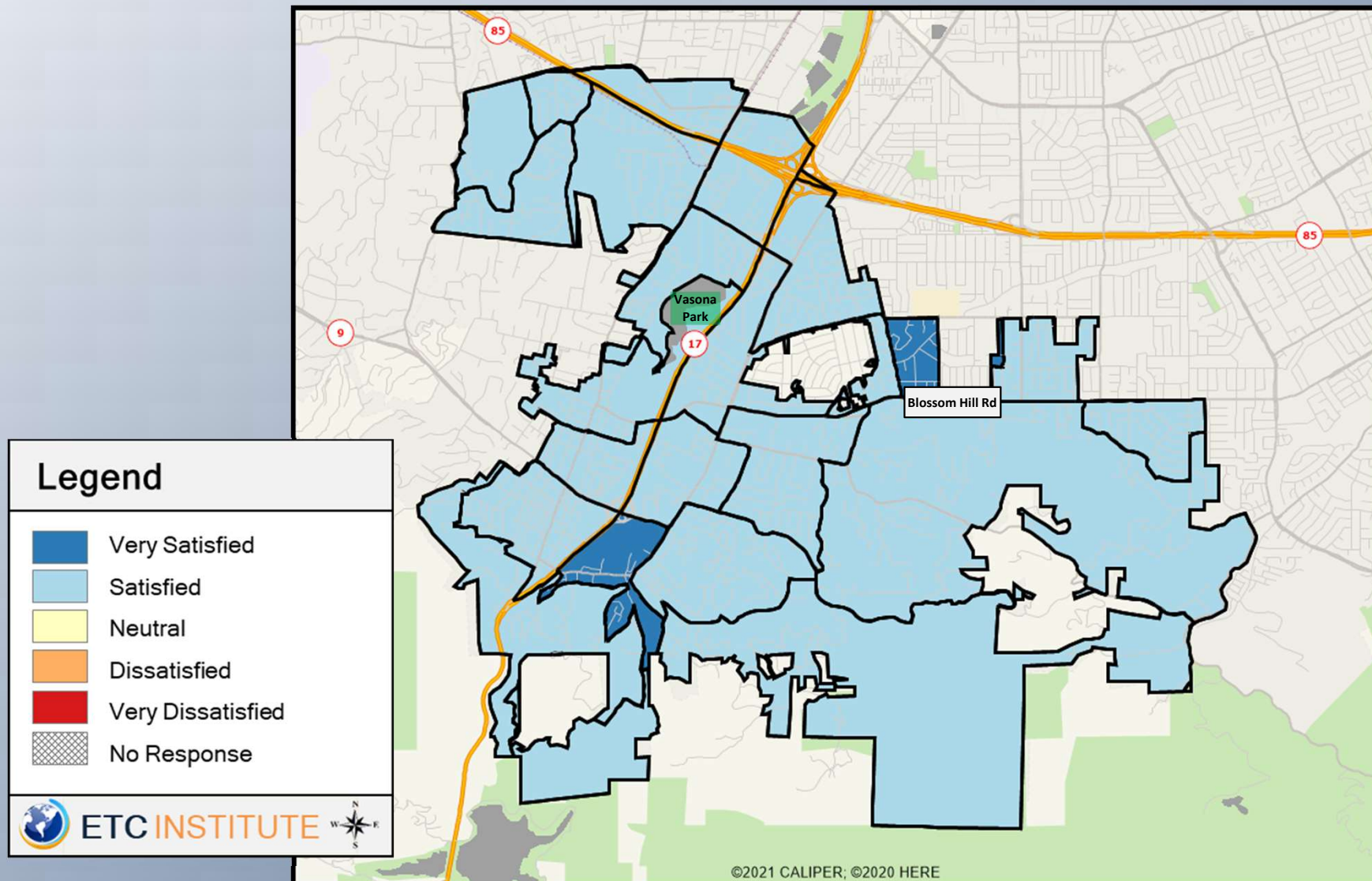


# Q9-6. Level of satisfaction with walking and biking trails in the Town

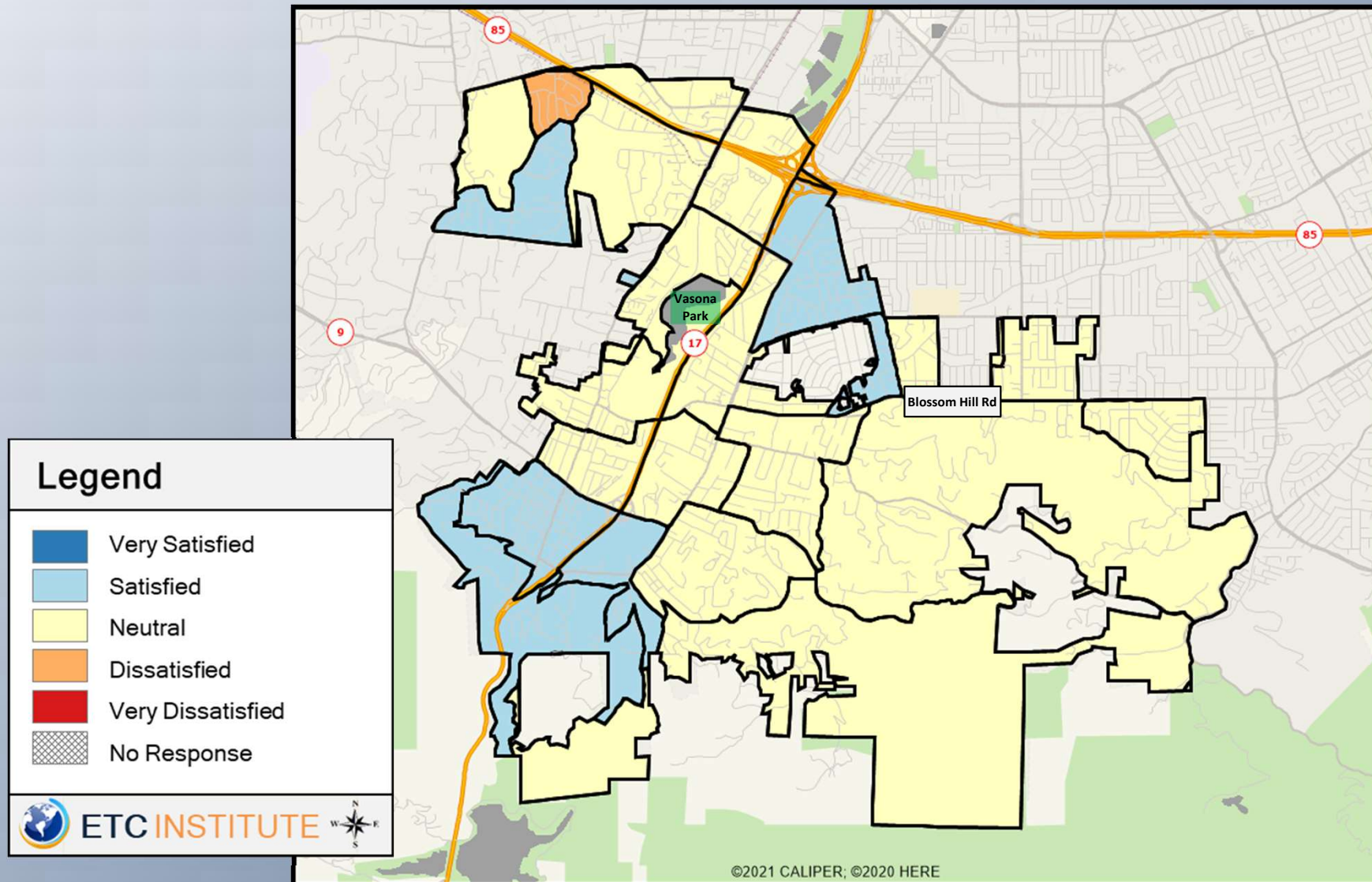




# Q11-1. Level of satisfaction with the accessibility of healthy food that you can afford

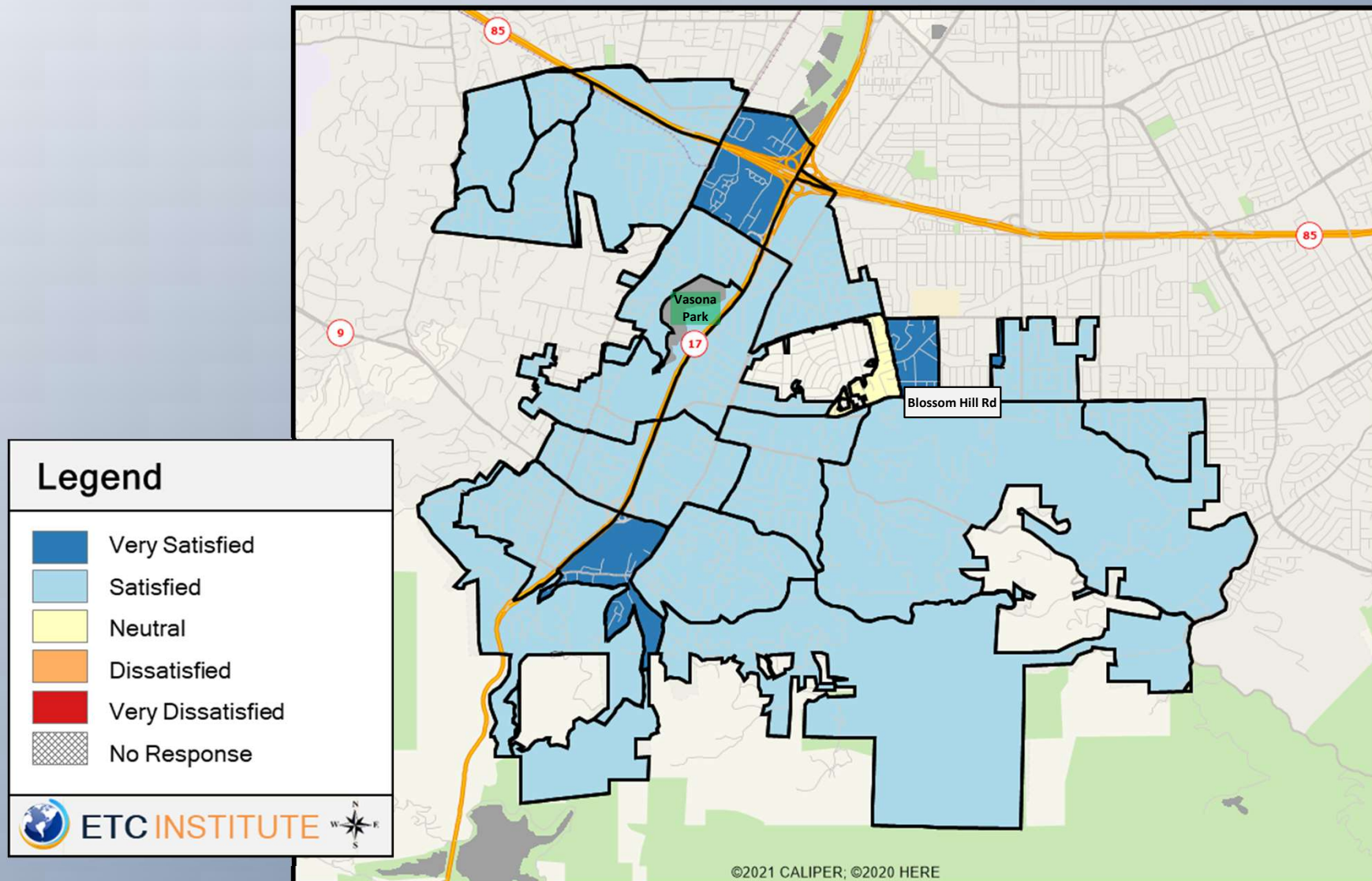


## Q11-2. Level of satisfaction with the accessibility of quality childcare that you can afford

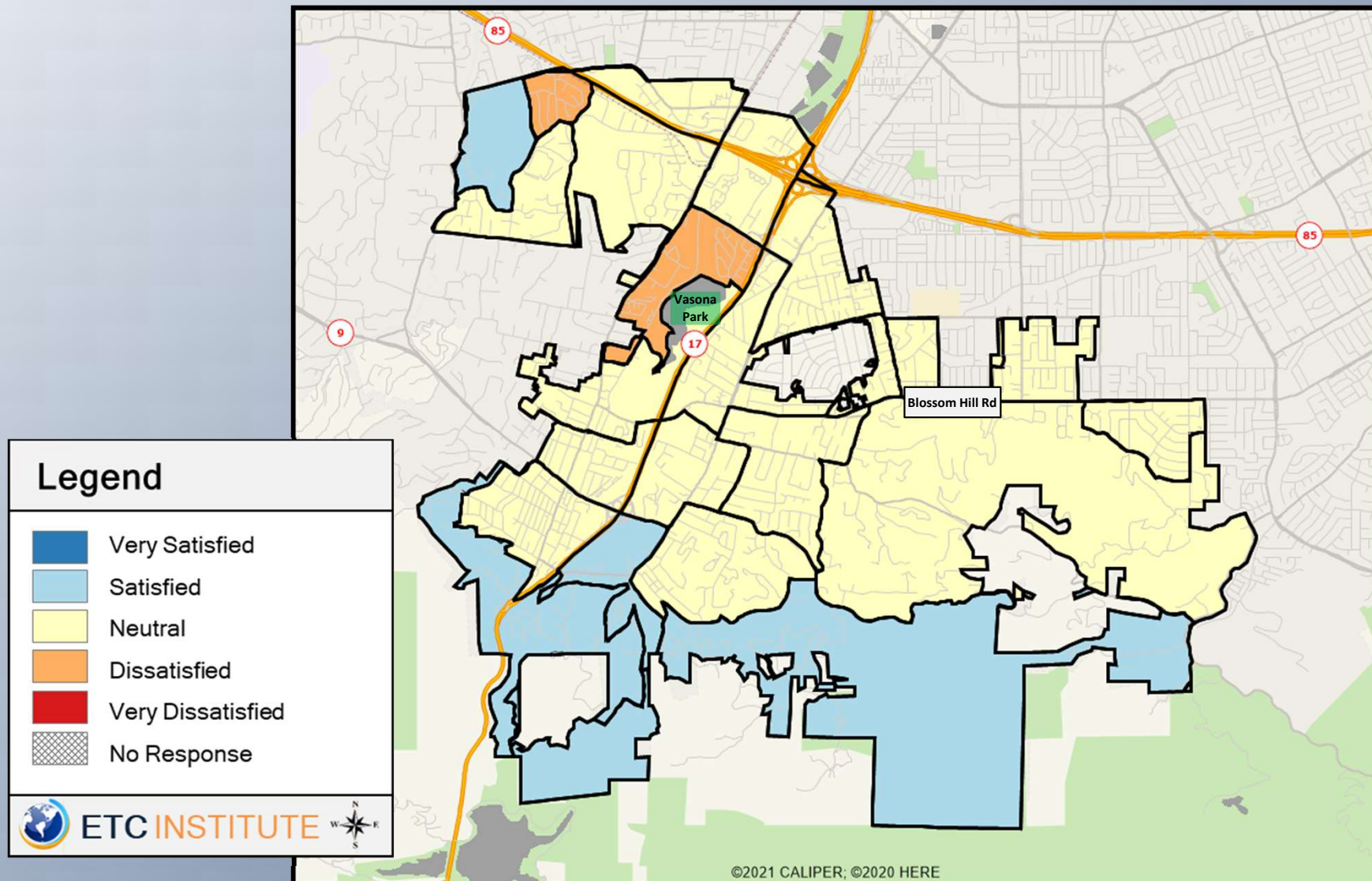




# Q11-3. Level of satisfaction with the accessibility of quality health care that you can afford

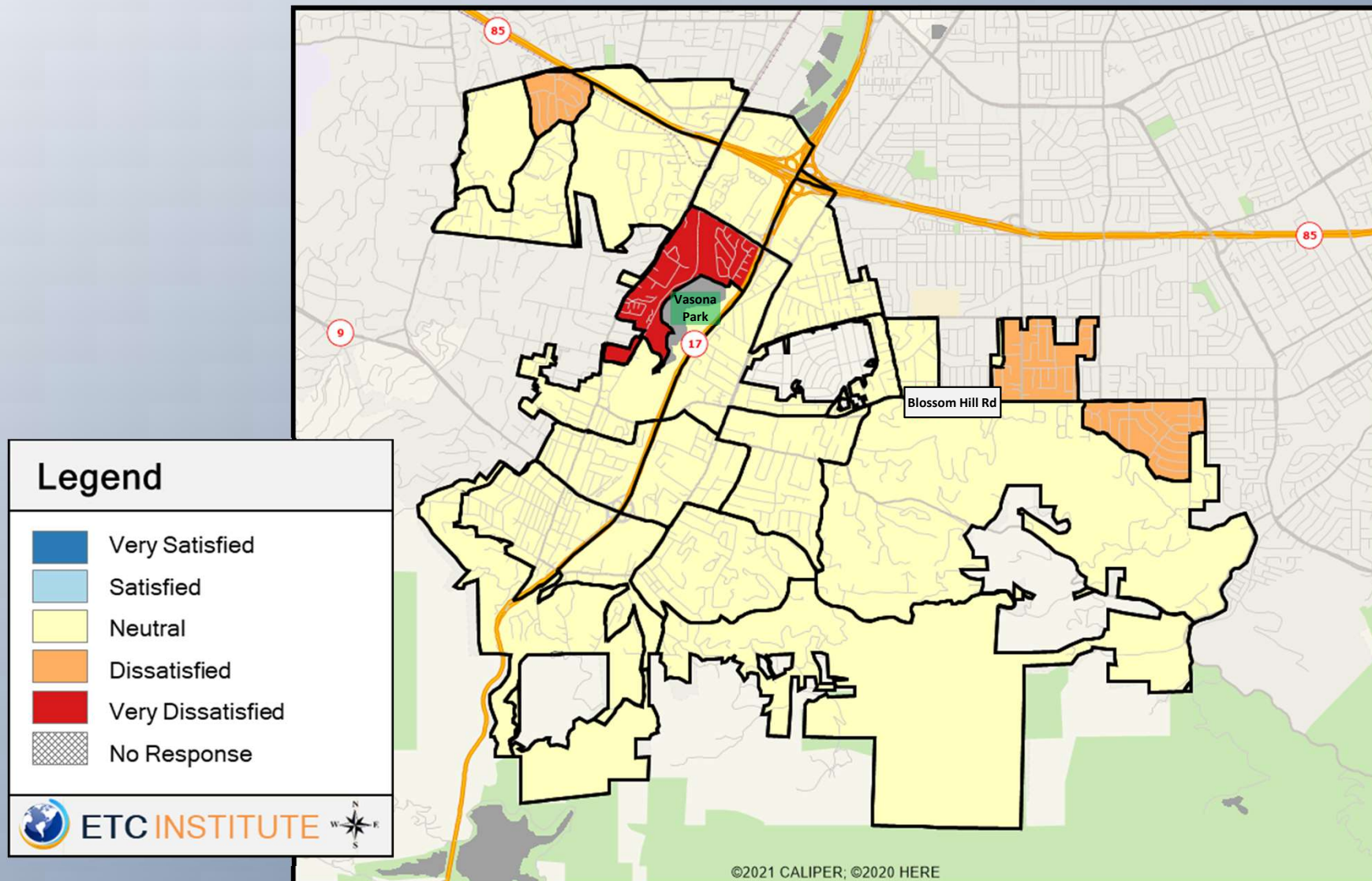


# Q11-4. Level of satisfaction with the accessibility of quality housing you can afford

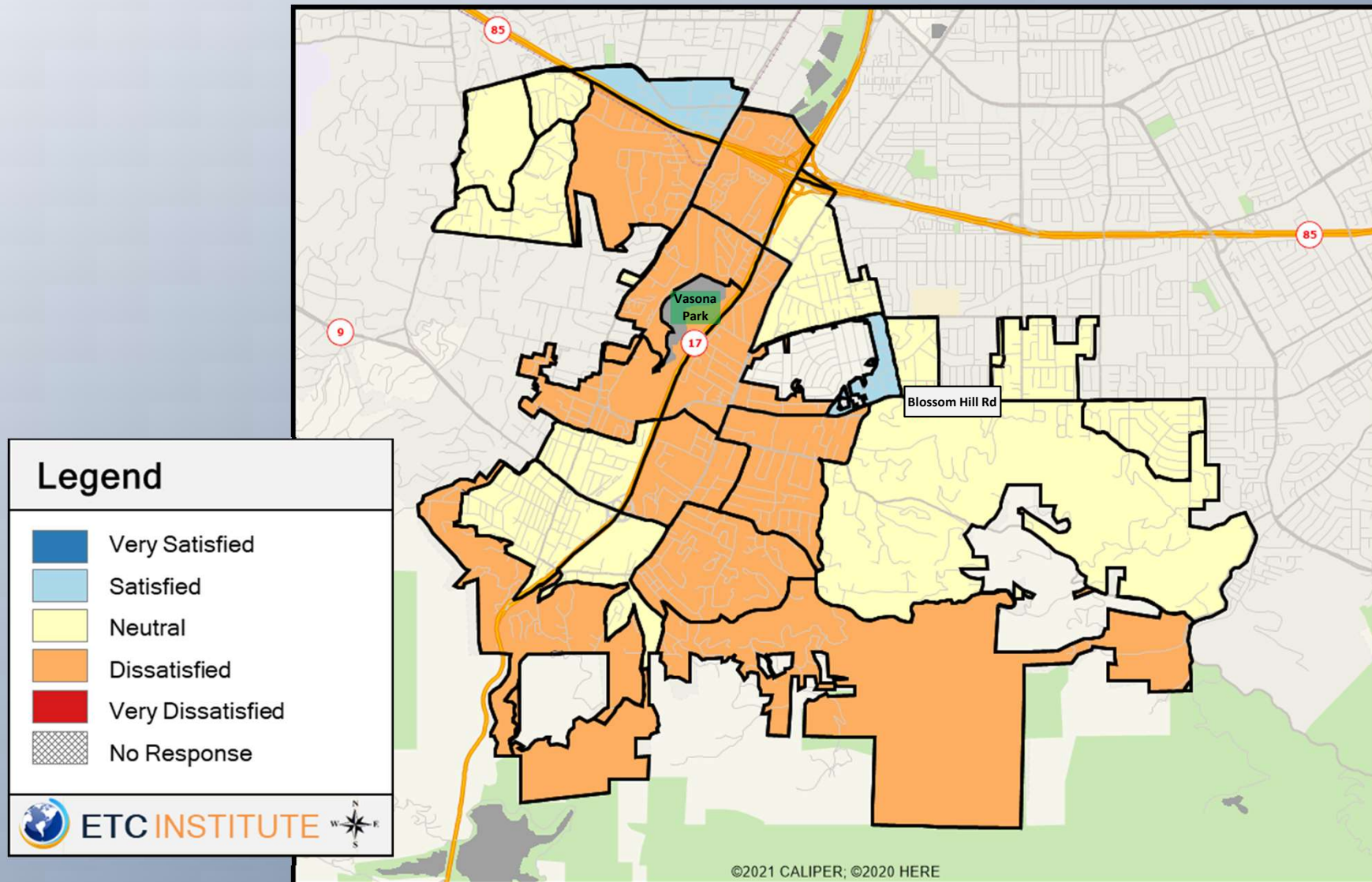




# Q11-5. Level of satisfaction with the availability of adequate and affordable housing units

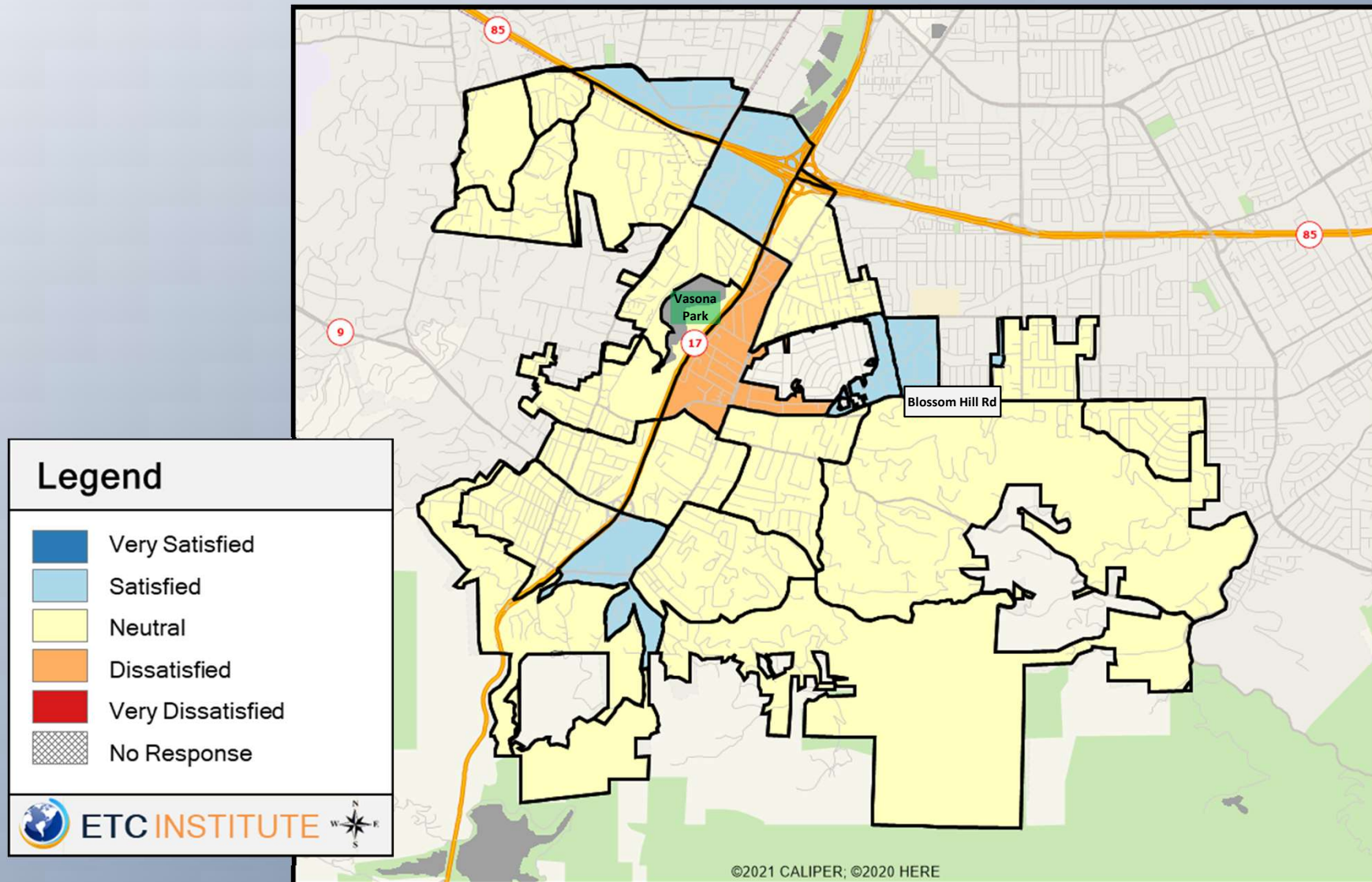


# Q11-6. Level of satisfaction with how well the Town is managing growth

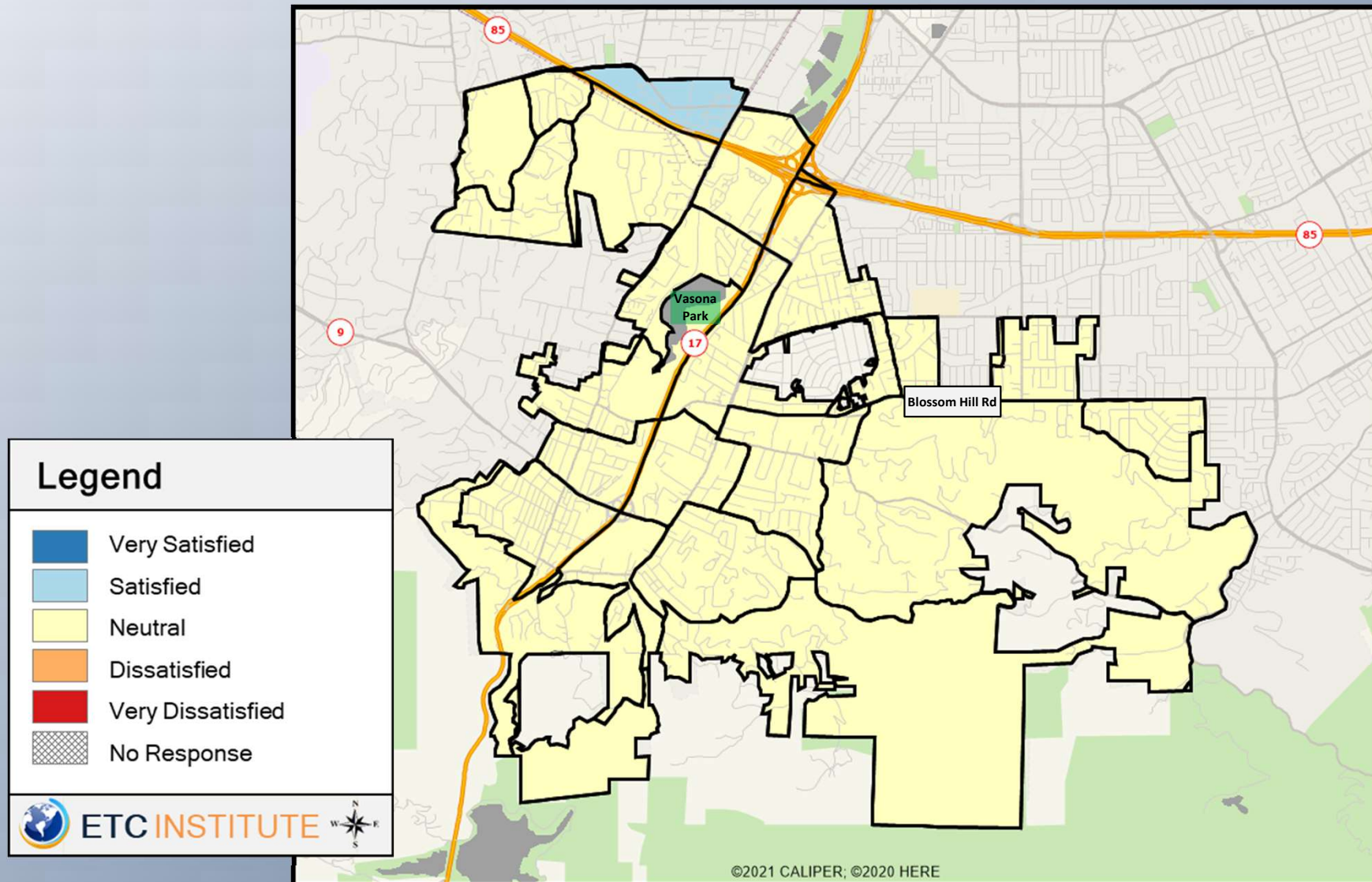




# Q11-7. Level of satisfaction with the support for entrepreneurs and small business owners available in the Town

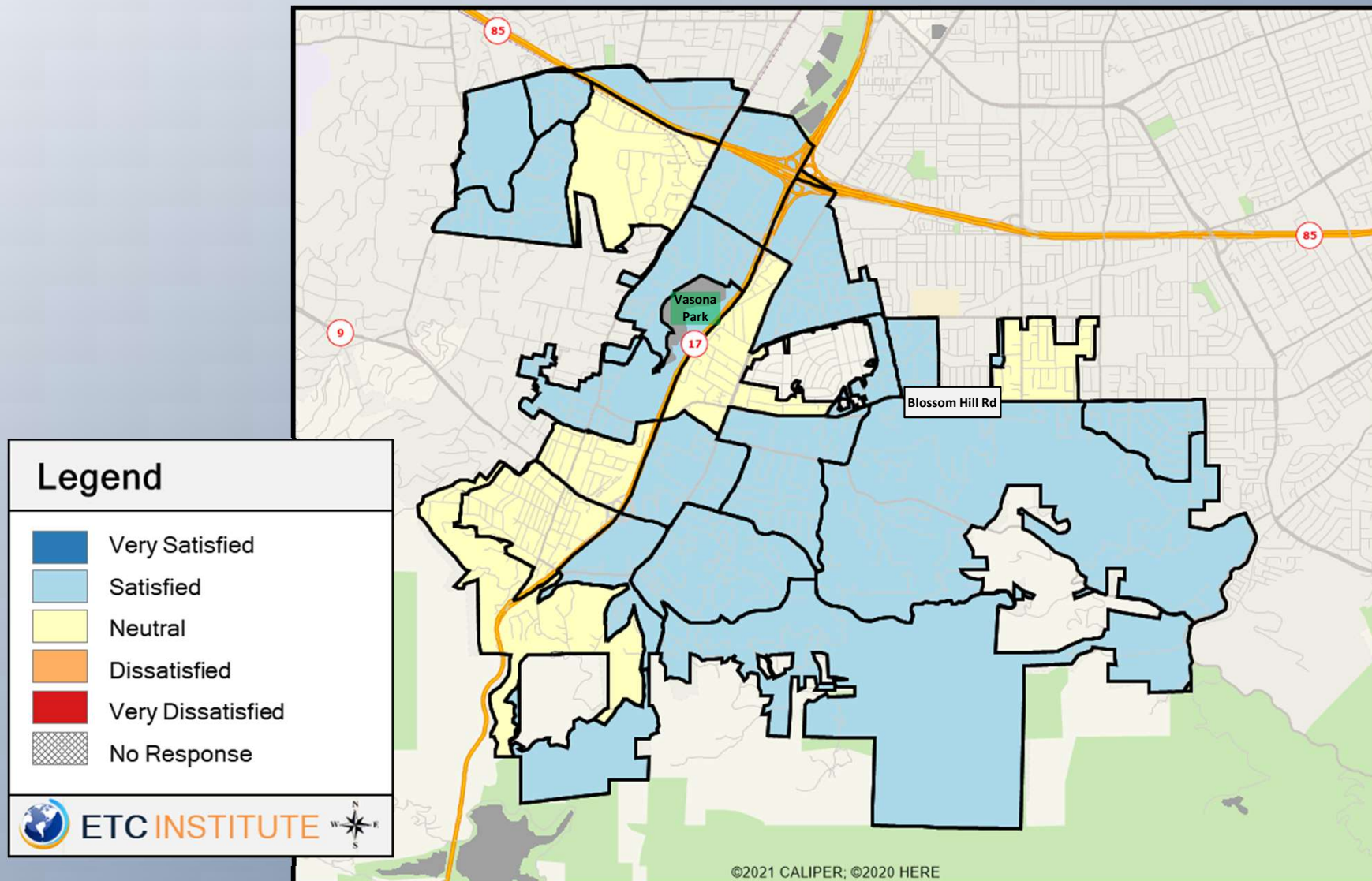


# Q11-8. Level of satisfaction with the Town's efforts to attract new business and tourism

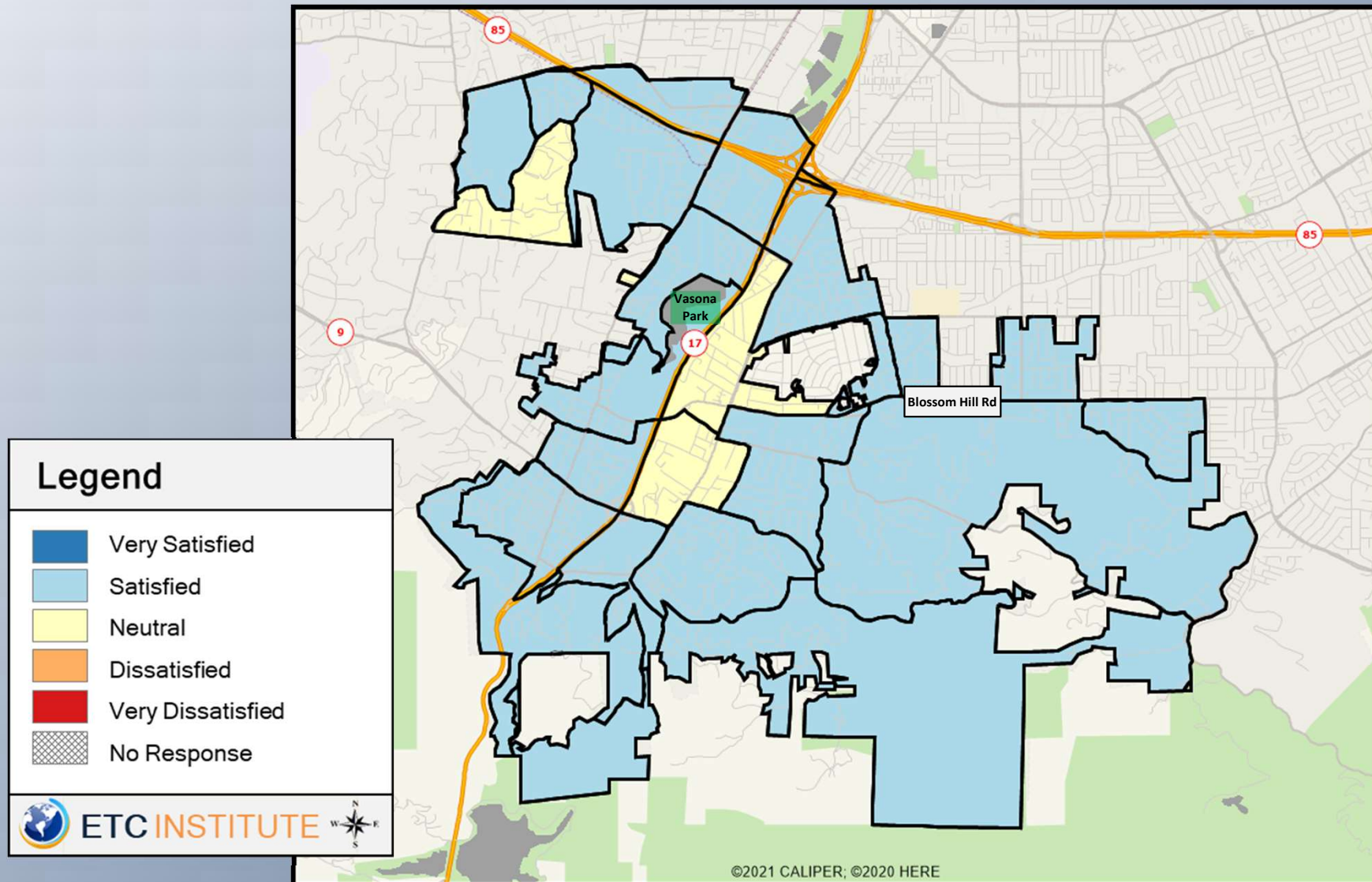




# Q11-9. Level of satisfaction with the qualified workforce

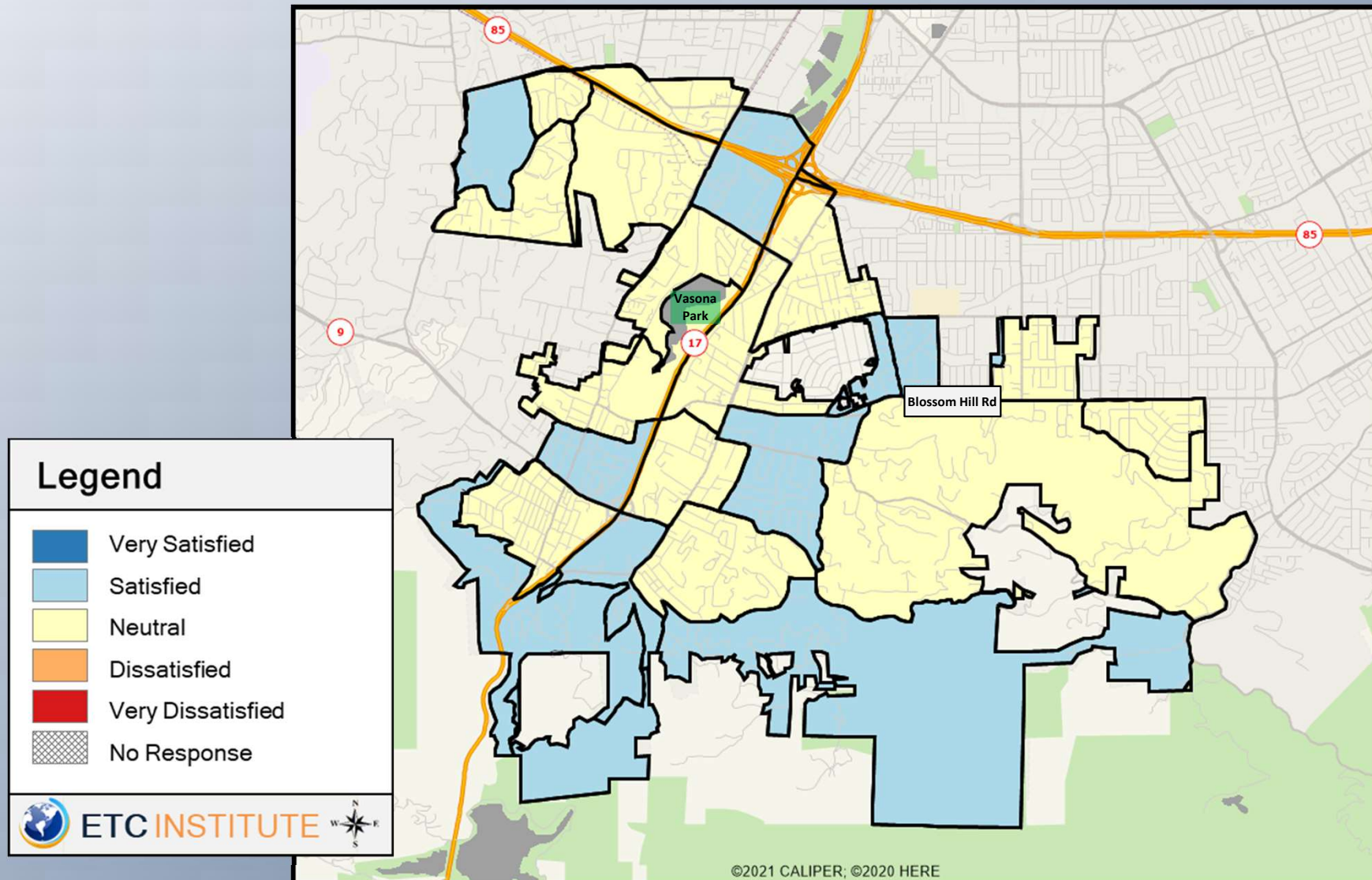


# Q16-1. Level of satisfaction with the accessibility to information about Town Council, Boards, and Commissions meetings (schedules, agendas, videos, audio recordings)

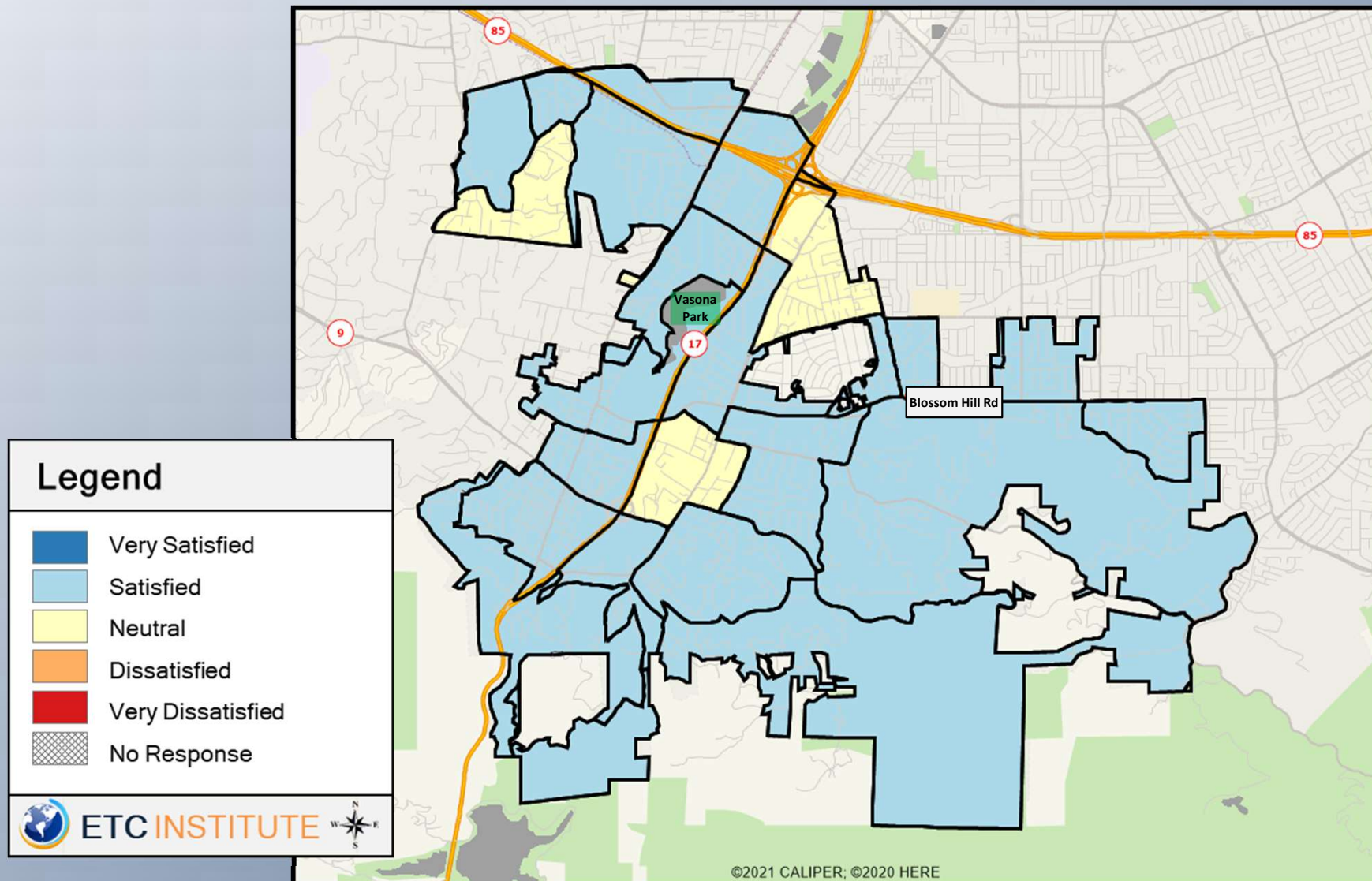




## Q16-2. Level of satisfaction with the accessibility of Finance and Budget information

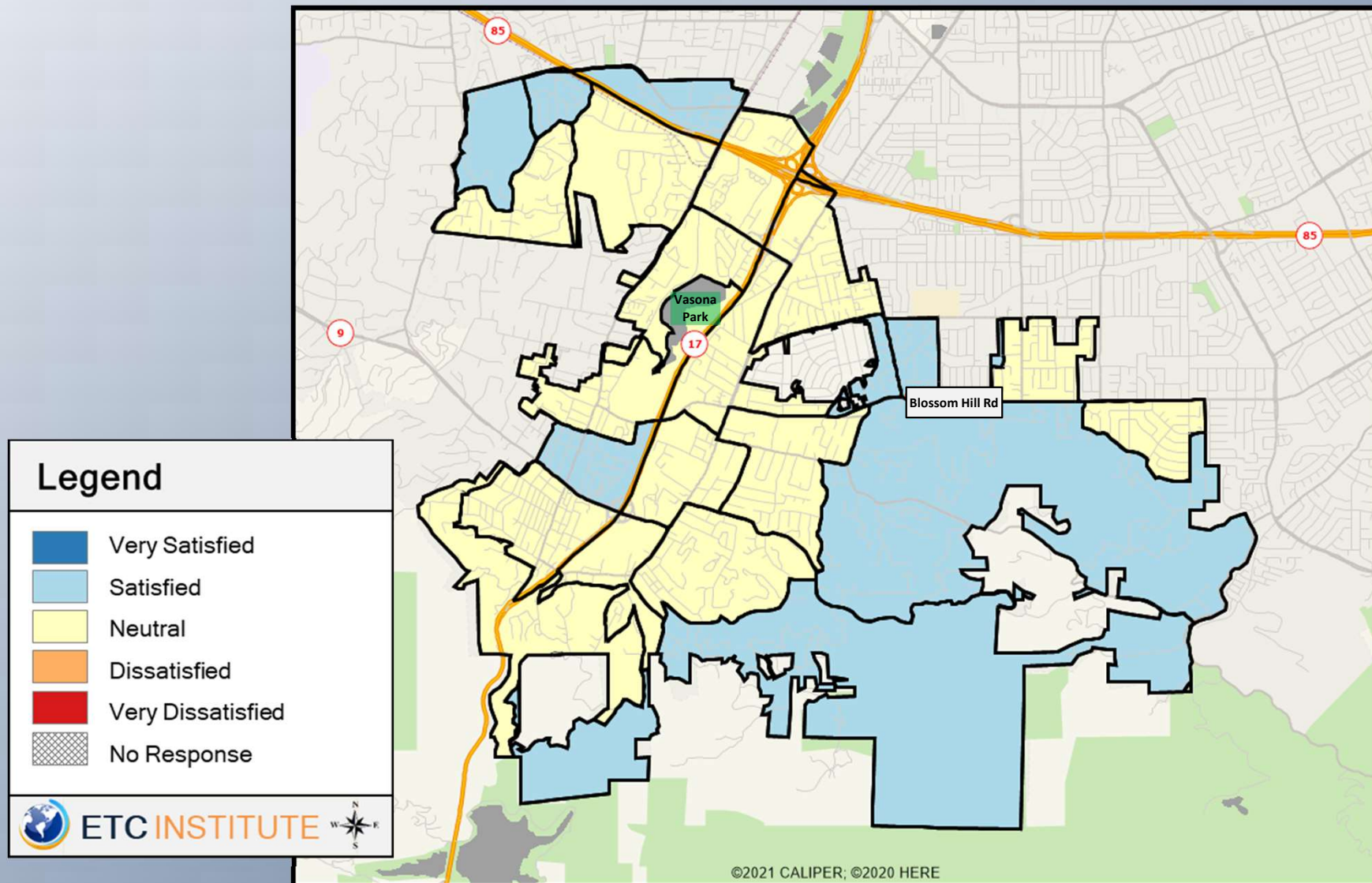


# Q16-3. Level of satisfaction with the availability of information about Town programs and services

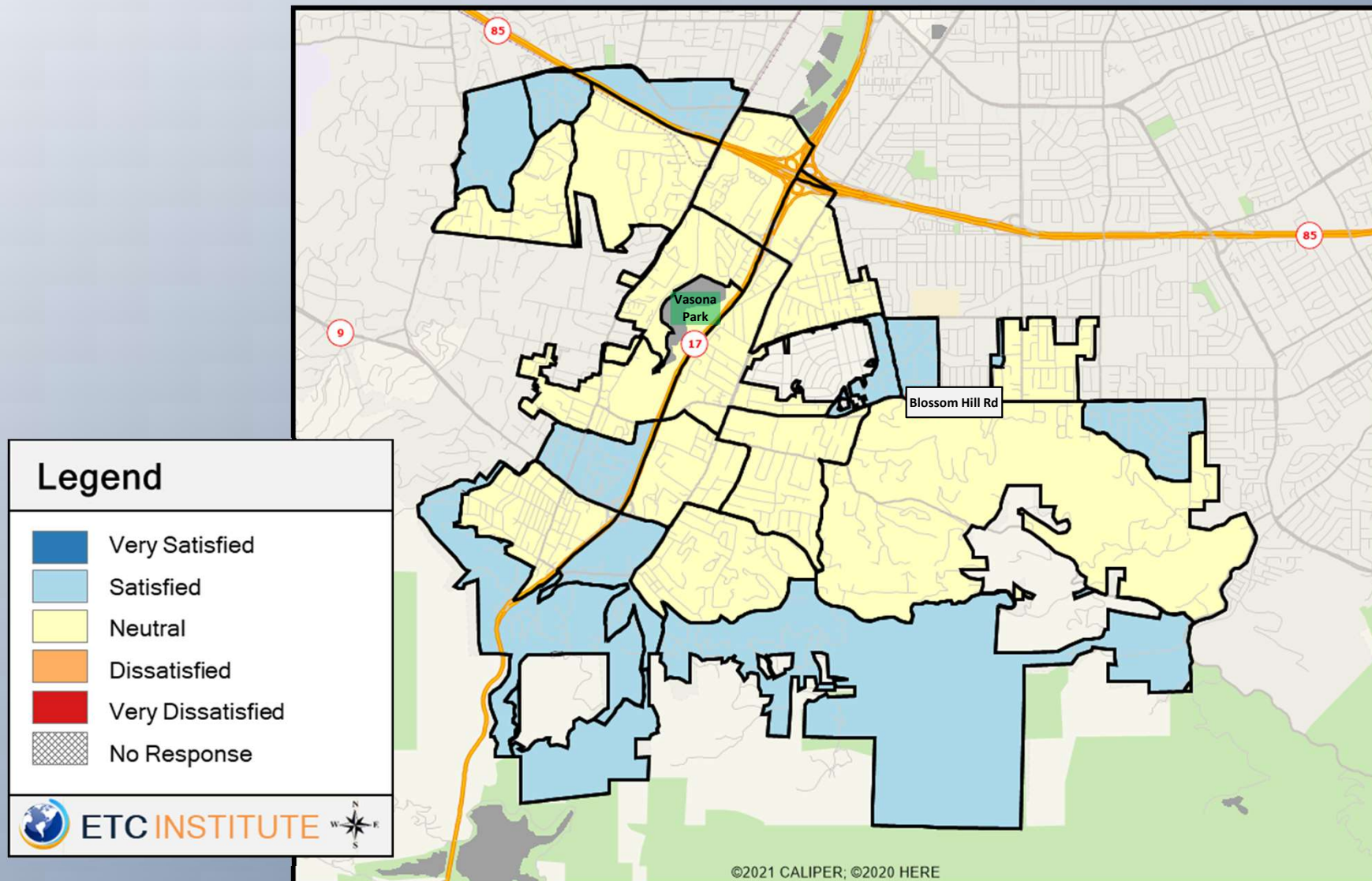




# Q16-4. Level of satisfaction with the efforts by the Town to keep residents informed about local issues

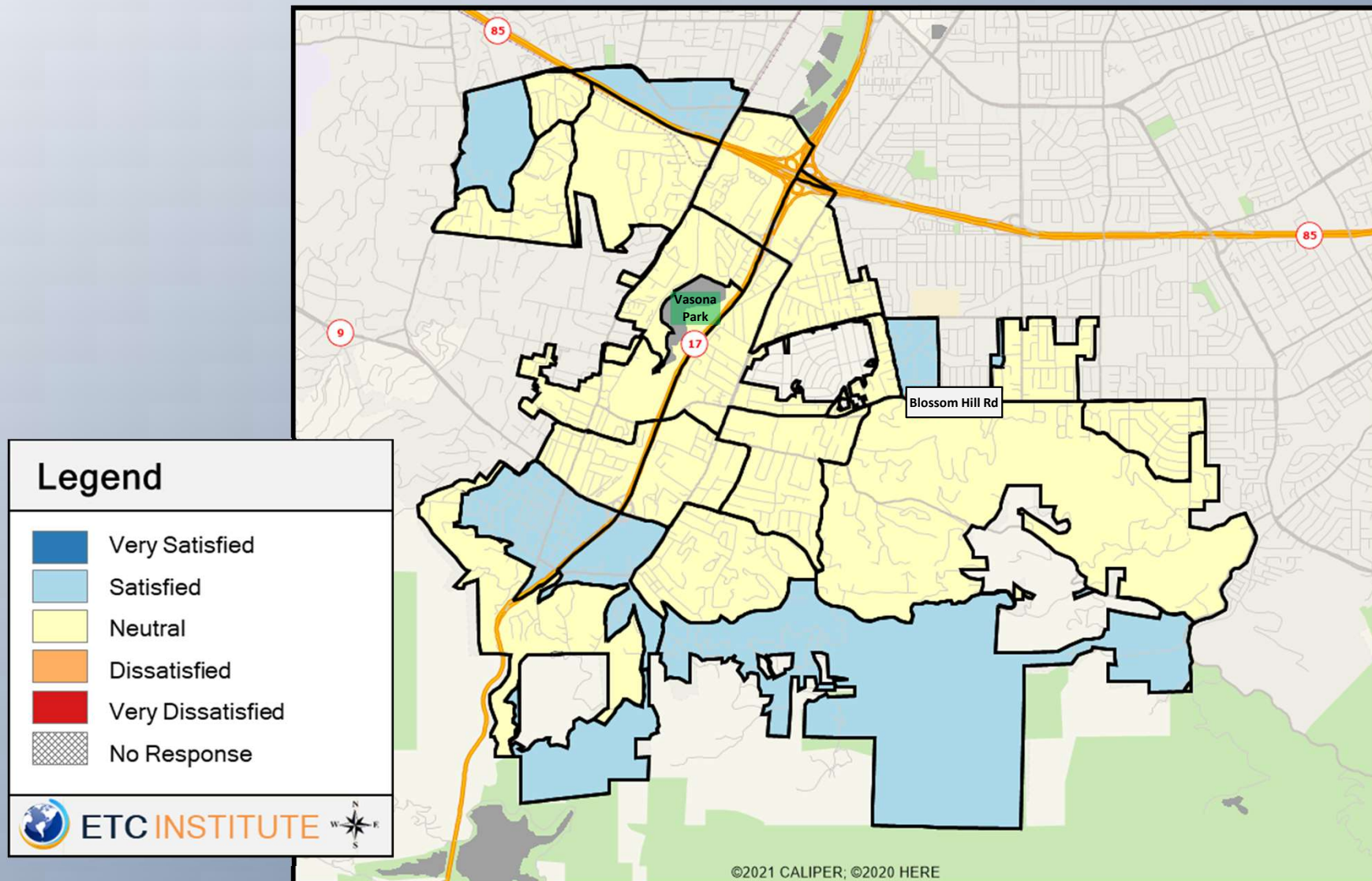


# Q16-5. Level of satisfaction with the timeliness of information provided by the Town

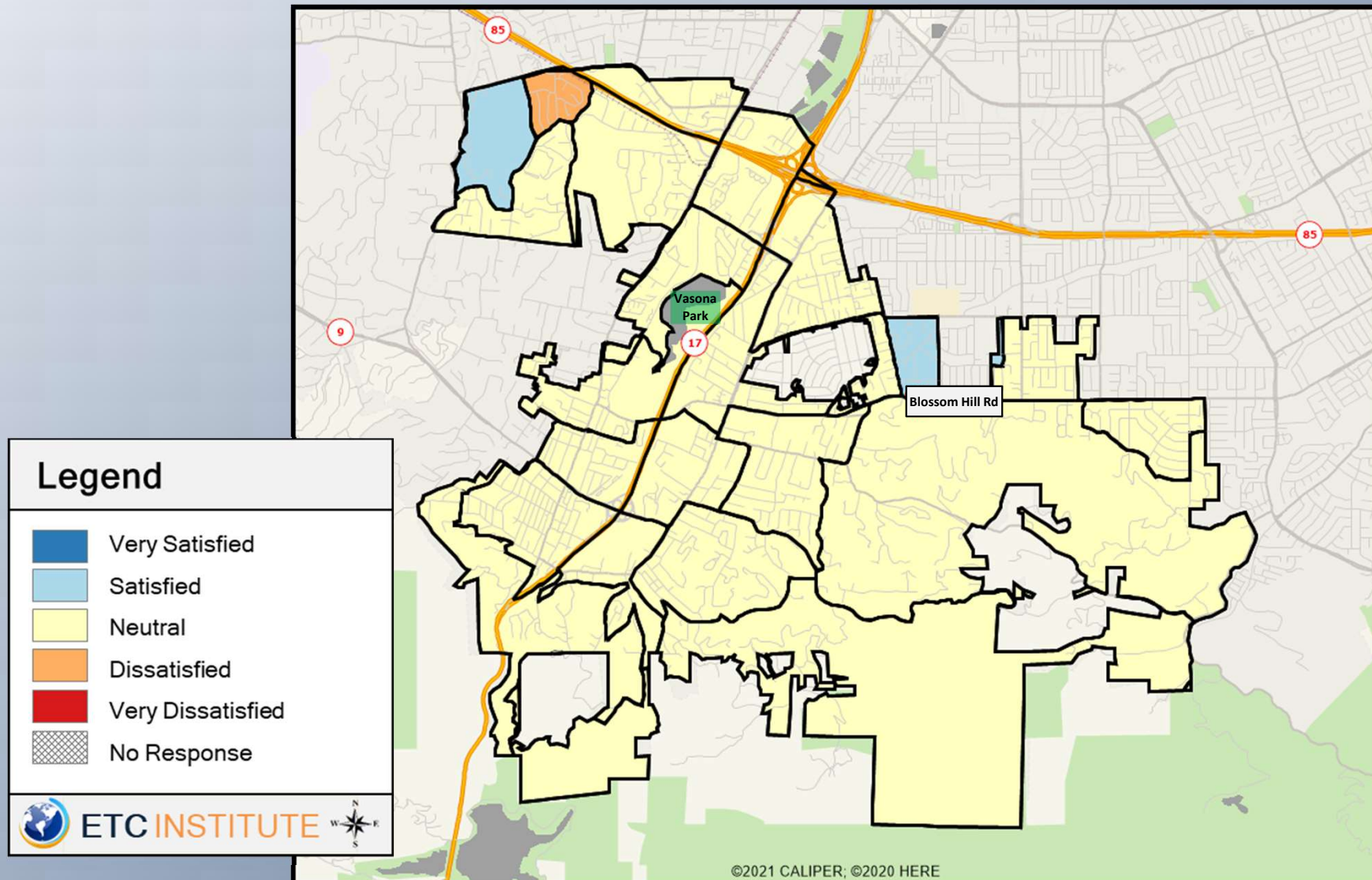




# Q16-6. Level of satisfaction with the opportunity to engage/provide input into decisions made by Elected Officials

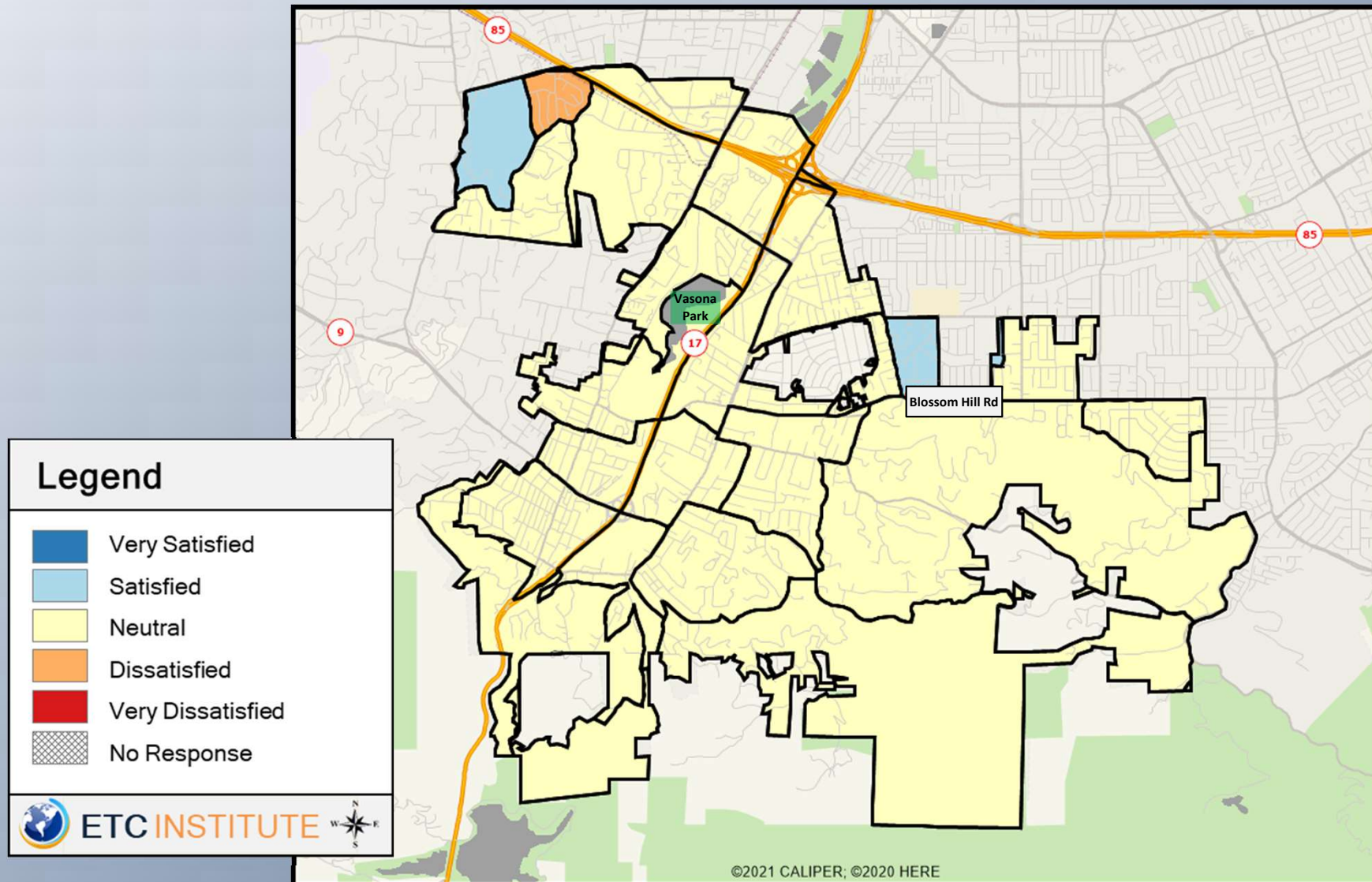


# Q16-7. Level of satisfaction with the opportunity to engage in improvements in my neighborhood

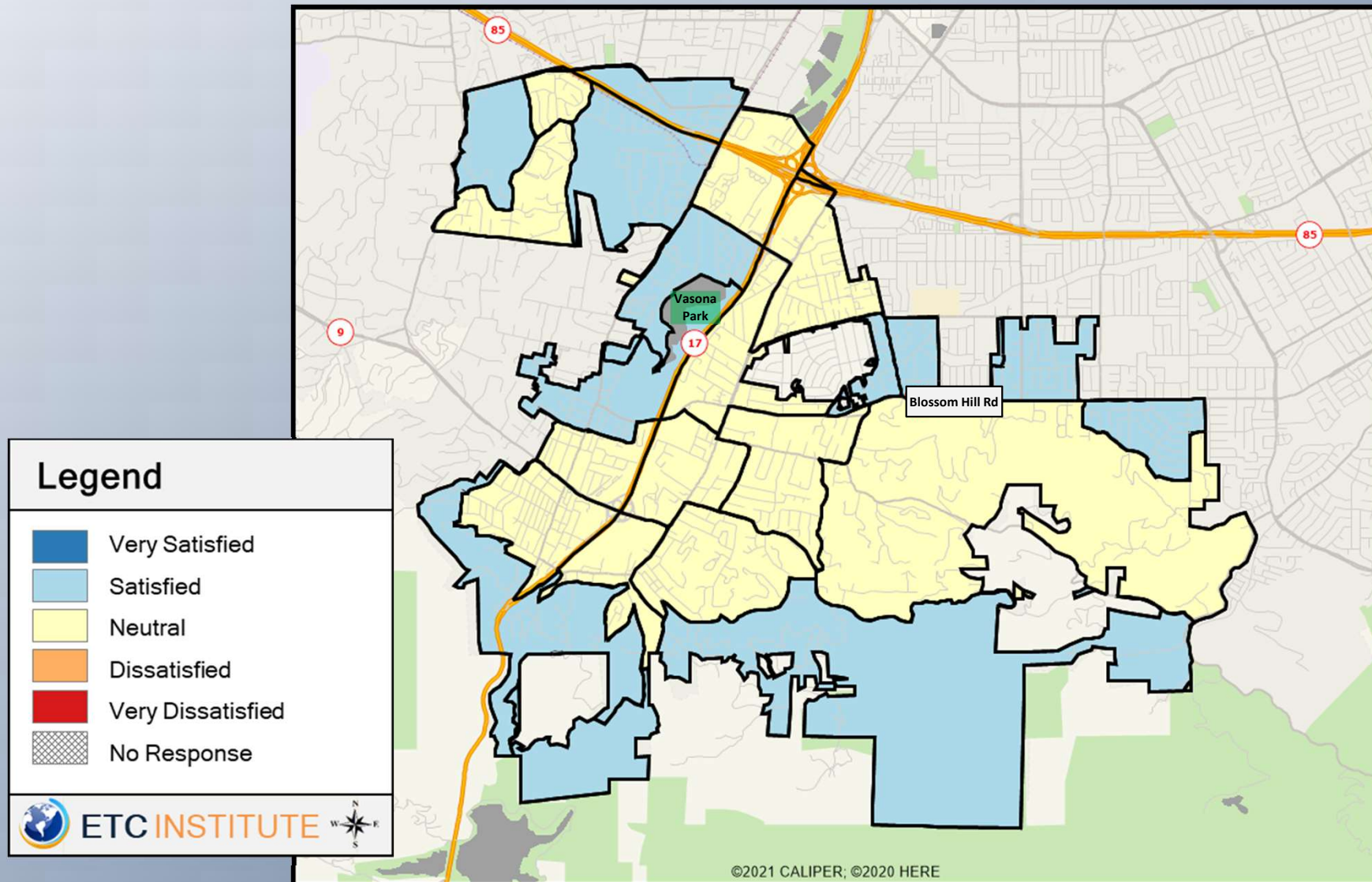




# Q16-8. Level of satisfaction with the opportunity to engage in development projects in my neighborhood



# Q16-9. Level of satisfaction with the overall usefulness of the Town website





# Q16-10. Level of satisfaction with the Town Departments use of social media

