

December 15, 2023

TO: CHSSC Chair Jeff Blum

FR: Eleanor Yick

RE: Summary Update of Roadmap Goal Areas 2, 3 & 4 (December 2023)

The Los Gatos Town Council accepted the final report of the Senior Services Committee's 10 Year Senior Services Roadmap in early 2023. The Town Council then designated the Community Health and Senior Services Commission as being responsible for overseeing its implementation. Since the Roadmap covers a 10-year span, this summary will update the goals, status, and accomplishments in 2023.

This Summary Status Report for Roadmap Goal Areas 2, 3, & 4 is organized with an overview of the First Steps in each goal area followed by a detailed listing of specific project accomplishments.

I. SENIOR ROADMAP GOAL AREA 2: CORE SENIOR SERVICES

(Committee members: Eleanor Yick, Dick Konrad, Lisa Leoni, Kathy Mlinarch, Lydia Norcia, Nancy Pearson, Tom Picraux, George Rossmann, Emily Sprugasi and Martha Sterne)

The first steps identified for completion in Goal 2 are listed as:

- a. Negotiate an agreement for continuation of 55 Plus social, educational, and healthy living program.** The Town of Los Gatos has negotiated an agreement with the LGS Recreation/55+ program to continue service. The Los Gatos Recreation tracks membership enrollment and participation in the many programs that are offered. The current membership number of 804 indicates that the program has continued to grow tremendously and serve our senior citizens. In addition to the core monthly programs outlined in the monthly PRINT, many new programs have been initiated this year: Master's Swimming, pedal boats and kayaking at Vasona Lake, pickleball, First Fridays, Dance Nights, Mother's Day Brunch, Summer Brunch, Smartphone Accessibility Training, Fall Prevention training, etc. The Los Gatos Recreation 55 Plus Program has also secured, through the collaborative efforts of Director Nancy Rollett and State Assemblyperson Gail Pellerin, a one million dollar grant over 4 years to sustain the program through mid-2028. The Town also secured a \$125,000 donation via the efforts of County Supervisor Joe Simitian to support a case manager position and increased staffing of the Adult Day Care program specifically.
- b. Re-establish adult day care services.** The Los Gatos Adult Daycare Program has reopened in a remodeled space housed at the Los Gatos Methodist Church. Under the leadership of Director Lisa Leoni, the program is currently serving approximately 20 adults with the goal of expanding to 30. In addition to its core program to serve seniors, the program also facilitates caregiver support programs for families and family caregivers. A more extensive update on the Adult Day Care program has also been prepared by CHSSC Commissioner George Rossmann in conversation with Director Lisa Leoni.
- c. Continue support of community essential core services by non-profits.** Another essential core service is the Live Oak Nutrition Program. Although the program continued in a limited fashion during Covid, Director Kathy Mlinarch has the program fully up and running. A free, hot, nutritious lunch meal is available for seniors 5 days a week. Currently, the program is funded to serve approximately 53 seniors but participation has grown to an average of 80. The program needs additional funding to continue to serve this larger number of participants. The small group of homeless persons living in Los Gatos also participate in this lunch program.

In addition to the free lunch meals, donated food is collected 3 days a week from local stores (Safeway and Trader Joes) and distributed on Fridays. Starting in January 2024, local restaurants will also be required to participate in this food donation program. There is a need for a pick-up truck to secure these additional food donations, volunteer drivers and additional funding to provide for the increased number of lunch

participants. A more extensive update on the Live Oak Nutrition Program has also been prepared by CHSSC Commissioner Dick Konrad in conversation with Director Kathy Mlinarch.

Other core essential services, such as the establishment of a health clinic in the West Valley and the availability of mental health services, are in process. Supervisor Joe Simitian has been actively involved in the establishment of a health clinic to be located at DeAnza College. In terms of establishing a Mental Health Task Force, an initial Needs Analysis Report on Mental Health Services has been prepared by Commissioners Jeff Blum and George Rossmann.

II. SENIOR ROADMPA GOAL AREA 3: Communication and Engagement

(Committee members: Dick Konrad, Eleanor Yick, Lisa Leoni, Kathy Mlinarch, Lydia Norcia, Nancy Pearson, Tom Picraux, George Rossmann, Emily Sprugasi and Martha Sterne)

The first steps identified for completion in Goal 2 are listed as:

- a. **Expand & promote information HUB:** The HUB is intuitive and has been expanded significantly over the past year. This is an on-going process. As new requests come in, additional information is added to the HUB. A HUB card has been created and distributed for both display and distribution at or to the following places: LG Rec 55+ program, the library, Town office, Numi Museum, the LG Police Department, KCAT, the Chamber of Commerce, Town councilmembers and CHSSC members. Plans are in place for HUB volunteers to visit local senior housing facilities and nonprofit groups in 2024 to expand awareness of the HUB and all the information it contains. Members of the CHSSC also participate in Sourcewise and the West Valley Service Providers meetings in order to stay aware of services that are available for seniors and can be linked to on the HUB.

LG Recreation staff serves as the primary developer/administrator of the HUB. The 55 Plus has a small group of volunteers to edit the HUB for accuracy but a small group of seniors is needed to work with the CHSSC to assess the HUB and determine what is needed, missing, etc. Just recently, an online portal has been opened to permit direct submission of suggested edits. The Volunteer link is working on incorporating other senior services in the community and broaden the HUB's coverage. Liability and risk must be reviewed, as well as redundancy. Lastly, the HUB has also been promoted in The Gatan, The Print, and The Outlook.

- b. **Expand engagement of the senior community by increasing participation in social, educational & healthy living activities.** The Los Gatos Rec 55+ Program publishes *THE PRINT*, which is sent out to all its members monthly and provides them with an extensive listing of available classes and activities for seniors. The 55+ Program also offers monthly "field trips" that allow seniors to not only visit nearby interesting, informative locations and socialize together while enjoying lunch or dinner but also provides safe transportation. The Los Gatos Library also offers many programs of interest to seniors., such as plant-based cooking and eating. Initial meetings have also taken place re: the creation of a community garden and "conversation circles" where small groups can meet.

The 55Plus program tracks membership, member participation in classes and events, and the number of calls received re: senior services. The 55 Plus program is increasing membership and currently has 804 members. The 55+ Program, working in conjunction with SASSAC, will be offering automatic enrollment in West Valley College upon joining or renewal of membership. This status will allow our seniors tremendous access to a wide array of classes at West Valley.

- c. **Engage volunteers to implement programs:** Currently, the HUB does have a link for volunteers. The information found there are links to the Los Gatos Recreation 55 Plus program, membership in 501 © 3 nonprofit service volunteer clubs such as, AAUW, Kiwanis Club, LWV SWSCV, Lions Club, Rotary Club AM & PM, and the Town of Los Gatos. Conversations have been held regarding some redesign

and additions such as, Religious/Spiritual Communities, etc. There is also an extensive list of 501©3 nonprofits operating in Los Gatos that is being vetted to determine who can, who wants or who should be listed. A major area of concern re: volunteers relates to liability issues. A decision has been made that the LG Recreation and/or the Town of Los Gatos will list these opportunities but those who wish to volunteer must deal directly with the organization regarding volunteer activities, location, etc. The LGRec and the Town of Los Gatos assume no responsibility.

III. SENIOR ROADMAP GOAL AREA 4: Volunteer Support & Engagement

(Committee members: Eleanor Yick, Dick Konrad, Lisa Leoni, Kathy Mlinarch, Lydia Norcia, Nancy Pearson, Tom Picraux, George Rossmann, Emily Sprugasi and Martha Sterne)

The first steps identified for completion in Goal 4 are listed as:

- a. Establish an ad hoc volunteer task force and (c) Engage Service Clubs in the Initiative.** A number of conversations have been held regarding this first goal. Currently, the Goal Area committee, which consists of CHSSC members and representatives from the Los Gatos Recreation, Rotary, Kiwanis, the Episcopal Church and a few other community members, constitutes our Volunteer Task Force. As we continue to seek other members, there is a need for volunteers to serve as ambassadors to our local senior communities and provide feedback on the content of the HUB.
- b. Create a listing of organizations needing volunteers.** Currently, the HUB does have a link for volunteers. The LINKS found there are to: the Los Gatos Recreation 55Plus program, membership in 501 ©3 nonprofit service volunteer clubs such as, AAUW, Kiwanis Club, LWV SWSCV, Lions Club, Rotary Club AM & PM, and the Town of Los Gatos. Conversations have been held regarding some redesign and additions such as, Religious/Spiritual Communities, etc. There is also an extensive list of 501©3 nonprofits operating in Los Gatos that is being vetted to determine who can, who should and/ or wants to be listed as needing volunteers.

The Goal Area 4 Committee has also determined that in order for this area to become a vital part of our Senior Services Program, a coordinator is needed to establish and oversee such a program. Without such a staff person, it will be very difficult to get this Volunteer Program functional.

December 15, 2023

To: CHSSC Chair Jeff Blum
Fr: Eleanor Yick & Dick Konrad
Re: Detailed Report on Goal Areas 2,3,& 4 (December'23)

COAL AREA 2: CORE SENIOR SERVICES	UPDATE AS OF DECEMBER 2023
<p><u>Goal 2. First Steps</u></p> <p>-Negotiate an agreement for continuation of 55 Plus social, educational, and healthy living program.</p> <p>-Re-establish adult day care services.</p> <p>- Continue support of community essential core services by non-profits.</p>	<p>Completed</p> <p>Completed</p> <p>Support is provided by having CHSSC members serve as reps on some non-profits.</p>
<p>DETAILS ON EACH PROJECT:</p> <p>PROJECT S1 Support Continuation of Social, Educational, Healthy Living and Meal Services for Older Adults</p> <p>- Ensure continuation of senior adult recreation, social, educational and healthy living provided by the 55 Plus program. Q1/23</p> <p>- Ensure continuation of the Live Oak Nutrition Program and funding to provide food security for older adults. Q1/23</p> <p>-Promote and enhance food security and healthy options for older adults, including supplemental food collection and distribution, local food bank services, etc. Q3/23</p> <p>PROJECT S2 Support Re-establishment of Adult Day Care Services</p> <p>- Promote establishment, support, and use of adult day care services in Los Gatos <u>Q3/23</u></p>	<p>The Town of Los Gatos has negotiated an agreement with the LGS Rec/55 Plus program to continue providing social, emotional, educational, and healthy living service. The LG Rec successfully obtained a one million dollar grant over 4 years to sustain the program through mid-2028. The Town also received \$125,000 in funding from the county to support a .2 case manager position & Adult Day Care</p> <p>Director Kathy Mlinarch has the program up and running. She is funded to serve approximately 53 seniors but is serving an average of 80 per day. There is a need for additional funding. See a full report on the program prepared by Dick Konrad and Kathy Mlinarch..</p> <p>Donated food is collected 3 days a week from local stores (Safeway and Trader Joes) and distributed on Fridays. There is a need for a pick-up truck and volunteer drivers.</p> <p>The LG Adult Daycare Program has reopened in a remodeled space on the Los Gatos Methodist Church Campus. Under the direction of Director Lisa Leoni, the program is currently serving approximately 20</p>

	<p>adults. There is a goal to expand to 30. See the full report on the program prepared by George Rossmann and Lisa Leoni.</p>
<ul style="list-style-type: none"> - Establish facilitated caregiver support programs for families and family caregivers. <u>Q2/24</u> - Promote caregiver respite programs. Q4/26 - Facilitate an expanded adult day care program with more space and a controlled-access outdoor area to provide services for future growth. <u>Q4/27</u> 	<p>Provided through the Adult Daycare Program.</p> <p>Future planning.</p> <p>Future planning!!!</p>
<p>PROJECT S3 Support Continuation of Other Core Services in Los Gatos by Community Organizations</p> <ul style="list-style-type: none"> - Advocate for support of community nonprofits that provide services and assistance to older adults in Los Gatos (WVCS, SASCC, Next Door Domestic Violence, Jewish Family Services, House of Hope, local hospitals, etc.). <u>Q1/23</u> 	<p>Awareness of these services is provided thru The Outlook, the Print, the HUB, The Gatan, and postings in the 55 Plus program lobby. Access to HUB cards has been provided by placement of the HUB cards in 10+ locations throughout LG.</p>
<ul style="list-style-type: none"> - Promote and advocate on behalf of services for older unhoused people and for those in danger of becoming unhoused. <u>Q3/23</u> 	<p>The Town of Los Gatos allocated \$100,000 to support services for older unhoused adults. This allocation supports weekly showers, free lunches, and temporary housing during extremely hot or cold weather.</p>
<ul style="list-style-type: none"> - Advocate for and seek to expand the availability of case management workers serving older adults in Los Gatos. <u>Q4/24</u> 	<p>Dedicated funding is desired. The Town has received funding that could be used support such a position.</p>
<ul style="list-style-type: none"> - Establish an ongoing mentor program to enlist local organizations and seniors with special skills to provide social, educational & healthy living enrichment courses. <u>Q2/24</u> - Promote County fall prevention programs. <u>Q3/23</u> - Promote programs that provide information on personal safety devices, scam/fraud avoidance, and legal assistance. <u>Q3/24</u> 	<p>Future planning; need for a coordinator to establish and track such a program.</p> <p>Periodic programs are offered by LGRec/55 Plus program and the library.</p> <p>Periodic programs are offered by LGRec/55 Plus program and the library.</p>

<p>PROJECT S4 Support CHSS Commission Objectives to Establish a West Valley Health Clinic with Mental Health Services</p> <ul style="list-style-type: none"> - Support the Community Health and Senior Services Commission efforts, as well as those by community groups and the County to establish a health clinic in the West Valley. <u>Q2/23</u> - Monitor and promote County initiatives and government grant opportunities to provide mental health services in the West Valley. - Promote establishment of a mental health task force in the West Valley. <u>Q4/23</u> - Create a mental health information directory. <u>Q4/24</u> 	<p>In process through the efforts of Supervisor Joe Simitian's office in conjunction with De Anza College.</p> <p>In process through the efforts of Supervisor Joe Simitian . Set up of the 988 call center has been established.</p> <p>See the initial Needs Analysis of Mental Health Services prepared by Commissioners Jeff Blum and George Rossmann. The report calls for the establishment of a Task Force to develop a Roadmap similar to the Senior Services Roadmap.</p> <p>Future planning. Currently, LGS created the LGS Connect resource for youth, collaborated on the HUB for 55 Plus, and information is available in both The Print and the Outlook. Navigator program also provides information.</p>
<p>PROJECT S5 Expand Use of Parks, Community Gardens, and Other Facilities</p> <ul style="list-style-type: none"> - Support the efforts of the Parks Commission as they relate to senior use of parks, community gardens and related facilities. - Establish exercise programs in parks and on Town plaza. <u>Q4/23</u> - Initiate a program to enhance cluster seating in park for meet up areas. <u>Q2/24</u> - Support and promote establishment and multigenerational use of community gardens (volunteer planning, landscape design, site plot layout). <u>Q4/24</u> - Expand recreational use of existing parks and facilities (e.g., pickleball by striping to selected Town tennis courts, bocce ball facility renovation at Oak Meadow Park, establish lawn bowling site, etc.). <u>Q1/26</u> 	<p>Efforts are supported by attendance at Park Commission meetings and contacts with the Director of Parks and Public Works. Spoke at Town Council meeting requesting a Senior Friendly Community Garden.</p> <p>Los Gatos Rec and the Parks Commission need to work out a program.</p> <p>Cluster seating was discussed with the Parks Commission and the Director of Parks and Public Works.</p> <p>Attended a Town Council meeting and recommended speeding up the establishment of the Community Garden. We are in regular contact with Kevin Arroyo who has been the lead on garden planning by the public.</p> <p>Pickleball expansion is being investigated by the Parks Commission and Town Staff. LG Rec/55Plus Program has already expanded their program to include pickleball.</p>

<p>PROJECT S6 Health and Welfare Assessment</p> <ul style="list-style-type: none"> - Provide a continuing assessment of community essential services for older adults in Los Gatos. Q1/24 - Review the welfare safety net status for older adults and the utilization and coordination of older adult services with County and community non-profit programs. <u>Q1/26</u> 	<p>A Community wide survey was conducted prior to the creation of the Senior Services Committee and Roadmap. Utilizing those results and follow up mini surveys, continuing community needs are assessed.</p> <p>We are working with Sourcewise and selected providers. Community members serve on county wide task forces and/or organization to keep us in the loop. Recently, ADRCs (Aging and Disability Resource Connection) funding has been allocated and will be awarded to a local organization to implement.</p>
<p>GOAL 3: COMMUNICATION & ENGAGEMENT</p> <p>FIRST STEPS:</p> <ul style="list-style-type: none"> *Expand & promote information HUB 	<p>STATUS UPDATE AS OF DECEMBER 2023</p>
<ul style="list-style-type: none"> *Expand engagement of the senior community by increasing participation in social, educational & healthy living activities. Engage volunteers to implement programs 	<p>The HUB has been substantially expanded and a HUB card has been distributed throughout the community. The 55Plus program tracks membership and the number of calls received re: senior services. The 55 Plus program is increasing membership: currently has 804 members.</p> <p>Volunteers have implemented First Fridays Happy Hours for Seniors and have helped the Adult Day Care Program and the Live Oak Nutrition program.</p>
<p>DETAILS ON EACH PROJECT:</p> <p>PROJECT C1: Information HUB Development and Deployment</p>	
<ul style="list-style-type: none"> -- Refine, edit, and broaden HUB 2.0 to make access to senior services much more intuitive and broaden HUB coverage to include other senior services in the local community: Q4/23 - Recruit and sustain a volunteer Hub advisory group to collect information on what's not available, help maintain the accuracy of the HUB information and promote HUB. Q2/23 	<p>The HUB is intuitive and has been expanded significantly. This is an on-going process. As new requests come in, additional information is added to the HUB. The Volunteer link is working on incorporating other senior services in the community and broaden the HUB's coverage. Liability and risk must be reviewed, as well as redundancy. .</p> <p>Early planning: 55 Plus has a small group of volunteers to edit the HUB for accuracy. A small group of seniors is needed to work with the CHSSC to assess the HUB and determine what is needed, missing, etc. LG Recreation staff edits and updates the HUB as needed.</p>

<ul style="list-style-type: none"> - Develop a program with merchants to help promote Hub. Q2/23 	<p>The HUB card has been distributed to 10+ locations in the community. The Chamber has agreed to have a CHSSC member speak at the meeting of the local businesses about the HUB.</p>
<ul style="list-style-type: none"> - Identify a HUB administrator with technical skills to incorporate identified missing services and maintain the HUB advisory group. Q2/24 	<p>LG Recreation staff serves as the primary developer/administrator. Edits and updates of the HUB are on-going.</p>
<ul style="list-style-type: none"> - Create conceptual design including master release schedule e.g., 2.0, 3.0, 4.0. Q2/24 	<p>In discussion</p>
<ul style="list-style-type: none"> - Evaluate the benefits of developing a mobile app. Q4/24 	<p>In discussion</p>
<ul style="list-style-type: none"> - Invite the creator of Cupertino Senior Services website to review and make suggestions. Q4/23 	<p>Completed; the Cupertino Senior Services manager visited the LGS site and provided positive feedback on the design.</p>
<ul style="list-style-type: none"> - Coordinate with government agencies to take advantage of resources. Q2/24 	<p>Coordination has been established with local, county, and state officials.</p>
<ul style="list-style-type: none"> - Partner with District 5 County Supervisor to benefit other cities and offset costs. Q2/24 	<p>In discussion</p>
<ul style="list-style-type: none"> - Incorporate video tutorials into HUB (e.g., how to sign up for RYDE, etc.) and explore and utilize evolving technology tools Q4/24 	<p>In discussion</p>
<ul style="list-style-type: none"> - Use digital inclusion initiatives to teach people how to access information on the HUB, use QR codes, etc. Q4/23 	<p>In discussion. LG Rec has covered these topics in the Tech with Teens program and Resource Fair, but additional opportunities may be made available.</p>
<ul style="list-style-type: none"> - Utilize KCAT to advertise and to help develop videos for HUB. Q2/24 	<p>55Plus and CHSSC need to work with KCAT to accomplish this goal</p>
<ul style="list-style-type: none"> - Continue tracking HUB clicks and identify the most popular areas. Q1/23 	<p>55 Plus program does this continually but is unable to identify most popular areas due to software limitations.</p>
<ul style="list-style-type: none"> - Continue tracking the number of calls that come into the office for older adult information from all sources (55 Plus; Chamber; Others). Q1/23 	<p>On-going</p>
<ul style="list-style-type: none"> - Require Town participation and promotion to ensure success of objectives. Q1/23 	<p>The Town has not yet identified a .2 person to do this.</p>

<p>PROJECT C2: Promotion of Community Awareness and Engagement in Services</p> <ul style="list-style-type: none"> • Publicize senior services available in LG: <ul style="list-style-type: none"> - nutrition; - adult day services; - recreation and socialization opportunities; - educational opportunities and health fairs. • Collaborate with other local organizations to promote Town and community events and services. • Join the AARP Network of Age-Friendly Communities • Promote on-going awareness of HUB and Town senior events in Town in social media, website, and newsletter in local newspapers, with articles and ads. • Increase participation in Town events. • Establish an outreach ambassador volunteer program (go to where older adults live to promote awareness and participation. • Promote use of faith-based community services (e.g., Jewish Family Services of Silicon Valley's Aging with Dignity and Healthy aging Programs, 	<p>Articles have been written in The Gatan and The Outlook, which publicize the CHSSC and the 55Plus Program. The Print is available online. There was community participation in the 55 Plus Health Services Fair and the SSAC Health Fair.</p> <p>The PRINT promotes Town and Community events. Local service organizations participated in the Health Services Fair. The Chamber of Commerce also publicizes our events.</p> <p>In process</p> <p>The HUB has been promoted in The Gatan, The Print and The Outlook. A HUB info card is available at 10+ locations in the community.</p> <p>LGRec and CHSSC members are participating in the Christmas parade and discussing participation in Spring into Green.</p> <p>55 Plus is investigating utilizing senior members, who also belong to local adult communities, as ambassadors.</p> <p>CHSSC has requested an invite to address the Interfaith Council to promote the Roadmap and the HUB; we are also in contact with JFS to promote their activities.</p>
<p>PROJECT C3: Events Calendar</p> <ul style="list-style-type: none"> • Initiate an events calendar website that includes Town meetings and special events. • Establish connectors (APIs) to various organizations information • Include monthly events summary in the monthly older adult newsletters. • Assist with community holiday events and promotion • Develop a mobile app for smart phones to sign up for local events. 	<p>In discussion</p> <p>Contact information is available through the HUB.</p> <p>The Print includes monthly events and The Outlook has basic information.</p> <p>Volunteers are available through the Service Clubs.</p> <p>In discussion</p>

<p>PROJECT C4: Provide and Engage Older Adults in Social, Healthy Living, and Life Learning Skills.</p> <ul style="list-style-type: none"> Promote monthly special social activities Organize First Friday monthly event Greatly increase engagement in ongoing LGS Rec activities and classes (exercise, swimming, etc.) senior club activities and other programs. Promote programs with emphasis on multigenerational activities Establish diet, nutrition, & healthy living classes and programs. Promote technology training programs (including library programs, etc.) Promote personal safety and cyber security presentations and classes. Develop training classes to enhance marketable skills Partnership with West Valley CC to deliver local life-learning courses oriented to older adults. Develop Distinguished Guest Lecture program 	<p>55Plus and LGS already address the majority of these items in C4 on an ongoing basis</p> <p>The Print promotes Senior Social activities</p> <p>First Friday events have occurred; currently, looking for a new venue.</p> <p>LGS publishes a seasonal brochure of available activities and distributes to all households in Los Gatos.</p> <p>55 Plus used youth volunteers to help with the Annual Picnic. Youth volunteers help with the Live Oak Nutrition and Adult Day Care programs. Youth volunteers help with local programs on digital inclusion.</p> <p>Periodic programs have been made available thought 55 Plus program and the Library.</p> <p>The 55 Plus and the Library have provided periodic programs.</p> <p>55Plus and the Library have had speakers on these topics.</p> <p>SASAC has partnered with West Valley College to offer classes.</p> <p>LGS has programs that increase skills. SASCC has just established a partnership with West Valley College to enroll seniors and provide free classes.</p> <p>In process</p>
<p>Project C5: Transition to In-Person Services at New Community Center.</p>	

<ul style="list-style-type: none"> • Publicize new dedicated senior facility space for senior programs. • Have an information kiosk near the entrance to verbal, posted and printed materials, including volunteer information • Central point of coordination for Senior Services including tech support • Large room exercise classes and weekly dance in new community center. • Host local community theater, music, and dance group programs. • Promote engagement by organizing regional large group meetings (SCC Cities Association, SSC Seniors Agenda, Caregiver Conference, Aging Wisely Conference, etc.) 	<p>All projects listed below under Project C5 await the opening of a new, Los Gatos Community Center but it should be noted that the current LGS Recreation space provides some of these items.</p>
<p>GOAL 4: VOLUNTEER SUPPORT & ENGAGEMENT</p>	<p>STATUS UPDATE AS OF DECEMBER '23</p>
<p>Goal 4. First Steps</p> <ul style="list-style-type: none"> • Establish an ad hoc volunteer task force. • Create a listing of organizations needing volunteers. • Engage service clubs in the initiative. <p>PROJECT V1: Establish Volunteering Task Force</p> <ul style="list-style-type: none"> - Collaborate with the Community Health & Senior Services Commission and/or other commissions to form an ad hoc task force with Town liaison identified. Consider adding guest members. Q1/23 - Develop a list of groups needing volunteers for programs, events, and activities. Q2/23 - Establish a joint alliance of service clubs for volunteering composed of a designated person from 	<p>In process</p> <p>In process</p> <p>In process</p> <p>Many conversations have been held regarding this first goal to form an ad hoc task force with the Town Liaison. Currently, the Goal Area committees, which consist of CHSSC members and representatives from Los Gatos Recreation, Kiwanis, Rotary, the Episcopal Church and a few other community members, constitute our Volunteer Task Force. As we continue to seek other members, there is a need for volunteers to serve as ambassadors to our local senior communities and provide feedback on the content of the HUB.</p> <p>In process</p> <p>Nancy Pearson has volunteered to be the point person for setting up at least one meeting per year to discuss goals.</p>

<p>each organization with an alliance representative on the ad hoc task force. Q4/23</p>	
<p>PROJECT V2: Recruit and Build a Volunteer Community with the Ad Hoc Task Force</p> <ul style="list-style-type: none"> - Establish a process to coordinate between organizations needing volunteers. Q4/23 - Provide links on The HUB to organizations needing volunteers. Q2/24 - Establish methods for volunteers to connect to opportunities via print and electronic communications. Q2/24 - Include volunteer opportunities in local event calendars. Q3/24 - Publicize opportunities and recruit volunteers at community events (First Fridays, etc.). Q3/24 - Issue volunteer opportunity alerts. Q4/24 - Promote volunteerism and explore new ways to marshal the expertise of older adults in Los Gatos. - Ensure equitable and inclusive opportunities to increase engagement of older adult volunteers. 	<p>Currently, the HUB does have a link for volunteers. The information found there are links to the Los Gatos Recreation 55 Plus program, membership in 501 © 3 nonprofit service volunteer clubs such as, AAUW, Kiwanis Club, LWV SWSCV, Lions Club, Rotary Club AM & PM, and the Town of Los Gatos. Conversations have been held regarding some redesign and additions such as, Religious/Spiritual Communities, etc. There is also an extensive list of 501©3 nonprofits operating in Los Gatos that is being vetted to determine who can, who wants or who should be listed. A major area of concern relates to liability issues. A decision has been made that the LG Recreation and/or the Town of Los Gatos will list these opportunities but those who wish to volunteer must deal directly with the organization regarding volunteer activities, location, etc. The LGRec and the Town of Los Gatos assume no responsibility.</p>
<p>PROJECT V3 Establish a Volunteer Corps</p> <ul style="list-style-type: none"> - Obtain part time staff support for coordinated volunteer intake and coordination of the Volunteer Core. Q1/25 - Establish a volunteer coordinating team with required service clubs' representation. Q1/25 - Develop a method for volunteer tracking. Q3/25 - Provide periodic events for volunteers to socialize and exchange information on opportunities. Q3/25 	<p>The Goal Area 4 Committee has determined that in order for this area to become a vital part of our Senior Services Program, a coordinator is needed to establish, coordinate and oversee such a program. Without such a staff person, it will be very difficult to get this Volunteer Program functional as envisioned.</p> <p>Future planning</p> <p>Future planning</p> <p>Future planning</p>

<ul style="list-style-type: none"> - Establish a senior mentorship service that utilizes talents and skills that can be shared in a multigenerational setting. Q2/25 - Develop and coordinate volunteer opportunity exchanges (volunteer tables at Town events, bulletin boards, volunteer fair, etc.). Q4/25 - Develop opportunities exchange site on the HUB. Q4/25 - Establish a referral process to support connections between those with needs for household chores and service providers, clubs (including high school and middle school), other groups interested in volunteering and local businesses. Q4/26 - Establish and support a volunteer information component to the welcome kiosk at the new community center. Q1/32 	<p>Future planning</p> <p>Future planning</p> <p>Future planning</p> <p>Future planning</p> <p>Future planning</p>